

WHAT TO EXPECT

During the Donation Process with Science Care

Available 24 Hours a Day

800.417.3747



NOTIFICATION CALL

Next of kin and/or care provider (i.e. social worker, nurse, chaplain) calls Science Care to notify of passing

A Donor Services Coordinator is assigned to the donor family

A brief medical screening is conducted by phone to determine acceptance (10-15 minutes). Most everyone will qualify. Most common rule out for donation is contagious disease

All legal next of kin contact information is collected by the Donor Services Coordinator

DONATION PROCESS BEGINS

Science Care dispatches transportation (upon acceptance) to bring the donor into our care and begin the donation process

Science Care contacts all legal next of kin to obtain authorization

A supplemental medical social history form and death certificate form is forwarded electronically to next of kin for completion (this can also be completed by phone in most cases)

Required forms are returned electronically to Science Care

Science Care obtains and files all required state and county permits



COMPLETION OF DONATION

Tissue is recovered for medical research, education and training, upon arrival to the donation center

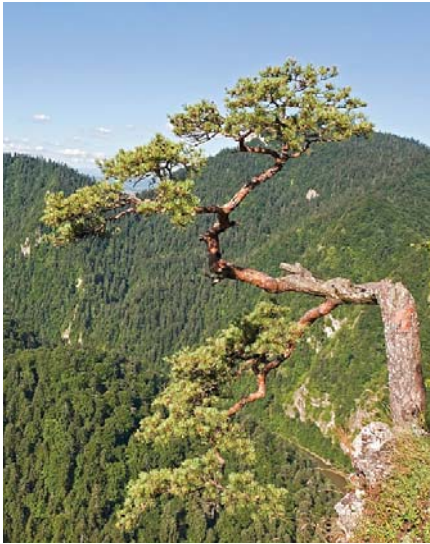
Tissue is cremated and the cremated remains are returned to the family usually 3-5 weeks following the date of passing. This is tissue not utilized for medical research and education.

WHAT TO EXPECT

Following the Donation Process with Science Care

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FOLLOWING DONATION

Memorial services - Many families choose to hold a memorial service. This can be coordinated by family members or a funeral home.

Cremated remains are returned 3-5 weeks after passing.

The Legacy Letter is delivered one month after passing. This explains the types of research or training programs the donor may have participated in.

A tree is planted in the donor's honor 1 year after donation through the Arbor Day Reforestation Program.

FOLLOW UP CHECKLIST

- Obtain certified copies of the death certificate from the county office or vitalchek.com
- Contact Veterans Administration - 800.827.1000
- Notify Social Security - 800.772.1213
- Contact Medicare / Health Insurance
- Verify employment benefits
- Contact life insurance companies
- Close other insurance policies (auto, home, etc.)
- Meet with probate attorney
- Notify accountant - file tax return (if applicable)



CHECKLIST CONTINUED

- Contact financial adviser / broker
- Close credit cards
- Contact mortgage company / banks
- Contact credit reporting agencies
- Notify Department of Motor Vehicles
- Notify United States Postal Service
- Close email and other online accounts (i.e. social media)
- Cancel organization memberships
- Gather all bills and invoices due

