



# COVID-19 Renter Protections Fact Sheet



THE CITY OF LOS ANGELES **EVICITION** PROTECTIONS APPLY TO ALL RENTAL UNITS IN THE CITY OF LOS ANGELES.

THE **RENT INCREASE FREEZE** APPLIES ONLY TO RENTAL UNITS SUBJECT TO THE CITY'S RENT STABILIZATION ORDINANCE (RSO).

**TO FIND OUT IF YOUR UNIT IS SUBJECT TO THE RSO: TEXT "RSO" TO (855) 880-7368.**

## SUMMARY OF RESIDENTIAL TENANT PROTECTIONS

**NON-PAYMENT OF RENT DUE TO COVID-19** - Beginning March 4, 2020, through the end of the local emergency, no landlord can evict a residential tenant for nonpayment of rent if the tenant is unable to pay rent because of circumstances related to the COVID-19, such as:

- Loss of income due to workplace closure or reduced hours.
- Loss of income or increased child care costs because daycare or schools are closed.
- Medical costs for myself or a household member who is ill with COVID-19.
- Loss of income due to government ordered COVID-19 measure.

Under the Governor's Order, a tenant must notify their landlord in writing before rent is due or within 7 days after the rent due date that they cannot pay rent due to COVID-19. **Under the City rules, a tenant is not required to provide their landlord notice or documents if unable to pay rent due to COVID-19, but it is strongly recommended that a tenant notify their landlord and keep all documents in case the landlord evicts the tenant in court after the end of the emergency.**

**THE CITY ORDINANCE DOES NOT RELIEVE TENANTS OF THE OBLIGATION TO PAY RENT. TENANTS HAVE UP TO 12 MONTHS FROM THE EXPIRATION OF THE LOCAL EMERGENCY TO PAY BACK RENTS. LANDLORDS MAY NOT CHARGE INTEREST OR A LATE FEE ON THE RENT NOR REQUEST TENANTS TO USE THEIR STIMULUS MONEY FOR RENT.**

**EVICITION PROTECTIONS** - A tenant may not be evicted for a "No-fault" reason during the local emergency period (for example, for owner move-in or to install a resident manager). Additionally, tenants may not be evicted for having unauthorized occupants, pets or nuisance as a result of circumstances related to COVID-19. Tenancies may not be terminated in order to demolish, convert or withdraw a residential rental unit from the rental housing market under the Ellis Act until 60 days after the expiration of the declaration of emergency.

**NO RENT INCREASES FOR PROPERTIES SUBJECT TO THE RSO** - No rent increase effective on or after March 30, 2020, is allowed for properties subject to the RSO, unless approved by HCIDLA, until one (1) year after the local emergency expires. Rent increases do not accumulate during the one (1) year period.

**REPAYMENT OPTIONS** - Prior to the expiration of the local emergency or within 90 days of the first missed rent payment, whichever comes first, a landlord and tenant **may** (but are not required to) agree to a plan for repayment of unpaid rent. The repayment period may be extended by mutual agreement by the landlord and tenant. The landlord may voluntarily extend a discount to the tenant during the emergency. The City's Housing + Community Investment Department (HCIDLA) suggests the following options:

- Tenant to repay on a **monthly** basis: (\$Balanced Owed) divided by 12 monthly payments.  
For example: (\$2,000 past due rent/12 payments = \$166.67 monthly payment).
- Tenant to repay on a **bi-weekly** basis: (\$Balanced Owed) divided by 26 bi-weekly payments.  
For example: (\$2,000 past due rent/26 payments = \$76.92 bi-weekly payment).
- Tenant to repay on a **weekly** basis: (\$Balanced Owed) divided by 52 weekly payments.  
For example: (\$2,000 past due rent/52 payments = \$38.46 weekly payment).

**ASSISTANCE FOR TENANTS** - Tenants may seek information and assistance from HCIDLA by calling 866-557-RENT or 866-557-7368, Monday - Friday, between the hours of 8:30 AM to 4:30 PM, or by filing a complaint online at: [hcidla.lacity.org/File-a-Complaint](https://hcidla.lacity.org/File-a-Complaint).