



Cancellation Policy

To help ensure that your time with us is as rewarding and pleasurable as possible, please make yourself aware of our policies and procedures described below.

Appointment Etiquette:

Please arrive 10 minutes prior to your first scheduled appointment.

This will allow enough time to check in and fill out the necessary forms.

Please also respect others by keeping your cell phones either off or on vibrate and by keeping conversations to a quiet minimum. We appreciate your understanding in helping to provide a welcoming and relaxing environment for everyone.

Appointment Cancellations, No-Show and Refund Policies:

Christian N. Ford, M.D. Cosmetic Surgery and Med Spa is committed to excellence in aesthetic enhancement. Providing you with the most innovative and state-of-the-art techniques in facial rejuvenation and body contouring, our highly skilled medical professionals are scheduled to serve you based upon the appointments that you make.

As a courtesy to our staff, we ask that you provide our office with at least 24 hours notice whenever you find it necessary to change or cancel your appointment. If this is not done, we reserve the right to charge a cancellation fee, which may vary based upon the service that you were scheduled to receive. This could also result in the loss of the service that you were scheduled to receive. If you arrive late for your appointment, it may be necessary to reschedule your appointment, depending upon the treatment that you were scheduled to receive. This could also result in the loss of the service that you were scheduled to receive.

We strive to offer you reminder calls 24 hours prior to your scheduled appointment; however, it is your responsibility to arrive for your scheduled appointment on time.