

# Terms & Conditions

## Agreement

Welcome to the Worry Wizard website which has been created for your enjoyment and learning. By using The Worry Wizard website you must agree to the rules set out below. Please read these rules to help you to understand our website.

Whether you are dealing with us or anyone else, you should always exercise precaution! Never give your address, telephone number or your phone number to someone unless your parents say it's all right. Never tell anyone what school you go to unless your parents give you their permission to do so. Although we do not have a chat room for our users, if you meet people at other sites, never agree to meet them unless your parents have agreed to let you and will accompany you.

Always talk to your parents if you discover something on the world wide web that bothers you or about which you have questions.

By continuing to browse and use our website, you are agreeing to comply with and be bound by these rules which govern our relationship with you. If you disagree with any part of these rules then you should not use our website.

## Definition

The terms 'The Worry Wizard', 'TWW', 'us' or 'we' refers to the owner of the website [www.theworrywizard.co.uk](http://www.theworrywizard.co.uk) whose registered office is located at The Worry Wizard Limited, Treetop Cottage, 1 Brickfield Lane, Littleton, Chester, United Kingdom, CH3 7DH (The Worry Wizard Limited is registered in England No. 08912835). The term 'you' refers to the user or viewer of our website.

## General information

The content of this website is for your general information and use only and is subject to change without notice.

## Warranty or guarantee

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

## Own risk

If you use any information or materials on this website it is entirely at your own risk, for which we shall not be liable. It shall be your responsibility to ensure that any products, services or information available through this website meet your specific requirements.

## Trademarks

This website contains material which is owned by or licensed to us. This material includes, but is not limited to, 'TWW' and 'The Worry Wizard' logo. Any other trademarks that appear in the TWW website which belong to the owners of such trademarks are protected by international copyright and trademark laws. Any commercial use of any of the trademarks appearing throughout

TWW website without the express written consent of TWW Ltd or the owner of the trademark is prohibited. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.

The Worry Wizard and THE WORRY WIZARD have been registered in respect of Class 9, 16, 28, 41, and 44 under Trade Marks Registry No. UK00003044855.

## **Use of the Website**

The content of TWW website includes all information, data, text, software, music, sound, photographs, graphics, video, messages and other material. All of this belongs to TWW or its content providers. You may play with and use the content on the TWW website. You may also download onto your personal computer and print out portions of the TWW website or its content for your personal and non-commercial use only. You may NOT copy, distribute, download, reproduce, publish, show, transmit, license, display or create derivative works of any part of our TWW website or of any material on our TWW website.

Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.

## **Third party postings**

Any ideas or opinions submitted or posted by third parties do not necessarily reflect the opinion of TWW and TWW accept no responsibility for such postings. If you post anything on the TWW website you may not say anything to offend or hurt other members of the TWW community. You also may not post anything that contains a virus or anything else that may harm the TWW website or other users' computers.

## **Material sent to TWW**

You agree that we may re-use in any way that we want forever anything you submit or post to TWW and we do not have to pay you or your parent or guardian anything for your submission. We also reserve the right to edit or delete any material or information that you submit.

## **Links to other websites**

Links on TWW website to other internet web sites are for your convenience only to provide further information. You access and use those other web sites solely at your own risk. Such links do not signify that we endorse these other websites. TWW disclaims any responsibility for the information, materials, products or services contained on or accessible through those web sites. We advise you to read the terms of use and privacy statements when using these other Internet websites.

## **Change or delete your child's information**

You may modify, review or ask us to delete the information your child has submitted to us by contacting us. Your child will be allowed to participate in the TWW website's activities even if you specifically ask us not to disclose his or her information to third parties.

TWW website includes features that can be enjoyed without submitting any information at all, however, if you are under the age of 13, and you think you will want to submit some information to us, then we need to get your parent's permission beforehand.

## **Information received**

All contact with us as well as anything you send to us including suggestions or other ideas can be used by us in any way that we want. That means that anything you submit or post to the Site belongs to The Worry Wizard and we do not have to pay you or

your parent or anybody anything for your submission. We also reserve the right to edit or delete any material or information that you submit.

We may share information about you provided you cannot be personally identifiable. Our use of such Information will never identify a particular individual or anything personal about that individual. We may email you periodically to answer questions you send to us, however, you will be able to unsubscribe from regular mailings at any time.

## **Law of England**

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

# The Worry Wizard Ltd. Privacy Policy

This privacy policy sets out how The Worry Wizard Ltd uses and protects any information that you give The Worry Wizard Ltd when you use this website.

The Worry Wizard Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Worry Wizard Ltd may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 5<sup>th</sup> October 2016.

## What we collect

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

### **Links to other websites**

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes

if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at [info@theworrywizard.com](mailto:info@theworrywizard.com)

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to [address].

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.