

System Requirements and Technical Prerequisites

SAP BusinessObjects Cloud is a fully web-based offering. You will need an Internet connection and a system that meets certain requirements. The requirements listed here are for the current release.

Client Software Requirements

| Client Software | Version | Additional Information |
|-----------------|----------------------|---|
| Desktop browser | Google Chrome | <p>Google releases continuous updates to their Chrome browser. We make every effort to fully test and support the latest versions as they are released. However, if defects are introduced with OEM-specific browser software, we cannot guarantee fixes in all cases. If you have a question about a specific version (for example whether a specific version is supported), please log a support case.</p> <p>For additional system requirements, see your web browser documentation.</p> |
| | Internet Explorer 11 | <p>Support for collaborating with other users, and for viewing stories, events and files.</p> |
| | Microsoft Edge | <p>Support for collaborating with other users, and for viewing stories, events, files and boardroom agendas.</p> <p>Microsoft releases continuous updates to their Edge browser. We make every effort to fully test and support the latest versions as they are released.</p> |

| | | |
|---------------------|--|--|
| Operating system | <p>Microsoft Windows Vista</p> <p>Microsoft Windows 7, 8, 10</p> <p>Apple Mac OS X Lion (10.7) or higher</p> | <p>SAP BusinessObjects Cloud is not dependent on any specific operating system. All capabilities are accessible through a web browser.</p> <p>For additional system requirements, see your operating system documentation.</p> |
| Additional software | Adobe Acrobat Reader 9 or higher | |

Client Configuration Requirements

| Client Configuration | Setting | Additional Information |
|----------------------|--|--|
| Network bandwidth | Recommended connection speed 500 – 800 kbit/s or faster | In general, SAP BusinessObjects Cloud requires no more bandwidth than is required to browse the internet. All application modules are designed for speed and responsiveness with minimal use of large graphic files. |
| Screen resolution | <p>XGA 1024x768 (high color) or higher</p> <p>Widescreen: 1366x766 or higher</p> | |

| Client Configuration | Setting | Additional Information |
|--------------------------------|---|---|
| Minimum recommended cache size | 250 MB | SAP BusinessObjects Cloud is a Web 2.0 application. We recommend allowing browser caching because the application uses it heavily for static content such as image files. If you clear your cache, the browser will not perform as well until the deleted files are downloaded again to the browser and cached for use next time. Newer web pages must be enabled. |
| HTTP 1.1 | Enable | |
| JavaScript | Enable | |
| Cookies | Enable web browser session cookies (non-persistent) for authentication purposes | |
| Pop-up windows | Allow pop-up windows from SAP BusinessObjects Cloud domains | |
| Power Option Recommendation | High Performance mode for improved JavaScript performance | For Microsoft based Operating Systems |

Mobile Requirements

| Hardware/Software | What's Supported |
|-------------------|---|
| Device | iPhone only for devices running iOS 8.4 or higher |

Data Connectivity – Import

Data Acquisition Maximums:

- Columns: 100
- Rows: 800,000
- Dimension members:
 - Planning models: 250,000
 - Analytic models: if there are more than 250,000 unique members, the dimension will be made read-only
- Dimension members with attributes: 150,000
- Dimension members in hierarchy: 150,000
- Hierarchy depth: 1,000

| What's Supported | Versions | Scheduled Refresh |
|--|---------------------|-------------------|
| Microsoft Excel (XLSX only) <input type="checkbox"/> Note: Maximum file size: 100 MB | 2007 or higher | Y |
| Comma-separated values files (CSV) <input type="checkbox"/> Note: Maximum file size: 250 MB | Unicode File format | Y |
| Google Drive, Google Sheet | Supported | N |

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