



FOR IMMEDIATE RELEASE
March 30, 2015

Contact: Joshua Greenwald
(212) 432 3062
jgreenwald@thorequities.com

NEW DATA: CUSTOMS KIOSKS DRAMATICALLY REDUCE WAIT TIMES AT JFK, NEWARK AIRPORTS

GGA Calls for Expansion of Kiosks to All Terminals, Federal Funding Assistance, Additional Measures to Speed Customs Experience

(NEW YORK-NEW JERSEY) – Automated Customs kiosks have dramatically reduced wait times for arriving international passengers at both JFK and Newark Liberty airports, the busiest international arrivals airports in the country, according to a new study today by the Global Gateway Alliance. [Full tables below]

The study, which compared data from 2013 to 2014, calculated average wait times, maximum wait times, and arriving passenger traffic for each international terminal at JFK and Newark Liberty airports.

Wait times at terminals with kiosks dropped dramatically year to year, by 22 percent (6 minutes), whereas terminals without the kiosks held steady, experiencing on average a 0.43 minute reduction, which amounts to a marginal 1.54 percent.

JFK Airport has the highest international passenger traffic of any airport in the U.S., welcoming roughly 13.4 million passengers from overseas flights a year. Newark Liberty welcomes 5.7 million, making for over 19 million between the two of them.

In 2013 this high level of traffic proved difficult to handle; New York area airports had the longest wait times in the country. JFK Terminal 4 suffered the worst, with passengers stuck waiting over 2 hours on average and over 5 hours during peak periods.

However, Automated Passport Control (APC) kiosks, installed in Terminals 1, 4 and 5 at JFK and Terminal B at Newark over the past two years, have simplified the Customs process and in doing so, greatly reduced wait times.

Passengers using the kiosks swipe their passport, answer some brief questions, and receive a printout receipt, so by the time passengers reach the booth, all the Customs agent has to do is verify their identity. Not only is this more efficient, but it's also safer, as it frees up the agents to focus on what matters – identifying suspicious behavior and keeping our airports safe.

“The bottom line is, the kiosks have worked to dramatically improve a situation that was hurting the New York and U.S. brand,” **said Global Gateway Alliance Chairman and Founder Joe Sitt.** “But the

Federal Government needs to step up and bring the technology and manpower necessary to every international terminal. New York is the leading international gateway to the nation, so it is essential that we create the right first and last impression for every single passenger.”

WAIT TIME REDUCTIONS AT SPECIFIC TERMINALS & AIRPORTS

JFK’s Terminal 4, the busiest international terminal in the country with nearly 6 million arrivals a year, experienced the greatest reduction in wait times across the board, with average wait times dropping by 30 percent from 27 minutes to under 20 minutes. This improvement can in part be attributed to the installation of 40 automated kiosks to speed passengers through Customs.

Newark’s Terminal C had the second greatest improvement in wait times overall at 21 percent, amounting to nearly a 5 minute reduction, while Terminal 1, experienced a reduction of at 4.5 minutes a 14 percent drop from 2013. Both terminals have the kiosks.

Overall, JFK Airport passengers waited an average of 22 minutes in 2014 – 5.43 minutes fewer than the year previous when passengers were waiting for over 27 minutes. Average wait times were even lower at Newark, dropping to just under 20 minutes; roughly a minute shorter than in 2013.

On the other hand, Terminals 7 and 8 at JFK and Terminal B at Newark, which do not have the kiosks, experienced marginal changes in wait times, holding steady in most cases.

GGA CALLS FOR FURTHER IMPROVEMENTS

There is still more to be done to improve the Customs experience for passengers. As such, GGA is calling for the following:

1. **Kiosks to All NY-NJ Terminals:** Customs kiosks have brought efficiency and enhanced safety to the Customs process – and the proof is in the pudding. Wait times at terminals with the technology have dropped dramatically, while terminals without continue year-on-year with no change.
2. **Federal Funding:** So far, private terminal operators and airlines have funded the installation of the new Customs technology. As Customs is a Federal responsibility, DHS should pick up the cost of bringing the kiosks to the remaining international NY-NJ terminals.
3. **Increased Manpower:** Although kiosks have lightened the load for CBP agents, every passenger must still be screened by an officer before clearing Customs. So while kiosks are an important part of the solution; CBP must also concentrate on increasing manpower when and where it’s most needed.
4. **Better Tracking Technology:** The current CBP wait time data does not track passengers through to the entire international arrivals process, only the Customs line. GGA would like to see the adoption of new technologies, whereby individual passengers opt in to tracking from the time they exit the plane, via Bluetooth and Wi-Fi sensors. This provides real time information and a widely representative sample, useful for assessing the efficacy of our Customs process and identifying the weaknesses in it.
5. **Elimination of Paper Forms:** The line to submit Customs declaration forms are frequently long and snake through the baggage claim area, creating confusion and frustration. Fortunately, CBP has begun to take steps to eliminate all paper forms by 2016, which includes the declaration

form. We urge CBP to advance this program, which will both expedite the Customs process and reduce reliance on an outdated method of data storage.

ADDITIONAL KEY FINDINGS

- Average wait times at terminals with kiosks (T1, T4, TC) dropped by 5.86 minutes, or 22.12%.
- Terminals without kiosks (T7, T8, TB) held steady, experiencing on average a 0.43 minute reduction, amounting to 1.54%.
- At JFK, average wait times dropped by nearly 20%, or 5.43 minutes, while passenger traffic increased by 475,587 people.
- Newark Liberty average wait times experienced a 6% reduction, amounting to 1.24 minutes less.
- Terminal 4 at JFK experienced the greatest improvement in average wait times, which decreased by 8.65 minutes, or 31.52%, to 18.79 minutes.
- Maximum wait times dropped by 5.63 minutes to 48.42 minutes at JFK, and by 2.58 minutes to 38.12 minutes at Newark.

###

ABOUT GGA

Global Gateway Alliance (GGA) was established to address the major challenges facing the metropolitan region's airports and related infrastructure that, if left unaddressed, will serve as a major impediment to the long-term growth of New York City and surrounding areas. By harnessing the expertise of leaders in business, government, academia, labor and other sectors, we seek to tackle these challenges head-on and serve as the leading advocate in an effort to improve our airports and facilitate the continued growth of the region. For more information regarding the Global Gateway Alliance, please visit www.globalgatewayalliance.org. Follow GGA on Twitter @GGA_NYNY and 'Like' the organization on Facebook at <http://on.fb.me/UsqxGw>.

GGA's board of directors includes: **Joseph Sitt** (Chairman), CEO, Thor Equities; **Stuart Appelbaum** (Vice President), President of the Retail, Wholesale and Department Store Union; **Angelo Genova**, Founding Partner at Genova Burns Giantomasi Webster and a former New Jersey Commissioner of the Port Authority; **Chris Giamo**, Regional President for TD Bank; **David Hopkins**, Senior Director of Aviation at the New York City Economic Development Corporation; **Jared Kushner**, Owner of Kushner Properties and the New York Observer; **George Miranda**, Teamsters' International Vice President; **Mitchell Moss**, Henry Hart Rice Professor of Urban Policy and Planning at the Robert F. Wagner Graduate School of Public Service at New York University; **William Rudin**, CEO of Rudin Management Company, Inc. and Chairman of ABNY; **Joseph Spinnato**, President of the Hotel Association of New York City; **Alvin S. Trenk**, Chairman and CEO of Air Pegasus Corp; **Peter Ward**, President of the Hotel Trades Council on New York; **Tom Wright**, Executive Director of the Regional Plan Association; **Kathryn Wyld**, President of the Partnership for New York City, and **Tim Zagat**, Co-Founder and Co-Chair of Zagat Survey.

Table 1: JFK All Terminals

Average Wait Times

	Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	21.10		
	2013	32.48	-11.38	-35.05%
Feb	2014	19.78		
	2013	29.68	-9.91	-33.37%
Mar	2014	21.20		
	2013	35.06	-13.86	-39.54%
Apr	2014	24.16		
	2013	33.11	-8.95	-27.04%
May	2014	20.93		
	2013	33.09	-12.17	-36.76%
Jun	2014	17.97		
	2013	27.08	-9.12	-33.66%
Jul	2014	20.28		
	2013	25.34	-5.06	-19.96%
Aug	2014	27.31		
	2013	27.20	0.11	0.41%
Sep	2014	24.33		
	2013	25.04	-0.71	-2.85%
Oct	2014	23.98		
	2013	23.26	0.72	3.10%
Nov	2014	21.72		
	2013	21.38	0.34	1.58%
Dec	2014	21.79		
	2013	22.30	-0.51	-2.27%
Year	2014	22.23		
	2013	27.66	-5.43	-19.62%

Average Maximum Wait Times

	Time Frame	Max WT	Change (mins)	% Change
Jan	2014	45.62		-
	2013	60.42	-14.79	24.49%
Feb	2014	42.90		-
	2013	54.61	-11.71	21.45%
Mar	2014	47.92		-
	2013	65.24	-17.32	26.54%
Apr	2014	51.57		-
	2013	60.51	-8.94	14.77%
May	2014	45.71		-
	2013	62.28	-16.58	26.61%
Jun	2014	40.84		-
	2013	53.18	-12.34	23.21%
Jul	2014	46.16		
	2013	49.69	-3.53	-7.10%
Aug	2014	61.46		
	2013	55.35	6.11	11.04%
Sep	2014	53.42		
	2013	50.50	2.92	5.78%
Oct	2014	52.11		
	2013	48.88	3.24	6.62%
Nov	2014	46.58		
	2013	45.37	1.21	2.67%
Dec	2014	45.43		
	2013	45.45	-0.01	-0.03%
Year	2014	48.42		-
	2013	54.06	-5.63	10.42%

Passenger Traffic

	Time Frame	Pax	Change (pax)	% Change
Jan	2014	973,292		
	2013	872,980	100,312	11.49%
Feb	2014	762,133		
	2013	681,475	80,658	11.84%
Mar	2014	991,462		
	2013	938,131	53,331	5.68%
Apr	2014	1,104,169		
	2013	915,922	188,247	20.55%
May	2014	1,122,357		
	2013	972,324	150,033	15.43%
Jun	2014	1,159,371		
	2013	1,117,743	41,628	3.72%
Jul	2014	1,359,292		
	2013	1,290,851	68,441	5.30%
Aug	2014	1,466,099		
	2013	1,350,219	115,880	8.58%
Sep	2014	1,148,859		
	2013	1,097,871	50,988	4.64%
Oct	2014	1,084,371		
	2013	1,033,053	51,318	4.97%
Nov	2014	833,019		
	2013	860,054	-27,035	-3.14%
Dec	2014	880,822		-
	2013	984,413	103,591	10.52%
Year	2014	12,885,246		
	2013	12,409,659	475,587	3.83%

Table 2: Newark All Terminals

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	16.82	-
	2013	21.62	-4.80 22.21%
Feb	2014	16.22	-
	2013	22.91	-6.69 29.21%
Mar	2014	17.67	-
	2013	24.18	-6.51 26.92%
Apr	2014	22.80	-
	2013	25.64	-2.84 11.07%
May	2014	22.28	-
	2013	25.14	-2.86 11.38%
Jun	2014	21.98	-
	2013	21.34	0.64 3.00%
Jul	2014	19.63	-
	2013	19.75	-0.12 -0.61%
Aug	2014	20.23	-
	2013	19.35	0.88 4.55%
Sep	2014	21.38	-
	2013	21.52	-0.14 -0.64%
Oct	2014	20.47	-
	2013	16.91	3.56 21.05%
Nov	2014	17.72	-
	2013	16.76	0.96 5.75%
Dec	2014	18.97	-
	2013	17.36	1.61 9.26%
Year	2014	19.83	-
	2013	21.08	-1.24 -5.90%

Average Maximum Wait Times

Time Frame	Max WT	Change (mins)	% Change
Jan	2014	32.20	-
	2013	42.79	-10.59 24.76%
Feb	2014	31.27	-
	2013	42.37	-11.10 26.19%
Mar	2014	34.95	-
	2013	47.17	-12.23 25.92%
Apr	2014	42.21	-
	2013	48.52	-6.31 13.00%
May	2014	41.68	-
	2013	46.76	-5.08 10.87%
Jun	2014	41.86	-
	2013	42.36	-0.50 -1.18%
Jul	2014	41.45	-
	2013	39.72	1.73 4.36%
Aug	2014	40.70	-
	2013	38.56	2.13 5.53%
Sep	2014	40.08	-
	2013	40.54	-0.47 -1.15%
Oct	2014	38.75	-
	2013	33.74	5.02 14.87%
Nov	2014	34.10	-
	2013	31.96	2.15 6.71%
Dec	2014	36.85	-
	2013	33.67	3.18 9.45%
Year	2014	38.12	-
	2013	40.70	-2.58 -6.34%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	360,227	-
	2013	374,539	-14,312 -3.82%
Feb	2014	303,553	-
	2013	300,164	3,389 1.13%
Mar	2014	418,544	-
	2013	421,870	-3,326 -0.79%
Apr	2014	448,405	-
	2013	421,468	26,937 6.39%
May	2014	438,552	-
	2013	414,923	23,629 5.69%
Jun	2014	416,494	-
	2013	442,767	-26,273 -5.93%
Jul	2014	521,982	-
	2013	488,743	33,239 6.80%
Aug	2014	516,349	-
	2013	491,435	24,914 5.07%
Sep	2014	419,906	-
	2013	398,231	21,675 5.44%
Oct	2014	414,888	-
	2013	395,396	19,492 4.93%
Nov	2014	365,658	-
	2013	330,709	34,949 10.57%
Dec	2014	394,690	-
	2013	370,686	24,004 6.48%
Year	2014	5,053,016	-
	2013	4,850,931	202,085 4.17%

Table 3.1: JFK Terminal 1

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	30.55	-
	2013	38.39	-7.85 20.43%
Feb	2014	25.15	-
	2013	31.81	-6.66 20.93%
Mar	2014	28.38	-
	2013	37.59	-9.21 24.50%
Apr	2014	32.62	-
	2013	35.97	-3.35 -9.33%
May	2014	27.13	-
	2013	35.73	-8.60 24.07%
Jun	2014	20.92	-
	2013	30.03	-9.11 30.34%
Jul	2014	23.78	-
	2013	27.84	-4.06 14.60%
Aug	2014	34.00	-
	2013	35.27	-1.27 -3.60%
Sep	2014	29.08	-
	2013	32.26	-3.18 -9.86%
Oct	2014	30.53	-
	2013	28.48	2.04 7.18%
Nov	2014	26.35	-
	2013	28.27	-1.92 -6.81%
Dec	2014	25.77	-
	2013	30.39	-4.62 15.19%
Year	2014	28.04	-
	2013	32.55	-4.51 13.86%

Average Maximum Wait Times

Time Frame	Max WT	Change (mins)	% Change
Jan	2014	55.58	-
	2013	72.45	-16.87 23.29%
Feb	2014	49.91	-
	2013	59.45	-9.54 16.05%
Mar	2014	58.22	-
	2013	70.23	-12.02 17.11%
Apr	2014	65.16	-
	2013	68.61	-3.45 -5.03%
May	2014	55.38	-
	2013	68.25	-12.87 18.86%
Jun	2014	44.11	-
	2013	58.48	-14.37 24.58%
Jul	2014	50.31	-
	2013	54.70	-4.39 -8.03%
Aug	2014	71.02	-
	2013	69.37	1.64 2.37%
Sep	2014	61.74	-
	2013	61.57	0.18 0.29%
Oct	2014	62.93	-
	2013	54.98	7.95 14.46%
Nov	2014	53.38	-
	2013	53.80	-0.43 -0.79%
Dec	2014	50.70	-
	2013	54.51	-3.81 -6.99%
Year	2014	56.61	-
	2013	62.23	-5.62 -9.03%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	219,482	-
	2013	190,972	28,510 14.93%
Feb	2014	166,403	-
	2013	144,909	21,494 14.83%
Mar	2014	221,404	-
	2013	200,311	21,093 10.53%
Apr	2014	262,269	-
	2013	223,884	38,385 17.15%
May	2014	265,194	-
	2013	220,051	45,143 20.51%
Jun	2014	273,180	-
	2013	238,879	34,301 14.36%
Jul	2014	320,298	-
	2013	278,107	42,191 15.17%
Aug	2014	346,654	-
	2013	288,458	58,196 20.17%
Sep	2014	288,718	-
	2013	252,776	35,942 14.22%
Oct	2014	279,080	-
	2013	241,573	37,507 15.53%
Nov	2014	214,122	-
	2013	196,317	17,805 9.07%
Dec	2014	223,523	-
	2013	218,597	4,926 2.25%
Year	2014	3,080,327	-
	2013	2,694,834	385,493 14.30%

Table 3.2: JFK Terminal 4

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	16.13	-
	2013	35.30	-19.17 54.30%
Feb	2014	16.81	-
	2013	32.87	-16.05 48.84%
Mar	2014	17.76	-
	2013	39.44	-21.68 54.97%
Apr	2014	20.62	-
	2013	35.87	-15.25 42.51%
May	2014	17.64	-
	2013	35.18	-17.54 49.87%
Jun	2014	16.24	-
	2013	27.52	-11.28 40.99%
Jul	2014	18.89	-
	2013	26.70	-7.81 29.24%
Aug	2014	23.75	-
	2013	25.40	-1.66 -6.52%
Sep	2014	21.30	-
	2013	21.50	-0.20 -0.94%
Oct	2014	19.19	-
	2013	19.58	-0.38 -1.95%
Nov	2014	15.81	-
	2013	17.78	-1.97 11.09%
Dec	2014	17.11	-
	2013	17.44	-0.32 -1.86%
Year	2014	18.79	-
	2013	27.44	-8.65 31.52%

Average Maximum Wait Times

Time Frame	Avg Max WT	Change (mins)	% Change
Jan	2014	43.91	-
	2013	64.83	-20.92 32.27%
Feb	2014	42.84	-
	2013	61.61	-18.77 30.46%
Mar	2014	49.75	-
	2013	76.22	-26.47 34.73%
Apr	2014	53.29	-
	2013	65.85	-12.55 19.06%
May	2014	46.18	-
	2013	67.26	-21.07 31.33%
Jun	2014	44.14	-
	2013	56.43	-12.29 21.78%
Jul	2014	51.58	-
	2013	55.86	-4.28 -7.66%
Aug	2014	64.55	-
	2013	56.33	8.22 14.59%
Sep	2014	56.85	-
	2013	47.06	9.80 20.82%
Oct	2014	52.30	-
	2013	47.02	5.28 11.23%
Nov	2014	43.76	-
	2013	44.44	-0.69 -1.54%
Dec	2014	43.24	-
	2013	42.82	0.42 0.97%
Year	2014	49.48	-
	2013	57.05	-7.57 13.28%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	482,429	-
	2013	422,636	59,793 14.15%
Feb	2014	375,013	-
	2013	325,291	49,722 15.29%
Mar	2014	488,355	-
	2013	440,057	48,298 10.98%
Apr	2014	526,255	-
	2013	411,884	114,371 27.77%
May	2014	543,899	-
	2013	446,108	97,791 21.92%
Jun	2014	576,560	-
	2013	564,655	11,905 2.11%
Jul	2014	687,191	-
	2013	663,409	23,782 3.58%
Aug	2014	753,668	-
	2013	702,243	51,425 7.32%
Sep	2014	547,769	-
	2013	523,355	24,414 4.66%
Oct	2014	495,414	-
	2013	474,032	21,382 4.51%
Nov	2014	365,737	-
	2013	403,876	-38,139 -9.44%
Dec	2014	384,915	-
	2013	469,870	-84,955 18.08%
Year	2014	6,227,205	-
	2013	5,847,416	379,789 6.49%

Table 3.3: Terminal 7 (British)

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	19.07	-
	2013	22.43	-3.36 14.99%
Feb	2014	19.25	-
	2013	21.49	-2.25 10.46%
Mar	2014	18.99	-
	2013	26.45	-7.46 28.21%
Apr	2014	21.49	-
	2013	24.93	-3.44 13.79%
May	2014	19.16	-
	2013	26.89	-7.74 28.76%
Jun	2014	18.32	-
	2013	22.82	-4.50 19.73%
Jul	2014	19.38	0.81 4.36%
	2013	18.57	
Aug	2014	28.83	7.44 34.81%
	2013	21.39	
Sep	2014	23.94	2.17 9.97%
	2013	21.77	
Oct	2014	22.82	1.78 8.45%
	2013	21.04	
Nov	2014	24.14	4.13 20.63%
	2013	20.01	
Dec	2014	24.27	4.88 25.14%
	2013	19.40	
Year	2014	21.84	-
	2013	22.21	-0.37 -1.67%

Average Maximum Wait Times

Time Frame	Avg Max WT	Change (mins)	% Change
Jan	2014	37.71	-
	2013	44.58	-6.88 15.42%
Feb	2014	36.95	-
	2013	40.96	-4.01 -9.80%
Mar	2014	36.97	-
	2013	50.19	-13.22 26.34%
Apr	2014	40.83	-
	2013	49.73	-8.91 17.91%
May	2014	36.87	-
	2013	53.38	-16.51 30.93%
Jun	2014	36.23	-
	2013	46.00	-9.77 21.24%
Jul	2014	38.23	-
	2013	38.46	-0.24 -0.61%
Aug	2014	55.02	12.86 30.51%
	2013	42.16	
Sep	2014	46.10	3.87 9.15%
	2013	42.23	
Oct	2014	41.96	0.27 0.65%
	2013	41.69	
Nov	2014	43.07	5.29 14.00%
	2013	37.78	
Dec	2014	43.52	6.08 16.26%
	2013	37.43	
Year	2014	41.23	-
	2013	43.67	-2.45 -5.61%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	105,767	-
	2013	88,178	17,589 19.95%
Feb	2014	87,002	-
	2013	73,078	13,924 19.05%
Mar	2014	109,922	-
	2013	107,071	2,851 2.66%
Apr	2014	133,494	-
	2013	105,462	28,032 26.58%
May	2014	133,826	-
	2013	120,264	13,562 11.28%
Jun	2014	128,151	-
	2013	126,189	1,962 1.55%
Jul	2014	155,885	-
	2013	135,146	20,739 15.35%
Aug	2014	161,187	-
	2013	139,725	21,462 15.36%
Sep	2014	142,577	-
	2013	128,793	13,784 10.70%
Oct	2014	136,724	-
	2013	125,563	11,161 8.89%
Nov	2014	111,087	-
	2013	99,402	11,685 11.76%
Dec	2014	114,489	-
	2013	112,284	2,205 1.96%
Year	2014	1,529,792	-
	2013	1,361,155	168,637 12.39%

Table 3.4: JFK Terminal 8 (American)

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change	
Jan	2014	24.32	0.23	0.97%
	2013	24.09		
Feb	2014	21.74	-2.55	10.50%
	2013	24.29		
Mar	2014	23.10	-3.99	14.73%
	2013	27.10		
Apr	2014	24.13	-3.74	13.41%
	2013	27.87		
May	2014	23.05	-5.92	20.45%
	2013	28.98		
Jun	2014	18.86	-6.03	24.23%
	2013	24.90		
Jul	2014	20.15	-1.99	-8.97%
	2013	22.14		
Aug	2014	27.88	1.86	7.14%
	2013	26.02		
Sep	2014	26.36	-1.03	-3.76%
	2013	27.39		
Oct	2014	28.06	0.82	2.99%
	2013	27.25		
Nov	2014	28.04	5.20	22.77%
	2013	22.84		
Dec	2014	25.76	-1.12	-4.16%
	2013	26.88		
Year	2014	24.26	-1.58	-6.12%
	2013	25.84		

Average Maximum Wait Times

Time Frame	Avg Max WT	Change (mins)	% Change	
Jan	2014	45.44	-6.89	13.16%
	2013	52.33		
Feb	2014	40.88	-8.86	17.82%
	2013	49.75		
Mar	2014	44.79	-9.75	17.88%
	2013	54.53		
Apr	2014	45.55	-7.69	14.44%
	2013	53.24		
May	2014	43.19	-12.85	22.93%
	2013	56.04		
Jun	2014	36.21	-12.70	25.97%
	2013	48.91		
Jul	2014	40.21	-3.87	-8.78%
	2013	44.08		
Aug	2014	51.94	1.77	3.53%
	2013	50.17		
Sep	2014	46.25	-5.41	10.47%
	2013	51.66		
Oct	2014	49.72	-2.35	-4.51%
	2013	52.07		
Nov	2014	47.51	3.04	6.83%
	2013	44.47		
Dec	2014	44.96	-2.97	-6.19%
	2013	47.92		
Year	2014	44.76	-5.70	11.30%
	2013	50.45		

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change	
Jan	2014	165,614	-5,580	-3.26%
	2013	171,194		
Feb	2014	133,715	-4,482	-3.24%
	2013	138,197		
Mar	2014	171,781	-18,911	-9.92%
	2013	190,692		
Apr	2014	182,151	7,459	4.27%
	2013	174,692		
May	2014	179,438	-6,463	-3.48%
	2013	185,901		
Jun	2014	158,617	-29,403	15.64%
	2013	188,020		
Jul	2014	195,918	-18,271	-8.53%
	2013	214,189		
Aug	2014	204,590	-15,203	-6.92%
	2013	219,793		
Sep	2014	169,795	-23,152	12.00%
	2013	192,947		
Oct	2014	173,153	-18,732	-9.76%
	2013	191,885		
Nov	2014	142,073	-18,386	11.46%
	2013	160,459		
Dec	2014	157,895	-25,767	14.03%
	2013	183,662		
Year	2014	2,047,922	163,709	-7.40%
	2013	2,211,631		

Table 4.1: Newark Terminal B

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	17.66	-
	2013	20.00	-2.35 11.74%
Feb	2014	16.91	-
	2013	23.03	-6.11 26.54%
Mar	2014	18.84	-
	2013	25.65	-6.81 26.55%
Apr	2014	24.53	-
	2013	27.72	-3.19 11.50%
May	2014	23.92	-
	2013	26.00	-2.08 -7.99%
Jun	2014	24.22	-
	2013	21.84	2.37 10.87%
Jul	2014	21.28	-
	2013	18.96	2.32 12.25%
Aug	2014	21.91	-
	2013	18.49	3.42 18.50%
Sep	2014	24.00	-
	2013	21.07	2.93 13.91%
Oct	2014	23.20	-
	2013	15.98	7.22 45.19%
Nov	2014	20.73	-
	2013	16.75	3.98 23.77%
Dec	2014	21.30	-
	2013	17.99	3.30 18.36%
Year	2014	21.71	-
	2013	21.05	0.67 3.17%

Average Maximum Wait Times

Time Frame	Avg Max WT	Change (mins)	% Change
Jan	2014	32.99	-
	2013	39.88	-6.88 17.26%
Feb	2014	31.83	-
	2013	40.57	-8.74 21.54%
Mar	2014	36.79	-
	2013	48.10	-11.30 23.50%
Apr	2014	42.34	-
	2013	50.30	-7.96 15.82%
May	2014	42.86	-
	2013	46.04	-3.18 -6.91%
Jun	2014	43.40	-
	2013	42.81	0.58 1.36%
Jul	2014	42.15	-
	2013	37.87	4.28 11.31%
Aug	2014	41.46	-
	2013	35.57	5.90 16.58%
Sep	2014	42.02	-
	2013	38.66	3.37 8.71%
Oct	2014	41.81	-
	2013	31.79	10.02 31.51%
Nov	2014	37.45	-
	2013	31.55	5.90 18.69%
Dec	2014	39.87	-
	2013	35.36	4.51 12.76%
Year	2014	39.68	-
	2013	39.85	-0.17 -0.43%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	225,484	-
	2013	207,575	17,909 8.63%
Feb	2014	184,963	-
	2013	165,439	19,524 11.80%
Mar	2014	261,362	-
	2013	235,999	25,363 10.75%
Apr	2014	278,707	-
	2013	243,705	35,002 14.36%
May	2014	275,126	-
	2013	243,026	32,100 13.21%
Jun	2014	250,889	-
	2013	264,355	-13,466 -5.09%
Jul	2014	318,348	-
	2013	297,311	21,037 7.08%
Aug	2014	321,170	-
	2013	297,660	23,510 7.90%
Sep	2014	272,267	-
	2013	241,093	31,174 12.93%
Oct	2014	271,286	-
	2013	245,574	25,712 10.47%
Nov	2014	230,050	-
	2013	205,131	24,919 12.15%
Dec	2014	249,217	-
	2013	239,733	9,484 3.96%
Year	2014	3,160,300	-
	2013	2,886,601	273,699 9.48%

Table 4.2: Newark Terminal C

Average Wait Times

Time Frame	Avg WT	Change (mins)	% Change
Jan	2014	15.41	-
	2013	23.63	-8.21 34.77%
Feb	2014	15.13	-
	2013	22.77	-7.64 33.54%
Mar	2014	15.73	-
	2013	22.31	-6.59 29.53%
Apr	2014	19.96	-
	2013	22.79	-2.83 12.41%
May	2014	19.51	-
	2013	23.92	-4.41 18.44%
Jun	2014	18.59	-
	2013	20.59	-2.01 -9.74%
Jul	2014	17.06	-
	2013	20.99	-3.93 18.73%
Aug	2014	17.47	-
	2013	20.68	-3.21 15.51%
Sep	2014	16.54	-
	2013	22.20	-5.66 25.49%
Oct	2014	15.30	-
	2013	18.43	-3.13 16.96%
Nov	2014	12.61	-
	2013	16.77	-4.15 24.77%
Dec	2014	14.98	-
	2013	16.21	-1.22 -7.54%
Year	2014	16.70	-
	2013	21.13	-4.43 20.97%

Average Maximum Wait Times

Time Frame	Avg Max WT	Change (mins)	% Change
Jan	2014	31.16	-
	2013	46.60	-15.44 33.13%
Feb	2014	30.51	-
	2013	44.69	-14.18 31.74%
Mar	2014	32.46	-
	2013	45.99	-13.53 29.41%
Apr	2014	42.04	-
	2013	46.21	-4.17 -9.02%
May	2014	40.03	-
	2013	47.66	-7.64 16.02%
Jun	2014	39.96	-
	2013	41.79	-1.83 -4.37%
Jul	2014	40.55	-
	2013	42.16	-1.62 -3.83%
Aug	2014	39.72	-
	2013	42.47	-2.74 -6.46%
Sep	2014	37.40	-
	2013	42.98	-5.58 12.98%
Oct	2014	34.47	-
	2013	36.43	-1.96 -5.37%
Nov	2014	29.44	-
	2013	32.52	-3.08 -9.46%
Dec	2014	33.06	-
	2013	31.51	1.55 4.93%
Year	2014	36.04	-
	2013	41.82	-5.77 13.80%

Passenger Traffic

Time Frame	Pax	Change (pax)	% Change
Jan	2014	134,743	-
	2013	166,964	32,221 19.30%
Feb	2014	118,590	-
	2013	134,725	16,135 11.98%
Mar	2014	157,182	-
	2013	185,871	28,689 15.43%
Apr	2014	169,698	-
	2013	177,763	-8,065 -4.54%
May	2014	163,426	-
	2013	171,897	-8,471 -4.93%
Jun	2014	165,605	-
	2013	178,412	12,807 -7.18%
Jul	2014	203,634	-
	2013	191,432	12,202 6.37%
Aug	2014	195,179	-
	2013	193,775	1,404 0.72%
Sep	2014	147,639	-
	2013	157,138	-9,499 -6.05%
Oct	2014	143,602	-
	2013	149,822	-6,220 -4.15%
Nov	2014	135,608	-
	2013	125,578	10,030 7.99%
Dec	2014	145,473	-
	2013	130,953	14,520 11.09%
Year	2014	1,892,716	-
	2013	1,964,330	71,614 -3.65%

METHODOLOGY

All data was sourced from Customs and Border Protection wait time database at: <http://awt.cbp.gov/>.