

Webtrack Customer Module

Welcome to Magic Transport Webtrack

If you need immediate assistance please send your request to: login@magictransport.com



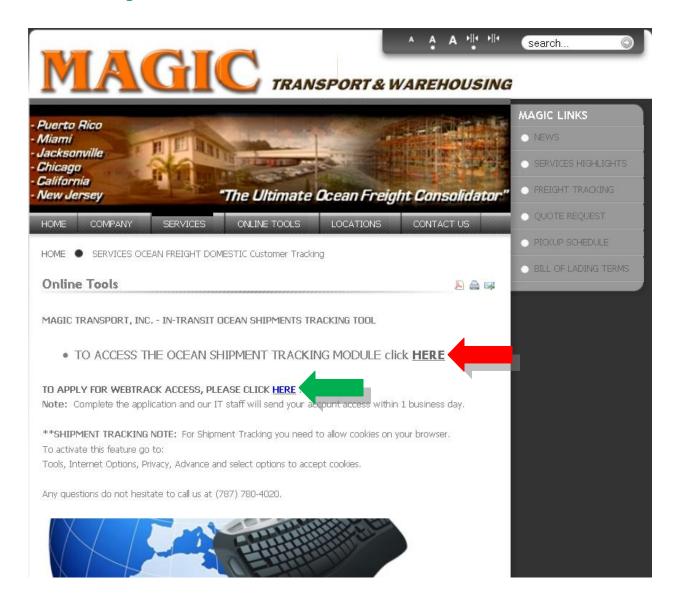
Here is a detailed explanation of what registered Customers are capable of:

- A. Interface access (two ways), through our website <u>www.magictransport.com</u> or typing directly <u>track.magictransport.com</u>:2339 on their browser (Internet Explorer, Firefox, Google Chrome, Safari, Opera, Netscape, etc) address bar.
 - 1. Through the website, select light grey menu on the right side of the page labeled FREIGHT TRACKING. Marked with a **red arrows** on image below.





- 2. If you access using our webpage after selecting Freight Tracking, it will jump into the following page. There you will select link pointed with the **red arrow**.
- 3. Non registered Customers will have to fill and submit an application. To access the Registration Form they will have to click on the link pointed with the green arrow.



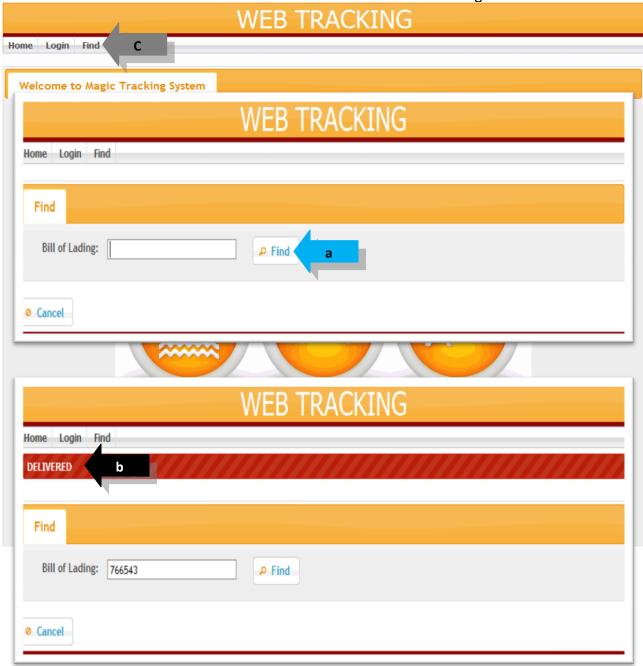


- B. Select Login to enter
 - a. Username
 - **b.** Password
 - c. then click Login (go to step D).





- C. To ONLY verify BL status, just select the Find option
 - **a.** Type your Bill of Lading number and click **Find** to view status without having to Log into the system.
 - b. Screen will show the actual Status of the Bill of Lading

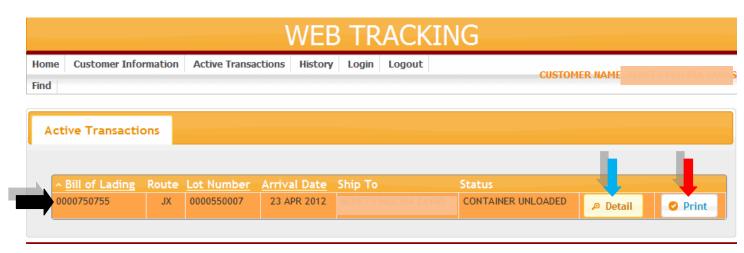




D. Once you access the system a list of active (**in-transit**) transactions will be displayed.

As in previous Web tracking interface, if a transaction has not been loaded in a Container (Lot Number = 0000000000) the date displayed will be the date that shipment was entered in the system and shipments loaded in a Container will show a Lot Number and actual Arrival at Port Date (ETA).

To view the shipment details, click the **Detail** button. After a shipment fulfills all local and federal government regulations the **Print** button will be available allowing to Print a copy of the Bill of Lading.



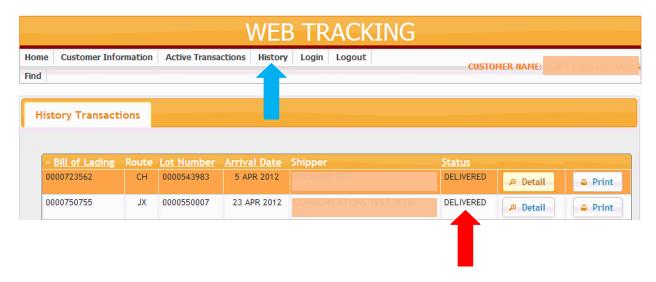


- **E.** When selecting the **Detail** button the following screen will appear. Here you can see the following information:
- **General Information** Tab: Bill of Lading, Consignee Name, Shipper Name and Address, PO Number (if provided in documentation), Arrival Date and Route (Magic Transport Consolidation Point).
- Ship To Tab: Name and Delivery address.
- Bill To Tab: Bill to Name and address.
- Commodity Tab: Description, Cubic feet, Weight and Pieces.
- Charges Tab: Amount applied for each of the Charges applied to Bill of Lading.





F. The **History** option will display **Delivered** transactions from January 2012 – Present in the same format as in **Active Transactions**.





- **G.** Also customers can view their Profile Information, such as:
 - a. General Information
 - i. Customer Name
 - ii. Customer Code
 - iii. Merchant ID
 - iv. Email
 - v. Webpage
 - b. Business Address
 - i. Address
 - ii. City
 - iii. State
 - iv. Zip
 - v. Phone
 - vi. Fax
 - c. Ship to address
 - i. Address
 - ii. City
 - iii. State
 - iv. Zip
 - v. Phone





PLEASE SUBMIT ANY COMMENTS AND/OR SUGGESTIONS TO: it@magictransport.com