

TERMS and CONDITIONS. These terms and conditions limit New Wave Kayaking's liability and define your rights and obligations. It is important that you read the terms and conditions.

How to Book

At the time of reserving your trip an initial deposit is required together with a completed booking form either on line or by post. Deposit for trips to Scotland is £100. For Slovenia trips is £200. For Nepal trips is £300 for all other courses it is £50. The balance must be paid 8 weeks prior to the commencement of the trip/course. If the balance is not paid by this time New Wave Kayaking reserves the right to cancel your booking. Bookings made within 8 weeks of the commencement of the course must be paid in full at the time of booking.

Cancellation by Client

The following time frame governs New Wave Kayaking's obligations to refund any payments made by yourself for the kayaking trip/course.

Cancellation by yourself more than 8 weeks prior to the start of the trip/course: Deposit is not refunded All other payments will be refunded .

Cancellation by yourself less than 8 weeks prior to the start of the trip/course: Deposit is not refunded. All other payments refunded only if new Wave Kayaking is able to re-sell your booking .

If you wish to cancel your trip you must notify New Wave Kayaking directly in writing.

Alterations by New Wave Kayaking

New wave Kayaking makes arrangements for these trips many months in advance. As a result New Wave Kayaking must reserve the right to make alterations to the trip both before and after booking (and in rare cases whilst actually on the trip). Most of these changes will be minor, and in all cases you will be advised at the earliest opportunity.

Very occasionally changes to a trip/course may be caused by forces completely beyond the control of New Wave Kayaking. New Wave Kayaking does not accept any responsibility for cancellations or delays caused by riot, war, industrial dispute, terrorist activity, natural or nuclear disaster, technical problems with transport, closure of airports, adverse weather conditions, acts of God and similar events beyond the control of New Wave Kayaking.

Cancellation by New Wave Kayaking.

In the unlikely event that a trip/course has to be cancelled under any circumstances by New Wave Kayaking then a full refund of any payments will be given.

Safety

Kayaking is an adventurous and sometimes dangerous sport. New Wave Kayaking takes every precaution to ensure the safety of all participants at all times. However, by undertaking a trip/course with New Wave Kayaking, you accept that white water kayaking is a dangerous sport and are assuming the risk of any injury including death.. To minimise the risks to all involved, you are required to follow all instructions of New Wave Kayaking employees and agents. Failure to follow any instructions or recommendations is at your own risk. New Wave Kayaking cannot be held responsible for any injury caused by you, or by you to others, resulting from the failure to follow an instruction(s) or recommendation(s). New Wave Kayaking holds the right to insist that any participant leaves the course if he /she is in anyway endangering the members of the group or the coaches, in which case no refunds will be given.

You will be expected to have a good level of general fitness and advise of any medical conditions and medication which may be required .

You are required to take full responsibility for your own property

Insurance

Your reservation of a trip or course with New Wave Kayaking does not include insurance of any type. All types of insurance are your responsibility. Personal accident insurance is advised . You are strongly recommended to take out personal travel insurance at the time of booking your trip ensuring that cover will commence for pre departure cancellation from the policy issue date. Cover should also include medical expenses and repatriation in the event of accident or illness. It is also important to make sure that you are insured to participate in white water kayaking up to and including grade 5 and includes search and rescue as some of our trips do take place in remote areas. In addition your policy should also have cover for personal belongings, airport delays and personal liability

New Wave Kayaking cannot be responsible for any loss, delay or costs connected with adverse weather conditions.

Photographs and DVD images

You grant to New Wave Kayaking and its representatives the right to take photographs and images of you and your property in connection with New Wave Kayaking courses. Such images may be used for future publicity, illustration, and advertising. If you do not wish such images to be used in this way then you are requested to make New Wave Kayaking aware of that fact in writing

By making a reservation with New Wave Kayaking you agree to be bound by these Terms and Conditions

