

Dear Kuulei,

Thank you so very much for giving our father his life back. After an accident with his car, dad was faced with a very difficult decision and decided it was best to stop driving. Shopping, banking, doctor's appointments, and just getting out became all but impossible. Because he was not close to a bus stop, and had little stamina to walk any distance, he relied on the kindness of family and friends for transportation. However, this was not a viable solution as most of them were not close by and he felt he was imposing. Because my brothers and I live in the mainland, trying to find a viable option for him was a daunting challenge.

It was an enthusiastic recommendation by the director of Kilohana that led us to you and your driving service. After hearing how you formed your company because of your experiences with your parents not being able to get to appointments, my interest was peaked. Dad was not sure what to think about having a "private car and driver" but after trying out some other transportation options, and being horribly stranded a few times, it was time to contact you.

Dad is a new person. My cousins have called me just thrilled with how much dad's life has improved and how much happier he is. Our father had really given up on having his freedom, independence, and most of all his pride in being self-sufficient. Now that OHE is in his life, he is going places 3-4 times a week. He attends physical therapy 3 times a week, he can go to the pharmacy to get his medicines, and he can get his hair cut in the old part of town that he is most familiar with or visit with friends he was cut off from due to transportation issues. You and your wonderful folks at OHE make this possible Kuulei.

Mom is now using your services too, as she has faced the same monumental decision to stop driving. Just the certainty of knowing who will pick her up, knowing their name, what they look like, and what the car looks like is such a relief to her. That your folks take the time to walk into the doctor's office to be sure my parents get where they need to be is invaluable.

You are our eyes and ears because you take the time to know and care about our parents. You are our lifeline to them. Our parents may tell us things are OK so we don't worry about them, but knowing that you call if anything is amiss is a Godsend. Dad has adopted your drivers as Ohana. He adores them all and talks about them fondly.

Please know that if anyone would like to talk to me about mom and dad and how their lives have been enriched by OHE Transportation, they may call me directly at (210) 831-6541.

Sincerely yours,

Gale Cocanour
San Antonio, TX

P.S. My cousin who is in his 70's, is thinking of using your services as he says after putting pen to paper, your services are more cost effective than owning and maintaining his Lexus SUV.