



## Efforts to Outcomes Database System

The Family Resource Center Association (FRCA) has taken the highest responsibility in data collection to support individual center and collective gathering and reporting of family outcomes. We are using Efforts to Outcomes (ETO) online relational data system to track services provided to single client and to all family members in a household. Data can be used in the following ways:

- With client-level data at their fingertips, frontline staff can adjust their approach as needed to help each client move forward
- Managers can aggregate data across staff, locations, and programs, and ensure program implementation with fidelity to a model, including continuous quality improvement
- Leaders gain insights to support strategic decision-making, ensure that programs or agencies collaborate effectively, and drive progress toward agency or community level goals

### Family Resource Center Association collects data for the following:

- Demographic data collected on families and individuals including (but not limited to):
  - Income
  - Race/ethnicity
  - Date of Birth
  - Number of family members
  - Employment status
- Referrals and Services attached to individual family members
- Participation and attendance in multiple-session programs
- Colorado Family Support Assessment 2.0 (CFSA 2.0) measuring:
  - Baseline and follow up measures on families stability in 14 domains (i.e. income, employment, education, housing, food security, health care access, etc)
  - Protective Factors
  - Readiness to change (inform family-driven goal setting)
- Program-specific pre and post assessments (i.e. Parenting curricula, nutrition curricula, etc.)
- Touch Point assessments for Center-level organization improvement (baseline and follow-up)
  - Standards of Quality for Strengthening and Family Support
  - Colorado Non Profit Organizational Assessment
- Center-level and association-level aggregate reports
  - Aggregate reports for all services and assessments
  - Demographics by points of service
  - Touch Point assessments
  - Data quality reports (flat files)
  - CFSA 2.0
  - Qualitative and Quantitative reporting from OMNI yearly on The Colorado Health Foundation (TCHF) and CFSA 2.0 annually for center-wide organizational reporting
- Customization
  - All Centers have the ability to customize their individual ETO site to track additional grants and programming outcomes, build additional assessments, and access advanced data analysis at an additional fee to their organization.