

VANDALSBIKES

WARRANTY PROCEDURE

IMPORTANT NOTE – Please remember Vandals Bike Co is an **ENTRY LEVEL BIKE** brand – the range of bikes is designed to get you started in **BMX** – for beginners/intermediates – if you are the more advanced rider these bikes are not for you.

The 6 months warranty covers manufacturing defects only. If you buy a Vandals product and it bends, breaks or dents because you have been trying to learn big tailwhips, doing roof jumps, sliding down rails, throwing the bike, this will **NOT** be covered. We reserve the right to refuse warranty if we feel these entry level bikes have been ridden above the level of riding for which it is intended.

If you have not completed and e-mailed the warranty registration info within 14 days of purchase only 90 days warranty is covered on frame, forks and bars.

Warranty Period - 6 Month warranty covers frame, forks and bars against any manufacturing defects only and 90 days cover on complete bike parts. All mail order bikes come 85% built and its your responsibility to ensure they are checked over or built up by a professional BMX mechanic or bicycle shop. This is strongly advised when building up your new bike. If you modify any Vandals products like cutting, stripping or grinding down then this will void any warranty. This warranty only applies to The Vandals Bike Co. products purchased from an authorized dealer or direct through us. The warranty card must be completed e-mailed to info@thevandalsbmx.com within 14 days of purchase. Please contact us in advance before sending parts back for inspection - via e-mail info@thevandalsbmx.com. The Warranty procedure will exclude the following: damage caused by misuse, abuse, neglect, improper adjustments, normal wear and tear or caused by anything other than defects in workmanship and material, bending of frames, forks, handlebars is excluded in this warranty, bending or denting of a frame, forks or bars is a sign of rider abuse, crash damage or similar and therefore is not covered in this warranty. This warranty is limited to replacing the defective part if its been decided this is a manufacturing fault and the company shall in no event be responsible for special damages or personal injury. The original purchase receipt must accompany all claims and it must be from an authorized dealer. You can only claim once in the Warranty process. As with any Vandals complete bike purchase, whether it be from one of our dealers or through a mail order transaction, you must verify your bike has been checked by a qualified BMX/bicycle shop technician – in order to gain full warranty. Any dealer will be happy to assist and you must include a receipt from the bike shop to confirm this inspection has been done in order to qualify for a warranty claim.

If you have any questions with regards to the Warranty procedure please contact info@thevandalsbmx.com.