

WIFI@work



Melissa Rider



**BRIGHTON-BEST
INTERNATIONAL**

Meet WIFI member **Melissa Rider**, who is a branch manager in Detroit at Brighton Best International. Here is Melissa in her own words:

I have been with BBI for a little over 10 years. I started part-time in inside sales at Brighton Best Socket Screw, and was promoted to Michigan Branch Manager when the company was sold and became Brighton Best International.

I handle several large accounts in Michigan, yet I also wear many different hats while in the office. I would not be able to do it all without my staff here in Michigan. Being a manager is not always an easy task, yet I take pride in it every day.

One of the most rewarding things about coming to work is getting to talk to our customers and growing with them. I'm not able to talk with them very often, but when we do it's great to catch up on what's new in both of our business and private lives. It really makes me feel like I know a lot of people, and that I'm making a positive connection with them.

