

Privacy policy

1. Introduction

- 1.1 AfrikaStream (“us”, “we”, or “our” operate www.afrikastream.com (“the app” or “the app”). This policy informs you of our guidelines regarding the collection, use and disclosure of Personal Information AfrikaStream receives from users of the app.
- 1.2 the app will use your personal information only for providing and improving the app.

2. Collecting personal information

- 2.1 While using the app, we may ask you to provide us with personal information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name ("Personal Information")
- 2.2 We may collect, store and use the following kinds of personal information:
 - (a) Information about your phone
 - (b) Information that you provide to us when registering with our app including your phone number;
 - (c) any other personal information that you choose to send to us.
- 2.3 Before you disclose to us the personal information of another person, you must obtain that person's consent to both the disclosure and the processing of that personal information in accordance with this policy.
- 2.4 You may choose to provide us with additional information to help improve and personalize your experience across our Services. For example, you may choose to upload and sync your address to help you find and connect with users you know or help other users find and connect with you.
- 2.5 Your data may be used for the following purposes: accounting, billing and audit, credit or other payment card verification and screening, immigration and customs control, safety, security, health, administrative and legal purposes, statistical and marketing analysis, systems testing, maintenance and development, customer surveys, customer relations and to help us in any future dealings with you, for example by identifying your requirements and preferences.

3. Using personal information

- 3.1 Personal information submitted to us through our app will be used for the purposes specified in this policy or on the relevant pages of the app.
- 3.2 We may use your personal information to:
 - (a) customize the app for you;
 - (b) enable your use of the services available on our app;

3.3 We will not, without your express consent, supply your personal information to any third party for the purpose of their or any other third party's direct marketing.

4. Disclosing personal information

4.1 We may disclose your personal information to our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this policy.

4.2 We may disclose your personal information to any member of our group of companies, subsidiaries, our ultimate holding company insofar as reasonably necessary for the purposes set out in this policy.

4.3 We may disclose your personal information:

- (a) to the extent that we are required to do so by law;
- (b) in connection with any ongoing or prospective legal proceedings;
- (c) in order to establish, exercise or defend our legal rights including providing information to others for the purposes of fraud prevention and reducing credit risk;
- (d) to the purchaser, and, or prospective purchaser of any business or asset that we may contemplate to sell; and
- (e) to any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal information where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal information.

4.4 Except as provided in this policy, we will not provide your personal information to third parties.

5. International data transfers

5.1 Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this policy.

5.2 You expressly agree to the transfers of personal information described in this policy

6. Retaining personal information

6.1 This Section 6 sets out our data retention policies and procedure, which are designed to help ensure that we comply with our legal obligations in relation to the retention and deletion of personal information.

6.2 Personal information that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.

6.3 Without prejudice to Section 6.2, we will usually delete personal data falling from time to time for the purpose of this policy

6.4 Notwithstanding the other provisions of this Section 7, we will retain documents including electronic documents containing personal data:

- (a) to the extent that we are required to do so by this policy and other relevant regulations;
- (b) if we believe that the documents may be relevant to any ongoing or prospective legal proceedings; and
- (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

7. Security of personal information

7.1 We will take reasonable technical and organization precautions to prevent the loss, misuse or alteration of your personal information.

7.2 We will store all the personal information you provide on our secure servers.

7.3 All electronic financial transactions entered into through our app will be protected by encryption technology.

7.4 You acknowledge that the transmission of information over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

7.5 The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

8. Amendments

8.1 This Privacy Policy is effective as of 17th of December 2016 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our app.

9. Your rights

9.1 We may withhold personal information that you request to the extent permitted by law.

9.2 You may instruct us at any time not to process your personal information for marketing purposes.

9.3 In practice, you will usually either expressly agree in advance to our use of your personal information for marketing purposes, or we will provide you with an opportunity to opt out of the use of your personal information for marketing purposes.

11. Updating information

11.1 Please let us know if the personal information that we hold about you needs to be corrected or updated.

12. Contact Us

If you have any questions about this Privacy Policy, please contact us at info@afro-stream.com.