

RETURNS FORM

Our goal is to make your return simple and easy. We want you to love what you purchased – but if you don't, for any reason, we don't want you to keep it. Simply return any item in original condition, unworn/unused with original tags and labels, for a refund. Please note that customized items are final sale and cannot be returned. Have questions? Please visit the Return section of our online Help Desk.

RETURN INSTRUCTIONS

Please complete the form below. If you choose to not use our return label, please send the package, prepaid, via the carrier of your choice. Whichever carrier you choose, we suggest you insure the package and ship via a trackable method.

Once we receive the returned merchandise, we will credit your account within 10 business days. You will receive a confirmation email once this is completed. Original shipping charges are not included in the refunded price. Based on your financial institution, your refund can take up to 2-10 business days to reflect on your account statement.

PLEASE PROVIDE YOUR ORDER NUMBER: _____

We must have your order number to appropriately process the return request.

PLEASE CHECK ONE OF THE FOLLOWING ACTIONS:

- Refund purchaser's original form of payment or exchange: If you would prefer another size, you can request this when making your return. To do so, state in the description section the item you wish to exchange and the new size. If this size is not available, we will refund you the amount for said garment. If you wish to exchange your item for another model or colour, you must return the item and place a new order.
- Return damaged or incorrect item: If you received a damaged or incorrect item and would like a replacement, please contact Customer Service before returning your merchandise.
- Return gift: If you received this item as a gift, please provide your name, email address, and telephone number. Your return will be processed as a merchandise credit for use on future purchases with us. Our Customer Service Team will email you instructions on how to use your merchandise credit as soon as your return is processed.

Name: _____

Email: _____

Phone: _____

ITEM(S) BEING RETURNED			
Product ID#	Quantity	Brief Description	Size

Reason for Returning				
<input type="checkbox"/> Did not fit, too small	<input type="checkbox"/> Wrong item sent	<input type="checkbox"/> Received too late		Comments
<input type="checkbox"/> Did not fit, too large	<input type="checkbox"/> Wrong item ordered	<input type="checkbox"/> Ordered too many		_____
<input type="checkbox"/> Changed mind	<input type="checkbox"/> Wrong size sent	<input type="checkbox"/> Quality		_____
<input type="checkbox"/> Did not like	<input type="checkbox"/> Wrong size ordered	<input type="checkbox"/> Not as pictured		_____
<input type="checkbox"/> Damaged	<input type="checkbox"/> Gift – did not like / already have	<input type="checkbox"/> Other (please note)		_____