



U.S. Consumer Product Safety Commission – Recall

Recall Date: October 18, 2016

Recall Number: 16-017

Sherwood Marketing Recalls 3 Squares Rice and Slow Cookers Due to Fire, Electric Shock Hazards

Recall Summary

Name of Product: 3 Squares rice and slow cookers

Hazard: The rice/slow cooker's improperly installed wiring can cause electrical shorting in the unit, posing fire and electric shock hazards.

Remedy: Replace

Consumers should immediately stop using the recalled rice/slow cookers and contact 3 Squares to receive a free replacement cooker, including shipping.

Consumer Contact: 3 Squares at 800-390-0249 from 9 a.m. to 5 p.m. PT Monday through Friday or online at www.Get3Squares.com and click on Recall for more information.

Recall Details

Units: About 175,000 (in addition, 100 were sold in Canada)

Description: This recall involves 3 Squares-branded Tim3 Machin3 and Mini Tim3 Machin3 rice and slow cookers with fixed power cords. The 20-cup/4-quart or 8-cup/1.7-quart programmable electric cookers are stainless steel with black molded plastic, have a control panel/keypad on the front and measure about 11 inches in diameter and 12 inches tall. The 3Squares logo is printed on the front of the control panel. Model numbers starting with 3RC and ending in 3010S, 3020S, 3434, 5020 and 9010S are included in the recall. The model number is printed on a label on the side of the product.

Incidents/Injuries: The firm has received three incident reports, including a cooker sparking when turned on and a cooker turning itself on. One shock injury was reported.

Sold at: Home, hardware, mass merchandisers and department stores nationwide and online at Amazon, Bed Bath & Beyond, Best Buy, Costco, Get3Squares, Home Depot, Kohl's, Target, Wayfair and other websites from December 2015 through July 2016 for between \$30 and \$70, depending on the model and capacity.

Importer/Distributor: Sherwood Marketing, owner of the 3 Squares brand, LLC, of San Diego, Calif.

Manufactured in: China

Note: Health Canada's press release is available at: <http://healthy Canadians.gc.ca/recall-alert-rappel-avis/hc-sc/2016/60610r-eng.php>

Photos



TIM3 MACHIN3 20-cup cooker, model /3RC-9010S



TIM3 MACHIN3 20-cup cooker, model 3RC-3020S



MINI TIM3 MACHIN3 8-cup cooker, model 3RC-3434



TIM3 MACHIN3 TWO 20-cup cooker, model 3RC-5020



Model number and date code location

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800