

Remind – Frequently Asked Questions

What is Remind?

Remind is an app/website that provides a safe way for teachers to text message or email students and parents.

How does Remind work?

First, a teacher adds his/her class, which generates a unique code. The teacher then shares that code with students or parents. At that point, any student or parent who sends a text message with the code will be "subscribed" to the teacher's class. Any time a teacher sends a message from Remind, all the students or parents subscribed will receive it. Using this method, no one knows each other's cell phone number; the teacher only sees a name in his/her sign-up list online, not phone numbers.

Is Remind Free?

The service is free, but standard messaging rates apply. So, if you do not have unlimited texting on your cell phone's data plan, you might be charged for each text message.

Why does my child's teacher want to use Remind to communicate with students and parents?

Families today are very busy and they communicate primarily by texting. The purpose is to provide students and parents with timely reminders of assignments or upcoming quizzes/tests, as well as send them encouraging messages that hopefully motivate and uplift them. These messages travel one-way only, from the teacher to students and/or parents; you cannot respond to texts and there will not be an on-going conversation of any kind. It is very safe and hopefully very effective.

How does a student or parent sign up for a teacher's messages?

As a student or parent you never need to come to a website, or create an account. To sign up for your teacher's messages, you need to ask for his/her Remind class code and class phone number. You then have the option to receive his/her messages via text, email or both.

To receive text messages: Text @the_class_code to the class phone number. For example, if the class code is "math" and the phone number is 555-555-5555, you would send the text message: @math ---- to --- 555-555-5555 **

To receive messages via email: Send a blank email to theclasscode@mail.remind.com. Again, if the class code is "math" you would send a blank email to: math@mail.remind.com

How do students or parents opt out of receiving message?

Text message: To unsubscribe from all classes, simply reply with the word "unsubscribe."

Email: Reply to your teacher's email with the word "unsubscribe" in the subject field to stop receiving notifications for that class.

Do I have to have a Smart Phone for Remind?

No, any phone that receives text messages will work with Remind. There is also a Remind app that is free.

Where can we find more information about Remind?

You can go to www.remind.com for more information about the service.