

LIMITED WARRANTY

5 YEAR WARRANTY

- High Bay Lights
- Canopy Lights
- Shoebox Lights
- Low Bay Lights
- Tube Lights
- Wall Packs
- PAR Lights
- Drop in Troffers

3 YEAR WARRANTY

- High Power Lights
- Household Lights
- Candelabras
- Flood Lights
- MR-16
- GU-10

Titan LED, Inc. is pleased to offer the following limited warranty for its products. All Titan LED products are warrantied to be free of defects in materials and workmanship for a period of **Five (5) years or Three (3) years** based on the product groups listed above. Product that is deemed Discontinued by Titan LED's Confidential Pricing Catalog is Warrantied for a period of **30 Days**. Warranty is limited to replacement of product upon verification of purchase, valid warranty period and proper handling.

Replacement Criteria: In the event that any Titan LED product is determined to be defective in materials or workmanship within warranty period, Titan LED, Inc. will replace the product upon meeting the following criteria: Customer contacts original distributor / place of purchase to verify original purchase date.

- Customer obtains an RMA number from original distributor / place of purchase.
- Customer returns defective product to the Titan LED facility designated on the RMA for inspection.
- Titan LED, Inc. will inspect all returned product for misuse and or damage prior to replacement of product.

Disclaimers: Titan LED, Inc. will not replace or issue credit for any product that has been misused, mishandled or improperly installed as determined by our inspection upon return. Titan LED is not responsible for replacement or credit of any Titan LED products once the specified warranty period expires. In the event that a product is misused or damaged by the customer prior to the expiration of the warranty period, Titan LED disclaims all obligations under this Warranty. Warranty is not transferable unless approved in writing, by Titan LED, Inc. prior to any warranty claim. Any physical damage, changes to the product, or defacing of labels on parts & components voids warranty. EXCEPT FOR THE FOREGOING, Titan LED, Inc. DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE OR FITNESS FOR A PARTICULAR PURPOSE. In no event shall Titan LED, Inc. be liable for any other costs or damages including installation, lost profits, incidental, special or consequential damages. Additional questions regarding this warranty should be directed to your Titan LED Customer service representative.