			APacCH	RIE/APF 2015		
	Conference Programme					
				ay 9 June 2015		
8:30am - 5:00pm	STR pre-conference workshop (WH125, AUT University) Wednesday 10 June 2015 (All sessions will be at the ANZ Vidauct Events Centre unless otherwise stated) STR pre-conference workshop (WH125, AUT University)					
8:30am - 11:30am 9:00am - 3:00pm	APacCHRIE board meeting and lunch (Four Seasons, AUT)					
12:00pm - 8:00pm 12:30pm - 5:30pm	Registration desk open (Level 1 reception) Exhibitor booths open (Level 2 foyer)					
1:00pm - 2:00pm		Pre-conference workshop Business is a Matter of Human Service Brand Communications Manager, Dilma	ah New Zealand (Rangitoto 3)	Pre-conference workshop The growth of Dubai's Hospitality and Tourism Sector and your Study Abroad Opportunity Ron Hilvert, Managing Director, The Emirates Academy of Hospitality Management (Kawau 2)		
Stream	Session: Rangitoto 1 Critical Studies I	Session: Rangitoto 2 Teaching & Learning I	Session: Rangitoto 3 Tourism Marketing I		Session: Kawau 2 STR/HOTS pre-conference workshop	Session: Browns Island Research Methods
Chair	David Williamson	Active & Experiential Learning Prof Brian Mihalik	Planning & Development Prof Chris Ryan		2:00-5:00pm	Dr Massimo Morellato
2:00pm - 3:30pm	Astonishment, Derrida and commercial hospitality Nigel Hemmington, Andrew Gibbons (Auckland University of Technology)		Visitor management at national parks: Using basic category and dimensional emotions to develop safer park experiences Edmund Goh (Blue Mountains international Hotel Management School)			Applying constructivist grounded theory: A study of the language of service in Sydney's luxury hotels Madalyn Szerri, John M. Jenkins, Genevieve Lovell, Grant Cairncross (Blue Mountains International Hotel Management School, Southern Cross University)
	hospitality? Turning the light on the values we live and work by Worren Goodsir, Erling Rasmussen, Coral Ingley (Auckland University of Technology)	Experiential learning and its effectiveness – from the perceptions of hospitality students Jing Lyu, Nan Jiang, Mingwai Lau (Shenzhen Polytechnic College, The Hong Kong Polytechnic University)	The effect of fluctuating energy prices on tourism expenditures and behavior: Evidence from the state of Florida Mark Bonn, Nathaniel Line, Meehee Cho (Florida State University)			Biographical research in tourism: A case study of German seniors Domnink Huber, Simon Milne, Ken Hyde (Auckland University of Technology)
	Hospitality' through the eyes of front- line hotel workers Maria Goluboxsaya, David Solnet, Richard Robinson (University of Queensland) Wasted youth in the hospitality industry? Older workers' perceptions	Work integrated learning (WIL) within the hospitality curriculum Elizabeth Roberts (Southern Cross University)	Experiencing the rapid development of tourism in Macau: Through the eyes of Hong Kong visitors lok Keng Veronica Lam (Institute for Tourism Studies) Analysis and control on the life cycle of Zhangye Danxia Geopark resort in			Researching young children: The do's and don'ts Catheryn Khoo-lattimore (Griffith University) Collage creation as an elicitation tool in tourism academic research
	and misperceptions about younger workers Schelagh Mooney (Auckland University of Technology) Hospitality emotional labor presentation: Cultural differences between East and West		the northwest of China Jie Yang (Beijing International Studies University) Assessment criteria of 'creative tourism': Lessons learned from Thailand			Anna Pavesi, Basak Denizci-Guillet, Rob Law, Ryan Smith (The Hong Kong Polytechnic University)
3:30pm - 4:00pm	Kay H. Chu, Ching-Wen Chang (Tunghai University)		Pichet Saipan, Ornuma Teparakul, Lalida Fungrathok, Nalikatibhag Sangsnit (Thammasat University, Pathumthani) Afternoon tea	(Rangitoto 1, 2, and 3)		
Stream	Session: Rangitoto 1 Critical Studies II	Session: Rangitoto 2 Teaching & Learning II	Session: Rangitoto 3 Tourism Marketing II			Session: Browns Island
Chair	Dr Shelagh Mooney	Interactive & Online Learning Prof Nigel Hemmington	Destination Image & Management Dr Girish Prayag			
4:00pm - 5:30pm	The corporatis origins of the New Zealand Hotel Workers Union David Williamson, Candice Harris, Erling Rasmussen, Kathrine Ravenswood (Auckland University of Technology) Cafés and restaurants as models of	Digital-enhanced learning in Aotearoa, New Zealand: Te Matatiki and event studies Massimo Morellato, Hohepa Spooner (Auckland University of Technology) Students' opinions of learning using	Destination brand equity of Switzerland and Austria as perceived by Chinese tourists Seongseop Kim, Markus Schuckert, Holly Hyungleong Im (The Hong Kong Polytechnic University) Predicting international tourist flow:			Dean's/Director's forum for invited attendees only
	sustainability Freya Higgins-Desbiolles, Gayathri Wijesinghe (University of South Australia)	online and face-to-face modes of instruction: Comparing students of Tourism & Hospitality Programs in the USA and Asia. David Baker (Tennessee State University)	The influence of psychic distance Hongbo Liu, Xiang (Robert) Li, Brian Mihalik (University of South Carolina)			
	Putting a city on the map: Examining the impact of hosting the Olympic Games on a city's image and awareness Henry Wear, Bob Heere, Brian Mihalik (University of South Carolino)	A snapshot of MOOCs in hospitality and tourism Laurel Horton-Tognazzini, Peter Ryan, Alan Williams (Australian School of Management)	Malaysian tourism destination image in the mirror of Malaysian cuisine: An analysis of travellers' photographs Shahab Pourfakhimi, Muhammad Irfan Abdullah, Zainab Khalifah, Tianyu Ying (University of Otago, Universiti Teknologi)			
	Defining Western and Asian culture through tourism Ryan Patrick smith (The Hong Kong Polytechnic University)	Assessing the utility of Massive Open Online Courses in tourism Lourel Horton-Tagnazzini, Jamie Murphy, J. Bruce Tracey, Tadayuki Hara (Australian Schoul of Management, Cornell University School of Hotel Administraton, University of Central Florido) Rethinking blackboard: Teaching	multifaceted destination image formation Jia Xiong, Noor Hazarina Hashim, Jamie Murphy (Universiti Teknologi, Australian School of Management)			
		models for interactive learning Alison Booth, June Kim (Auckland University of Technology)	International visitors' image of Macau as a tourist destination Radesh Palakurthi (University of Memphis)			
6:30pm - 6:45pm 6:45pm - 8:00pm			EventsAIR \	tional Māori welcome) Welcome Reception		
8:00am - 7:00pm		Thursday	Registration desk	the ANZ Viaduct Events Centre unless on copen (Level 1 reception)	therwise stated)	
8:30am - 5:30pm 9:00am - 9:45am			Exhibitor boot	hs open (Level 2 foyer) ; and Mihi/Karakia, Kawau 1		
9:45am - 10:30am 10:30am - 11:00am			Keynote 1: S	imon Milne, Kawau 1 Paula Bennett, Kawau 1		
11:00am - 11:30am 11:30am - 1:00pm	P	anellists: Alan Williams (Moderator), Al	Mornin scussion 1: Hospitality/Tourism (H/T) sustralian School of Management / Eliza	ng tea, Kawau 1 as a discipline of study: Issues and chal beth Roberts, Southern Cross University n, Auckland University of Technology / S	/ Kaye Chon, Hong Kong Polytechnic Ur	niversity /
1:00pm - 2:00pm			Delegates' Lunch & APacCHR	IE's Silent Auction for Nepal, Kawau 1		
1:00pm - 7:00pm	Session: Rangitoto 1	Session: Rangitoto 2	Session: Rangitoto 3	s set up (Level 3 foyer) Session: Kawau 1	Session: Kawau 2	Session: Browns Island
Stream	Tourism Marketing III Sustainability	Teaching & Learning III Education	Service Management I Management & Customers	Organisational Behaviour I Leadership	Accommodation	Innovation & Change
2:00pm - 3:30pm	Dr Guillaume Tiberghien Recycling in hospitality and tourism: Academic and industry perceptions	Joji Bian Collaborative study on the transition of hospitality and tourism education	Dr Catheryn Khoo-Lattimore The impact of service recovery on restaurant brand image – considering		Dr Myong-Jae Lee	Warren Goodsir Tourism development under a model of the 'new normal socialist market system': A
	Jamie Murphy, Julieanne Harmer, Casey Murphy (Australian School of Management, University of Notre Dame Austrolia)	towards ASEAN Economic Community 2015 Karen Fernandez, Samart Plangpramool (Imus Institute, Burapha University International College)	the moderating effects of corporate social responsibility Cheng-Chung Chen, Chee-Wha Yann (Tunghai University, Overseas Chinese University)	work motivation, job stress, and job satisfaction: A focus on hotel restaurant employees 2 Xuemei Yin, Gyumin Lee (Kyung Hee University)		history of Qiyunshan, Anhui, China – 2008 –2014 Ping Li, Chris Ryan, Jenny Cave (University of Waikato, Zhejiang Yuexi University of Foreign Languages)

1						
	An integrated perspective of tourist to		The restorative role of casinos on	An exploratory study of green	Philosophy? I'm just trying to staff a	Sustainable service innovation in the hotel
		practitioner's innovative project	Chinese tourists	hospitality enterprise leadership	hotel!	industry: Current and future trends
!	Chih-Hsing Liu, Jeou-Shyan Horng, Sheng-Fang Chou, Ying-Chun Chen,	example Beverley Wilson-Wünsch	IpKin Anthony Wong, Mark Rosenbaum (Institute for Tourism	style Tan Wei-Hsuan, Cheng-Chung Chen,	Ann Cameron (Whitireia, Auckland, New Zealand, Waikato School of	Jeou-Shyan Horng, Chang-Yen Tsai, Chung-Je Wang, Da-Chien Hu (Shih Chien University,
!	Jingfeng Jiang, Yong-Quan Li, Bernard		Studies, Northern Illinois University)	Ming-Shih Chen (Tunghai University)	Management)	MingDao University)
!	Gan (Ming Chuan University, Shih Chien			,	,	,
	University, Fujian Normal University,					
	Huaqiao University, University of New					
	South Wales) A call for active play and nature in	Learning accounting: Hospitality	A multilevel investigation of the role	A multilevel analysis of leader-	The luxury accommodation	Automatic tubig machines (ATM) in
		business students' perceptions of	of the service environment on	member exchange (LMX) and leader-	experience: Pixie dust or precision?	Philippine small restaurants and retail stores
		accounting education	impulsive gambling	member guanxi (LMG) in the Chinese	Tracy Harkison (Auckland University o)	
	(Australian School of Management,	Edmund Goh, Madalyn Scerri (Blue	IpKin Anthony Wong, Catherine	hospitality industry	Technology)	Ephraimuel Jose Abellana, Janice Abellana (F
	University of Western Australia,	Mountains International Hotel	Prentice (Institute for Tourism Studies,			Eastern University)
!	University of Notre Dame Australia)	Management School)	Swinburne University of Technology)	Technology)		
	Sustainable development of	Stakeholders' perspectives on	Tipping in top Auckland restaurants:	How leader-member exchange	Factors that influence Chinese visitor	Development and validation of the creativit
!	Himalayan assets in Jammu and	undergraduate curriculum of	Does it help?	facilitates frontline employees' work	selection of accommodation in New	scale among practitioners in the Taiwanese
	Kashmir, India: A study of alternative	hospitality and tourism: A case of	Sheree O'Neill, Marcus Pearson	engagement: Mediating effects of	Zealand	tourism and hospitality industry
	tourism	Indonesia	(Auckland University of Technology)	role overload and job security	Rachel Byars (Otago Polytechnic)	Jeou-Shyan Horng, Chang-Yen Tsai, Yu-Chun
	Pariskhat Singh Manhas, Akshi Bhagat (University of Jammu)	Hera Oktadiana, Kaye Chon (The Hong Kong Polytechnic University)		You-De Dai, Wen-Long Zhuang, Yu- Hsiang Hou, Yu-Ming Chiu, Kuan-Yang		Chung, Da-Chian Hu (Shih Chien University, MingDao University, Tamkang University)
	(University of Jumina)	Hong Kong Polytechnic Oniversity)		Chen (National Chi Nan University,		winigbao oniversity, ramkang oniversity)
!				Ling Tung University, University of		
				Science and Technology)		
ļ	Ecotourism and intellectual decision		Effect of table sharing on consumer	Effects of perceived supervisor	Image congruity and houtique hotels	Measuring the immeasurable: A comparativ
I	support structure for destinations: A		emotions and behavioral intentions	support (PSS) towards employees'	Mhairi Finlayson, Pauline Bell, Jamie	study of the sustainability indicators for
I	conceptual research on mountains		Yevvon Yi-Chi Chang, Yu-Hsuang Tsiai,	intention to leave and intention to	Murphy (Australian School of	responsible rural tourism destinations
	Parikshat Singh Manhas, Sudhanshu		Wen-Bin Chiou, Shu-Yun Cheng	stay	Management, Australian College of	Vikneswaran Nair (Taylor's University)
	Gupta (University of Jammu)		(Tunghai University, National Sun Yat-	Nasyira Mohamad Nashuki, Hazrina Ghazali. Mohhidin Othman. Ahmad	Applied Education, Glasgow	
			Sen University, Southern Taiwan University of Science & Technology)	Fareed Ismail (Universiti Putra,	Caledonian University)	
		<u></u>		Malaysia)	<u> </u>	<u></u>
3:30pm - 4:00pm				on tea, , Kawau 1		
Stroom	Session: Rangitoto 1	Session: Rangitoto 2	Session: Rangitoto 3	Session: Kawau 1	Session: Kawau 2	Session: Browns Island
Stream	Tourism Marketing IV Tourism Motivation & Decision Making	Teaching & Learning IV Teachers & Studying	Service Management II Loyalty, Perceptions & Innovation	Organisational Behaviour II Job Satisfaction	Food & Wine I Wine & Beverage	Gender & Diversity
			-,,, cepuono a minovacion	·		
Chair	Dr Robert Wu	Tracy Harkison	Dr David Solnet	Dr Kay Chu	Dr Cindy Heo	Dr Shelagh Mooney
4:00pm - 5:30pm		Travel and teaching: An exploratory	Linking customer-employee	Investigating the effects of intrinsic	The prevalence of wine tourism	The influence of gender on the use of
	involvement of Southeast Asia tourism: A case study of Singapore and	study Adam Ransfield (Wellington Institute	exchange and employee innovative behavior	and extrinsic traits on hospitality employees' career satisfaction	studies in hospitality and tourism journals: A literature review and	accommodation booking websites: A user's perspective
	Bangkok	of Technology)	Minglong Li, Cathy Hsu (The Hong	Anastasios Zopiatis, Antonis L.	suggestions for future research	Tsungpo (Bob) Tsai, Yi-Fan (Alex) Tung
	Bharath Josiam, Amanda Ooi,		Kong Polytechnic University)	Theocharous, Panayiotis Constanti	Gu Qiushi (Cathy), Hanqin Qiu, Brian	(Tamkang University)
	Pitchayapa Virojphan (College of			(Cyprus University of Technology,	King (The(Hong Kong Polytechnic	
	Merchandising) Senior leisure travelers in Hong Kong	How satisfied are bornitality learners	The role of relational uncontaints:	University of Central Lancashire) The moderating effect of co-worker	University)	Accommodation preferences of the girlfrien
	Senior leisure travelers in Hong Kong: Examination of their motivation and	How satisfied are hospitality learners with experiential learning?	service failure encounters: Examining		Towards an understanding of the motivation of wine tourism travellers	getaway market: Self-image, satisfaction and
!	destination choice	Huijun Yang, Catherine Cheung, Ada	why consumers switch	salary satisfaction and retention	in China: A conceptual framework	loyalty
	Sienny Thio, Winnie Wai Ling Chiu	Lo (Hong Kong Caritas Institute of	JungYun Hur, SooCheong (Shawn)	intention in hospitality industry	Yichen Duan (Griffith University)	Catheryn Khoo-Lattimore, Girish Prayag
	(Petra Christian University, The Open	Higher Education, The Hong Kong	Jang (Purdue University)	Tzu Yun Hsieh, Shu Tai Wang (Tunghai	1	(Griffith University, University of Canterbury)
	University of Hong Kong, The Hong	Polytechnic University)		University)		
	Kong Polytechnic University) Visitors' decision making behaviors to	Reprofessionalisation of chefs and	The effect of customer service and	The effect of restaurant manager's	Wine tourists' experiences of New	A study of characteristics of female Chinese
!	revisit: A case of Tidung Island,	deprofessionalisation of teachers	place attachment on loyalty to hot	emotional intelligence and	Zealand wineries and their	tourists who participate in New Zealand win
	Thousand Islands, Jakarta, Indonesia	and their learning in cooperation	spring resorts	manager's support on employees'	motivations for visiting the West	tourism
!		networks	Yi Fu, Xiaoming Liu, Jun Li (University	job satisfaction: Examining	Auckland region	Lin (Summer) Huang, Charles Johnston
!	Pholnaruksa (The International Bali	Anne Roosipõld (Tallinn University)	of Macau, Florida State University)	moderating role of service under	Joshua Yeow, Claire Liu, (Auckland	(ATEED, Auckland University of Technology)
!	Tourism Institute, Bunda Mulia University)			pressure Woody Kim, Sujin Han, Sora Kang,	University of Technology)	
	University			Veerades Panvisavas (Florida State		
				University, Hoseo University, Mahidol		
1				Omversity, moseo omversity, mandor		
				University International College)		
	Key choice factors and preferences of		Factors influencing tourist	University International College) The impact of green enterprise		Locating Asian (solo?) female travellers: A
	Key choice factors and preferences of attendees for hospitality and tourism conferences	between Taiwan and China: Scale	satisfaction and the mediating role of	University International College) The impact of green enterprise culture on employee job satisfaction	sensory perception of wine — from	cultural perspective
	attendees for hospitality and tourism	between Taiwan and China: Scale development and validation		University International College) The impact of green enterprise		
	attendees for hospitality and tourism conferences	between Taiwan and China: Scale	satisfaction and the mediating role of complaint intention between	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship	sensory perception of wine — from the physiological and psychological	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo-
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill,	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DaChian Hu (Shih Chien University, MingDao	satisfaction and the mediating role of complaint intention between satisfaction and loyalty	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes,	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lattimore, Charles Arcodia (Griffith University)
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DaChian Hu (Shih Chien University, MingDao University, Ming Chuan University,	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson Io Kei Leong, Catherine Zhuo	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen,	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lattimore, Charles Arcodia (Griffith University)
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DaChian Hu (Shih Chien University, MingDao University, Ming Chuan University, Huaqiao University)	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson Io Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies)	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University)	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lattimore, Charles Arcodia (Griffith University)
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DaChian Hu (Shih Chien University, MingDao University, Ming Chuan University, Huaqiao University) Examining the dimensions of quality	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson io Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen,	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DaChian Hu (Shih Chien University, MingDao University, Ming Chuan University, Huaqiao University)	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson Io Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies)	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University) The effect of air bubbles on sensory	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lattimore, Charles Arcodia (Griffith University)
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation development and validation leou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochion un (Shih Chine university, Ming Chuan University, Huaqiao University, Huaqiao University) Examining the dimensions of quality in hospitality management education: A student perspective Myong Joe Lee, Neho Singh (California	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson to Kel Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chong (Tunghoi University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshiung Tsaur, Wongladda Weerapaiboon (National Chioyi	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Taurism University The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Iln, Ling-Chieh Chien, theng	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lattimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hu (Shih Chien University, MingDao University, Ming Chuan University, Huaqiao University) Examining the dimensions of quality in hospitality management education: A student perspective	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson Io Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howston, Glenn Finger	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' wiewpoints Sheng-Hishing Tsour, Wonglodda	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tail Wang, Tao-Chan Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liuo, Ruey-Chih L, Wu-Kai Wei, Shu-Liuo, Ruey-Chih L, Wu-Kai Wei, Shu-	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation development and validation leou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochion un (Shih Chine university, Ming Chuan University, Huaqiao University, Huaqiao University) Examining the dimensions of quality in hospitality management education: A student perspective Myong Joe Lee, Neho Singh (California	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howison, Glenn Finger (Ottopa Polyecking, Griffith	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chong (Tunghoi University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshiung Tsaur, Wongladda Weerapaiboon (National Chioyi	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Taurism University The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Iln, Ling-Chieh Chien, theng	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
5:30pm - 6:00pm	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation development and validation leou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochion un (Shih Chine university, Ming Chuan University, Huaqiao University, Huaqiao University) Examining the dimensions of quality in hospitality management education: A student perspective Myong Joe Lee, Neho Singh (California	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson in Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shardeen Howison, Glenn Finger (Otago Polytechnic, Griffith University)	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chong (Tunghoi University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshiung Tsaur, Wongladda Weerapaiboon (National Chioyi	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tail Wang, Tao-Chan Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liuo, Ruey-Chih L, Wu-Kai Wei, Shu-Liuo, Ruey-Chih L, Wu-Kai Wei, Shu-	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, Dockin Hu, Gishi Chien University, Ming Chuan University, Albaria China Chin	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsaur, Wongladda Weerapaiboon (National Chiayi University, Silpokorn University) AGM, Rangitoto 1 AAGM, Rangitoto 1	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tail Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liu, Ruey-Chiu, Wu-Kai Wei, Shu-Tail Wang (Tunghai University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
8:30am - 10:00pm	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, Dockin Hu, Gishi Chien University, Ming Chuan University, Albaria China Chin	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson in Kel Leong, Cotherine Zhuo LI (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shardeen Howison, Glenn Finger (Otago Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-ishilung Tsour, Wongladda Weeragaliboon (National Chioyi University, Silpakarn University) AGM, Rangitoto 1 AGM, Rangitoto 1 AMM, Rangitoto 1 AMM, Rangitoto 1 AMM, Rangitoto 1 AMM, Pangitoto 1 AMM, Pangi	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tail Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liu, Ruey-Chiu, Wu-Kai Wei, Shu-Tail Wang (Tunghai University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
8:30am - 10:00pm 8:30am - 6:00pm	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, Dockin Hu, Gishi Chien University, Ming Chuan University, Albaria China Chin	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sordeen Howiston, Glenn Finger (Otago Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor bootl	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Taur, Wongladda Weerapaiboon (National Chiayi University, Silpakaru University) AGM, Rangitoto 1 e ANZ Viadust Events Centre unless ott open (Level 1 reception) so open (Level 2 fover)	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tail Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liu, Ruey-Chiu, Wu-Kai Wei, Shu-Tail Wang (Tunghai University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm	attendees for hospitality and tourism conferences Chloe S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, Dockin Hu, Gishi Chien University, Ming Chuan University, Albaria China Chin	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson to Kel Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharieen Howison, Glenn Finger (Ottopa Polytechnic, Griffith University) APacCHRIE 12 June 2015 [All sessions will be at the Registration desk Exhibitor bootl	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-ishilung Tsour, Wongladda Weeragaliboon (National Chioyi University, Silpakarn University) AGM, Rangitoto 1 AGM, Rangitoto 1 AMM, Rangitoto 1 AMM, Rangitoto 1 AMM, Rangitoto 1 AMM, Pangitoto 1 AMM, Pangi	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tail Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liu, Ruey-Chiu, Wu-Kai Wei, Shu-Tail Wang (Tunghai University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong
	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Weill, Simon Milne (Auckland University of Technology)	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, Dockin Hu, Gishi Chien University, Ming Chuan University, Albaria China Chin	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sardeen Howkson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration des Exhibitor boot Poster displays Keynote 3: Kr Keynote	University International College) The Impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuu, Wongladda Weerapaiboon (National Chiayi University, Silpakam University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless oft open (Level 1 reception) Ins open (Level 2 Toyer) set up (Level 3 Toyer) shan Botica, Kawau 1	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Marris) Tao, Shu-Tail Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liu, Ruey-Chiu, Liu, Wu-Kai Wei, Shu-Tail Wang (Tunghai University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University)
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Wing Dao University, Ming Chuan University, Ming Chuan University, Ming Chuan University, Ming Chuan University I Examining the dimensions of quality in hospitality management education: A student perspective Myong Jae Lee, Neha Singh (California State Polytechnic University) Friday:	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharieen Howston, Glenn Finger (Otogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration bootdoor Poster disparent Control of Poster disparent Control of Poster disparent Control of Poster disparent Control of Registration State Sensitive Sens	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tour, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 AMZ Viaduct Events Centre unless ottopen (Level 1 Greep) is open (Level 2 Greep) set up (Level 3 Greep) set up (Level 3 Greep) shan Botics, Kawau 1 Panel discussion 3:	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University. Taiwan Hospitality and Tourism University. Taiwan Hospitality The effect of air bubbles on sensory perception of the cocktail: A case study of making dalquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liuo, Ruey-Chih Li, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Hospitality/Tourism (H/T) teachers in Hospitality/Tourism (H/T) teachers in	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1)
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am	attendees for hospitality and tourism conferences Chies Skim, Peter B kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I. DoChin Hu, GShih Chien University, MingDao University, MingDao University, MingDao University, MingChuan University in hospitality management education: A student perspective Myong Jae Lee, Neho Singh (California State Polytechnic University) Friday: ality/Tourism (H/T) researchers in a graversity Mocau / Chris Ryan, Walkato U.	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shorleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Kri eening world (Ragitoto 1)	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tauru, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless ottopen (Level 1 reception) so pen (Level 2 foyer) set up (Level 3 foyer) shan Botica, Kawau 1 Panel discussion 3: Panel lists: Christina Aquino, Lyceum o	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poëtes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Llou, Ruey-Chih Lu, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Perwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jonn of the Philippines (Philippines Linkersity / David Jonn of the Philippines (Philippines / Philippines / Philippi	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chue, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Debora
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I. DoChin Hu, GShih Chien University, MingDao University, MingDao University, MingDao University, MingChuan University in hospitality management education: A student perspective Myong Jae Lee, Neho Singh (California State Polytechnic University) Friday: ality/Tourism (H/T) researchers in a graversity Mocau / Chris Ryan, Walkato U.	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Catherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shorleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Kri eening world (Ragitoto 1)	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshiung Tsaur, Wongladda Weerapaiboon (National Chioyi University, Silpakorn University) Liniversity, Silpakorn University) AGM, Rangitoto 1 a ANZ Viaduct Events Centre unless ottopen (Level 1 reception) s open (Level 2 foyer) s set up (Level 3 foyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Central Florida	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poëtes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Llou, Ruey-Chih Lu, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Perwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jonn of the Philippines (Philippines Linkersity / David Jonn of the Philippines (Philippines / Philippines / Philippi	cultural perspective Eliane Chaio Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) as, Singapore Institute of Technology / Debora liversity / Lindo O Neill, Auckland University of
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am	attendees for hospitality and tourism conferences Chies Skim, Peter B kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni	between Talwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hing Liu, Yong Quan I, DoChin Hug Ghih Chien University, Ming Chuan University, Ming Chuan University, Ming Chuan University (State of the China Ch	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New 2eland? An exploratory study Sharleen Howson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration will be at the Registration being Mediated School Control of Poster display: Keynote 3: Kriening William (Registration) in the study of South Carolina (R	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Sour, Wongladda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 ANZ Viaduct Events Centre unless ott open (Level 1 creeption) Ins open (Level 2 foyer) set up (Level 2 foyer) set up (Level 2 foyer) sha Botic, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Central Fiorida Tecc.	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Lilou, Ruey-Chih Ly, Wu-Kai Wei, Shu-Tai Wang (Tunghai University). Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jond, A Brian King, Hong Kong Polytechic Ur.	cultural perspective Eliane Chaio Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) as, Singapore Institute of Technology / Debora liversity / Lindo O Neill, Auckland University of
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am	attendees for hospitality and tourism conferences Chies Skim, Peter B kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni	between Talwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hing Liu, Yong Quan I, DoChin Hug Ghih Chien University, Ming Chuan University, Ming Chuan University, Ming Chuan University (State of the China Ch	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New 2eland? An exploratory study Sharleen Howson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration will be at the Registration being Mediated School Control of Poster display: Keynote 3: Kriening William (Registration) in the study of South Carolina (R	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshiung Tsaur, Wongladda Weerapaiboon (National Chioyi University, Silpakorn University) Liniversity, Silpakorn University) AGM, Rangitoto 1 AAM, Rangitoto 1 ANA Vidaduct Events Centre unless ottopen (Level 1 reception) so spen (Level 2 foyer) sset up (Level 3 foyer) shana Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Fiorida Tec. Ig tea, Kawau 1	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tail Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih L, Wu-Kai Wel, Shu- Tail Wang (Tunghai University) Terwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jonn A Frian King, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri Session: Kawau 2	cultural perspective Eliane Choia Unity Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) ss, Singapore Institute of Technology / Deboral liversity / Lindo O'Nelli, Auckland University of
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panell discussion 2: Hospit Panellists: Amy So (Moderator), University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I., Dochin Hsing Liu, Yong Quan I., Dochin Hsing Liu, Wang Dau University, Ming Chuan University in hospitality management education: A student perspective Myong Jae Lee, Neha Singh (California State Polytechnic University) Friday: ### Priday: #### Additional China Priday China Priday: #### Additional China Priday China Priday: ###################################	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samleen Howkson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration swill be skelled to the Registration being weight of the Samley Registration of Poster displays Keynote 3: Krieening world (Ragitoto 1) Iniversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Mornin Sessions Rangittoto 3 Tourism Marketing V	University International College) Inte impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Taun, Wongladda Weerapaiboon (National Chiayi University, Silpakaru University) AGM, Rangitoto 1 E AMZ Viaduct Events Centre unless oft open (Level 1 reception) so open (Level 2 Toyer) set up (Level 3 Toyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Central Florida Tec. Tec. Teca, Kawau 1 Organisational Behaviour III	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making dialquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Llou, Ruey-Chih Lu, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Hospitality/Tourism (H/T) teachers in of the Phillippines University / David Jonn / Brian King, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) as, Singapore Institute of Technology / Deboral viewersity / Lindo O'Neill, Auckland University of nic University
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:30am - 2:45am 9:45am - 11:00am 11:00am - 11:30am	attendees for hospitality and tourism conferences Chioe S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Food & Wine II Food & Wine II Meaning of Food & Food Tourism	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DoChin Hugin Li, Wang Lind Lindersty, Mingo Chuan Li, DoChin Lindersty, Mingo Chuan Lindersty, Mingo Chuan University, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Change	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharken Howison, Glenn Finger (Otogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Krieening world (Ragitoto 1) niversity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina Normin Sessions Rangitoto 3 Tourism Markeling V Tourism & Impact Foctors	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chong (Tunghoi University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishiung Tsaur, Wonglodda Weerapaiboon (National Chiayi University, Silpokorn University) AGM, Rangitoto 1 AGM, Rangitoto 1 AGM, Rangitoto 1 AGM, Rangitoto 1 SAGM, Rangitoto 1 SAGM, Rangitoto 1 SAGM, Rangitoto 1 Panellists: Christina Aquino, Lyceum on Breiter, University of Centrol Florida Tectory Carpanisational Behaviour III Sessions Kavaru 1 Granisational Behaviour III Emotional Labour & Job Satisfaction Tectory Carpanisational Behaviour III Emotional Labour & Job Satisfaction	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, theng Liou, Raey-Chih Lu, Wu-Kai Wei, Shu- Tai Wong (Tunghai University) Lerwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jonn A Brian King, Hong Kong Polytechnic Univology / Qu Xiao, Hong Kong Polytech Sessions Kawau 2 Hospitality Management I	cultural perspective Eliane Chaio Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Deboran iversity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellist: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Line Indiversity, Ming Chuan University, Ming Law Gulation: A student perspective Myong Jae Lee, Neha Singh (California State Polytechnic University) Friday: ### Priday	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration swill be at the Sharleen Howson, Glenn Finger (Otago Polytechnic, Griffith Photostory (Tree of Poster display) ApacCHRIE 12 June 2015 (All sessions will be at the Registration boot Poster display) Registration foot of Poster display: Reginate Sharleen Sha	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Saur, Wonglodda Weerapaiboon (National Chioyi University, Silpakorn University) AGM, Rangitoto 1 ANZ Viaduct Events Centre unless ott open (Level 1 reception) his open (Level 2 foyer) see tup (Level 2 foyer) see tup (Level 3 foyer) shina Botics, Kawau 1 Panellists: Christina Aquino, Lyceum o Breiter, University of Centrol Florida Tec. g tea, Kawau 1 Sessions Kawau 1 Organisational Behavlour III Emotional Labour & Job Satis faction Dr Emily Ma	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making dalquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liuo, Ruey-Chih Liu, Wu-Kai Wei, Shu- Tai Wang (Tunghal University) Hospitality/Tourism (H/T) teachers in yf the Philippines University / David Jond, Fairan King, Jong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytech Session: Kawau 2 Hospitality Management I Dr Erwin Losekoot	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) se, Singapore Institute of Technology / Debora viewstry / Juda O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:30am - 2:45am 9:45am - 11:00am 11:00am - 11:30am	attendees for hospitality and tourism conferences Chioe S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Food & Wine II Food & Wine II Meaning of Food & Food Tourism	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan Li, DoChin Hugin Li, Wang Lind Lindersty, Mingo Chuan Li, DoChin Lindersty, Mingo Chuan Lindersty, Mingo Chuan University, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Chuan Lindersty, Mingo Change	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharken Howison, Glenn Finger (Otogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Krieening world (Ragitoto 1) niversity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina Normin Sessions Rangitoto 3 Tourism Markeling V Tourism & Impact Foctors	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chong (Tunghoi University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishiung Tsaur, Wonglodda Weerapaiboon (National Chiayi University, Silpokorn University) AGM, Rangitoto 1 AGM, Rangitoto 1 AGM, Rangitoto 1 AGM, Rangitoto 1 SAGM, Rangitoto 1 SAGM, Rangitoto 1 SAGM, Rangitoto 1 Panellists: Christina Aquino, Lyceum on Breiter, University of Centrol Florida Tectory Carpanisational Behaviour III Sessions Kavaru 1 Granisational Behaviour III Emotional Labour & Job Satisfaction Tectory Carpanisational Behaviour III Emotional Labour & Job Satisfaction	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, theng Liou, Raey-Chih Lu, Wu-Kai Wei, Shu- Tai Wong (Tunghai University) Lerwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jonn A Brian King, Hong Kong Polytechnic Univology / Qu Xiao, Hong Kong Polytech Sessions Kawau 2 Hospitality Management I	cultural perspective Eliane Chaio Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Deboran iversity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chies Skim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Libin Chien University, Ming Chuan University, Ming Libin China State Polytechnic University) Friday: ### In the China Shang China China Shang China	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zeland? An exploratory study Shorleen Howison, Glenn Finger (Otogo Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Kri eening world (Ragitoto 1) niversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Sessions Rangitoto 3 Tourism Marketing V Tourists & Impact Foctors Der Vikneswaran Nair	University International College) The Impact of green enterprise Culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuur, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless ott open (Level 1 reception) so pen (Level 2 foyer) see tup (Level 3 foyer) shan Botica, Kawau 1 Panel lists: Christina Aquino, Lyceum o Breiter, University of Central Florida Tec. Ing tea, Kawau 1 Organisational Behaviour III Emotional Labour & Job Satisfaction Dr Emily Ma Workplace incivility, emotional	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University. The effect of air bubbles on sensory perception of the cocktail: A case study of making dialquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Lou, Ruey-Chih Lu, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) enwise stated) Hospitality/Tourism (H/T) teachers in of the Phillippines University / David Jond, Airian King, Hong Kong Polytechnic Unhanology / Qu Xiao, Hong Kong Polytech Session: Kawau 2 Hospitality Mawagement I Dr Erwin Losekoot Destination marketing: image turn	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Debora viewersity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wilne II Food & Road Tourism Michael Kruesi Food as a language: A Malaysian perspective	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Link University, Ming Chuan University in hospitality management advantage. A student perspective Myong Jae Lee, Neha Singh (California State Polytechnic University) Friday: ### Additional China Ch	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APACCHRIE 12 June 2015 [All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Kri eening world (Ragitoto 1) niversity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolino Sessions Rangitoto 3 Tourism Marketing V Tourists & Import Factors Dr Vikneswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacan	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tsaur, Wongladda Weerapaiboon (National Chiayi University, Silpokorn University) University, Silpokorn University) AGM, Rangitoto 1 AAGM, Rangitoto 1 ANZ Viaduut Events Centre unless ottopen (Level 1 reception) has open (Level 2 fover) seet up (Level 3 fover) Ishna Botica, Kawau 1 Panel lists: Christina Aquino, Lyceum of Breiter, University of Central Florida Tec. gt ea, Kawau 1 Organisational Behaviour III Emotional tobour & Job Sostifaction Dr Emily Mal Workplace includity, emotional exhaustion and service performance: The moderating roles of perceived organizational support and	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University, Taiwan Hospitality The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jond A Brian King, Hong Kong Polytechnic University Hospitality Management I D Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the tourism/hospitality industry Ruth M W Yeun, Wolloce M Yee,	cultural perspective Elaine Chioa University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cetherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) es, Singapore Institute of Technology / Debora whersity / Lindo O'Neili, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed?
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitot 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntye (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University, Ming Ching China (H/T) researchers in a gradual University Ming Ming Ming Ming Ming Ming Ming Ming	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howkson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration swill be as Exhibitor boott Poster display Keynote 3: Kreening world (Ragitoto 1) inviersity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina higgins Sessions Rangitoto 3 Tourism Marketing V Tourists & Import Factors Dr Viknewayran Nair Promotistics An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacan State University, Research	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghal University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuu, Wongladda Weerapaiboon (National Chioyi University, Silpakam University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 1 reception) Ins open (Level 2 foyer) s set up (Level 3 foyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Breiter, University of Centrol Florida Breiter, University of Centrol Florida Tec. Ig tea, Kawau 1 Sessions Kawau 1 Emotional Labour 8, Job Satisfaction Dr Emily Ma Workplace indvilley enotional exhaustion and Service performance: The moderating roles of perceived organizational support and emotional intelligence	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making dalquin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Li, Wu-Kal Wei, Shu- Tai Wang (Tunghai University) Hensewise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jann A Farian King, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri Sessions (Kawau 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategior S MEs from the tourism/hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism Kenio Zamaripa (Institute for Tourism hospitality Mollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality hospit	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) s, Singapore Institute of Technology / Debora iversity / Linda O Nelli, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Toloni Louson, A.J. Singh
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitot 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntye (Auckland University of	between Taiwan and China: Scale development Availadation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I.) DoChin Hsing Liu, Yong Quan I.) DoChin Hugian University, MingDao University, Ming Chuan University, MingDao University, Ming Chuan University, MingDao University, Ming Chuan University, MingDao University of Education: A student perspective Myong Jae Lee, Neha Singh (California State Polytechnic University) Friday Friday Friday Aulity/Tourism (H/T) researchers in a greversity Mocau / Chris Ryan, Waikato Uton, Auckland University of Technology, / Shawn Jang, Purdue University Session: Rangitoo 2 Events Management Planning & Monagement Dr Lisa Slevitch Leveraging and activating sponsorship through music festivals: The case of Circuit of the Americas and Austin Fan Fest Nichole Kosar, Khalid Ballouli, Todd C. Koesters, Brian Mihalik (University of Circuit Michale Kosar, Khalid Ballouli, Todd C. Koesters, Brian Mihalik (University of Circuit Michale Kosar, Khalid Ballouli, Todd C. Koesters, Brian Mihalik (University of Circuit Michale Kosar, Khalid Ballouli, Todd C. Koesters, Brian Mihalik (University of Coccessers)	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APACCHRIE 12 June 2015 [All sessions will be at the Registration desk Exhibitor boot Poster display Keynote 3: Kri eening world (Ragitoto 1) niversity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolino Sessions Rangitoto 3 Tourism Marketing V Tourists & Import Factors Dr Vikneswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacan	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tsuru, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless ottopen (Level 1 reception) Sho pen (Level 2 fover) Seet up (Level 3 fover) Shan Botica, Kawau 1 Panel lists: Christina Aquino, Lyceum of Breiter, University of Central Florida Tec. Ig tea, Kawau 1 Session: Kawau 1 Organisational Behaviour III Emotional Labour & Job Satisfaction Dr Emily Ma Workplace incivility, emotional exhaustion and service performance: The moderating roles of perceived organizational support and emotional intelligence	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University. The effect of air bubbles on sensory perception of the cocktail: A case study of making dialquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Llau, Ruey-Chih Lu, Wu-Kai Wei, Shu- Tai Wang (Tunghal University) Hospitality/Tourism (H/T) teachers in of the Phillippines University / David Jond, A Brian King, Hong Kong Polytechnic University (Mang Kong Polytech Session: Kawau 2 Hospitality Management 1 Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMcs from the tourism/hospity industry Ruth M W Yeung, Wallace M S Yee, Kenia Zamarripa (Institute for Tourism Studies, Macau, University of Institute for Tourism Studie	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) s, Singapore Institute of Technology / Debora iversity / Linda O Nelli, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Toloni Louson, A.J. Singh
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitot 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntye (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University, Ming Ching China (H/T) researchers in a gradual University Ming Ming Ming Ming Ming Ming Ming Ming	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howkson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration swill be as Exhibitor boott Poster display Keynote 3: Kreening world (Ragitoto 1) inviersity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina higgins Sessions Rangitoto 3 Tourism Marketing V Tourists & Import Factors Dr Viknewayran Nair Promotistics An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacan State University, Research	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghal University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuu, Wongladda Weerapaiboon (National Chioyi University, Silpakam University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 1 reception) Ins open (Level 2 foyer) s set up (Level 3 foyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Breiter, University of Centrol Florida Breiter, University of Centrol Florida Tec. Ig tea, Kawau 1 Sessions Kawau 1 Emotional Labour 8, Job Satisfaction Dr Emily Ma Workplace indvilley enotional exhaustion and Service performance: The moderating roles of perceived organizational support and emotional intelligence	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making dalquin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Li, Wu-Kal Wei, Shu- Tai Wang (Tunghai University) Hensewise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jann A Farian King, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri hnology / Rai Xiao, Hong Kong Polytechnic Uri Sessions (Kawau 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategior S MEs from the tourism/hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism Kenio Zamaripa (Institute for Tourism hospitality Mollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality industry Rath M W Yeung, Wollace M S Yee, Kenio Zamaripa (Institute for Tourism hospitality hospit	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) s, Singapore Institute of Technology / Debora iversity / Linda O Nelli, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Toloni Louson, A.J. Singh
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wilne II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntyre (Auckland University of Technology) Indigenous self-determination, the	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Libid Chien University, Ming Chuan University, Ming Libid Chien Libid China State Polytechnic University State Polytechnic University) Friday: ### India Chien Libid China C	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharicen Howson, Glenn Finger (Jotogo Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration of Poster display. Reynote 3: Kriening world (Ragitto 1) Iniversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Sessions Rangitto 3 Tourism Marketing V Tourism Marketing V Tourism Marketing V Tourism Marketing V Tourism Grieta Republica: An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacon State University, Research Development Center) Attitudes towards Hong Kong	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' wiewpoints Sheng-Hishing Tsour, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 AMZ Viaduct Events Centre unless ott open (Level 1 creeption) Is open (Level 2 foyer) set up (Level 3 foyer) Ishna Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Tec. Ig tea, Kawau 1 Organisational Behaviour III Session: Kawau 1 Organisational Behaviour III Femolional Lobour & Job Satisfaction Dr Emily Ma Workplace incivility, empotional endostanic support and emotional intelligence The moderating roles of perceived organizational support and emotional intelligence Meehee Cho, Mark Boon, Suljin Han (Florida State University, Hoseo University)	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tail Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Ly, Wu-Kai Wei, Shu- Tail Wang (Tunghai University) Terwise stated) The Philippines University / David Jond, Jeron King, Hong Kong Polytechnic Uri Arian King, Hong Kong Polytechnic Uri Session: Kawau 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the tourism/hospitality industry Ruth M W Yeun, Wolloce M S Yee, Kenio Zamarripa (Institute for Tourism Studies, Macau, University of Liverpool) The sharing economy adoption	cultural perspective Eliaine Chiao ing Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chau, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) es, Singapore Institute of Technology / Debora wiversity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Louson, A.J. Singh (Michigan State University) An empirical investigation of the relationshin
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences conferences Stim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Lin University of South Australia / Jill Poulst Meaning of Food & Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIndry (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University, Ming Ling Ling Ling Ling Ling Ling Ling L	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samson logical form of the Samson Gene Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration des Exhibitor boott Poster displays Keynote 3: Kriening world (Ragitoto 1) ApacCHRIE 12 June 2015 (All sessions will be at the Samson Sams	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tsaur, Wongladda Weerapaiboon (National Chiayi University, Silpakom University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 1 reception) Is open (Level 2 Toyer) Set up (Level 3 Toyer) Shina Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Central Florida Tec Ig tea, Kawau 1 Organisational Behaviour III Emotional Labour & Job Satisfaction Dr Emily Ma Workplace including the Control Florida exhaustion and service performance: The moderating roles of perceived organizational support and emotional Intelligence Meehec Cho, Mark Bonn, Sujin Han (Floridd State University, Hoseo University) Employee experiences of sexual harassment by customers in the Cook	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chil Li, Wu-Kai Wel, Shu- Tai Wang (Tunghai University) Perwise stated) Hospitality/Tourism (H/T) teachers in 19the Philippines University / David Jone Aprian King, Hong Kong Polytechnic University, Walker, Perina King, Hong Kong Polytechnic University / Walker, Sessions Kawatu 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn sound strategie for SMEs from the tourism/hospitality industry Ruth M W Yeung, Wallace M S Yee, Kenia Zamaring (Institute for Tourism Studies, Macau, University of Liversond: Taese of Alribnb The sharing economy adoption model: The case of Alribnb	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kavauu 1) se, Singapore Institute of Technology / Deboro nic University / Lindo O'Neill, Auckland University oi nic University / Lindo O'Neill, Auckland University oi nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of Mark Johnson, Tolani Lowson, A.J. Singh (Michigan Stote University) An empirical investigation of the relationsh between international tourists and
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy Michaye (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism An Allen (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hugipio University, Ming Chuan University, Ming Liu, Anderson Line State Polytechnic University State Polytechnic University) Friday: Priday	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shorleen Howison, Glenn Finger (Ottogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor Bootl Poster display Keynote 3: Kri eening world (Ragitoto 1) Iniversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Sessions: Rangitoto 3 Tourism Marketing V Tourists & Impact Foctors Dr Vikneswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Tioco, Glorio Lulu (Bulacon State University, Research Development Center) Attitudes towards Hong Kong outbound tour tipping policy between tour escorts and tour	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuu, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 S ANZ Viaduct Events Centre unless ottopen (Level 1 reception) Shopen (Level 2 fover) So pen (Level 3 fover) Shan Botica, Kawau 1 Panel discussion 3: Panel discussion 3: Panel discussion 3: Tective (Level 1 reception) Tective (Level 1 reception) Workplace including the properties of the programment of the province of the programment of the province	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei, (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the control of the Philippines University / David Jond, Parian King, Hong Kong Polytechnic Urincology / Qu Xiao, Hong Kong Polytechnic Urincol	cultural perspective Eliane Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Debora liversity / Lindo O'Nelli, Auckland University oj nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international hotel operations
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences conferences Stim, Peter B Kim, Lindo O'Neill, Simon Milne (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Lin University of South Australia / Jill Poulst Meaning of Food & Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIndry (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin University, Ming Chuan University, Ming Liu, Washing Liu, Wa	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zeland? An exploratory study Sharleen Howston, Glenn Finger (Otogo Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration of the Registration of the Registration will be at the Registration will be at the Registration of the Registration will be at the Registration of the Registration	University International College) The Impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tour, Wongladda Weerapaiboon (National Chioyi University, Silpakam University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 1 reception) his open (Level 2 foyer) set up (Level 3 foyer) shan Botics, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Sessions Kawau 1 Sessions Kawau 1 Sessions Kawau 1 Granisational Behaviour III Emotional Labour & Job Satisfaction Dr Emily Ma Workplace includies, university of perceived organizational support and emotional intelligence Meehee Cho, Mark Bonn, Sujin Han (Floridad State University, Hossoo University) Employee experiences of sexual harassment by customers in the Cook Islands hospitally industry Liss Sadaroka, helies Schanzel	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chil Li, Wu-Kai Wel, Shu- Tai Wang (Tunghai University) Perwise stated) Hospitality/Tourism (H/T) teachers in 19the Philippines University / David Jone Aprian King, Hong Kong Polytechnic University, Walker, Sessions Kawatu 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn sound strategie for SMEs from the tourism/hospitality industry Ruth M W Yeung, Wolloce M S Yee, Kenio Zamaring (Institute for Tourism Studies, Macau, University of Liversond: Tase of Alribnb The Saaring economy adoption model: The case of Alribnb Tere Salring conomy adoption model: The case of Alribnb	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 2 sp. Singapore Institute of Technology / Debora wersity / Linda O'Neill, Auckland University o, nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international tourists and Taiwanese international tourists and
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy Michaye (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism An Allen (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hugipio University, Ming Chuan University, Ming Liu, Anderson Line State Polytechnic University State Polytechnic University) Friday: Priday	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sandeen Howisson, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor Bootl Poster displays Keynote 3: Krieening world (Ragitoto 1) Iniversity / Freya Higgins-Desbiolles, Robert U, University of South Carolina Mornin Sessions Rangitoto 3 Tourism Marketing V Tourists & Impact Foctors Dr Vikneswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Toco, Gloria Llul (Bulacon State University, Research Development Center) Artitudes towards Hong Kong outbound tour tipping policy between tour escorts and tour participants	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuu, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 S ANZ Viaduct Events Centre unless ottopen (Level 1 reception) Shopen (Level 2 fover) So pen (Level 3 fover) Shan Botica, Kawau 1 Panel discussion 3: Panel discussion 3: Panel discussion 3: Tective (Level 1 reception) Tective (Level 1 reception) Workplace including the properties of the programment of the province of the programment of the province	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei, (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the control of the Philippines University / David Jond, Parian King, Hong Kong Polytechnic Urincology / Qu Xiao, Hong Kong Polytechnic Urincol	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) es, Singapore Institute of Technology / Debora iversity / Lindo O'Neill, Auckland University o) inic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international tourists and Taiwanese international hotel operations Chien Yun Chang, Homer Wu, Tzu-Chint Loi (Hissiping University of Science and
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy Michaye (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism An Allen (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin University, Ming Chuan University, Ming Liu, Washing Liu, Wa	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samson loyalter (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration swill be at the Registration will be a service of the service of	University International College) Inte impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tauru, Wongladda Weerapaiboon (National Chioyi University, Silpokam University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless ott open (Level 1 reception) so pen (Level 2 Toyer) so et up (Level 3 Goyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Tec. Tec. Tec. Tec. Temporary Tec. Temporary Tec. Tec. Temporary Tec. Tec. Temporary Tec. Tec. Temporary Tec. Tec. Tec. Temporary Tec. Tec. Tec. Tec. Tec. Tec. Tec. Tec.	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei, (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the control of the Philippines University / David Jond, Parian King, Hong Kong Polytechnic Urincology / Qu Xiao, Hong Kong Polytechnic Urincol	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 2 sp. Singapore Institute of Technology / Debora wersity / Linda O'Neill, Auckland University o, nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international tourists and Taiwanese international tourists and
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy Michaye (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism An Allen (Auckland University of	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin University, Ming Chuan University, Ming Liu, Washing Liu, Wa	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharicen Howson, Glenn Finger (Jotogo Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration of Poster follows: Exhibitor books Exhibitor books Exhibitor books Poster follows: Registration of Poster follows: Registration of Poster follows: Reynote 3: Kriening world (Ragittot 1) Iniversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Sessions Rangittot 3 Tourism Marketing V Tourism And Poster Coros Dr Vikineswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Troco, Gloria Lulu (Bulacon State University, Research Development Center) Attitudes towards Hong Kong outbound tour tipping policy between tour escorts and tour participants Winnie Worl Ling Chiu, Shuofeng Wu, Ophelia Pui Yan Wong, Norman Au (The Open University) of Hong Kong, The Hong Kong Polytechnic University, Interversity of Hong Kong, The Hong Kong Polytechnic University, Interversity of Hong Kong, The Hong Kong Polytechnic University, Interversity of Hong Kong, Tourism Marketing William Polytens	University International College) Inte impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tauru, Wongladda Weerapaiboon (National Chioyi University, Silpokam University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless ott open (Level 1 reception) so pen (Level 2 Toyer) so et up (Level 3 Goyer) shan Botica, Kawau 1 Panellists: Christina Aquino, Lyceum a Breiter, University of Centrol Florida Tec. Tec. Tec. Tec. Temporary Tec. Temporary Tec. Tec. Temporary Tec. Tec. Temporary Tec. Tec. Temporary Tec. Tec. Tec. Temporary Tec. Tec. Tec. Tec. Tec. Tec. Tec. Tec.	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei, (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the cocktail: A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Iheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu-Tai Wang (Tunghai University) where the control of the Philippines University / David Jond, Parian King, Hong Kong Polytechnic Urincology / Qu Xiao, Hong Kong Polytechnic Urincol	cultural perspective Eliane Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore institute of Technology / Deborro wheresty / Lindo O'Neill, Auckland University o nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international hotel operations Chien Yun Chang, Homer Wu, Tzu-Chint Loi (Hisioping University of Science and Technology, National Tachung University of
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:30am - 2:00pm 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences files S kim, Peter B kim, Lindo O'Neili, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Mening of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntyre (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism Ann Allen (Auckland University of Technology)	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University of Land Lind Lind Lind Lind Lind Lind Lind Li	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howston, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration seeds Exhibitor boott Poster display Keynote 3: Kreening world (Ragitoto 1) Inviersity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina South Carolina Tourism Marketing V Tourism Mark	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsaur, Wongladda Weerapaiboon (National Chioyi University, Silpokom University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 2 Toyer) See tup (Level 3 Toyer) Shina Botica, Kawau 1 Panellists: Christina Aquino, Lyceum of Breiter, University of Centrol Florida Tec. gtea, Kawau 1 Sessions Kovaru 1 Emotional Labour 8. Job Satisfaction Dr Emily Ma Workplace including roles of perceived organizational support and emotional intelligence Meehee Cho, Mark Bonn, Sujin Han (Florida State University, Hoseo University) Employee experiences of sexual harassment by customers in the Cook Islands hospitality industry Liss Sadaroka, helies Schänzel (Auckland University of Technology)	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cockail: A case study of making dalquin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Li, Wu-Kal Wei, Shu- Tai Wang (Tunghai University) Terwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jana Arian King, Hong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Polytechnic Uri hno	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chao, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) s, Singapore Institute of Technology / Deboro werstly / Linda O'Neill, Auckland University of inic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of Data breaches: Should managers of Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international tourists and Taiwanese international hotel operations Cliner Yun Chang, Homer Wu, Tur-Chint Loi Hisbiping University of Science and Technology, National Taichung University of Education, National Kaohsiung University)
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:30am - 2:00pm 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Linda O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy So (Moderator), University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Michael Kruesi Food as a language: A Malaysian perspective Nancy Michael (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism Ann Allen (Auckland University of Technology) Cheese tourism: Exploratory Cheese tourism: Exploratory	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hugipio University, Ming Chuan Line State Polytechnic University State Polytechnic University) Friday: Priday	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samson (Jenn Finger (Otago Polytechnic, Griffith University) APACCHRIE 12 June 2015 (All sessions will be at the Registration desk Exhibitor Bootl Poster display Keynote 3: Krieming Month (Registration desk Exhibitor Bootl Poster display Keynote 3: Krieming world (Ragitoto 1) Iniversity / Freya Higgins-Desbiolles, Robert Li, University of South Carolina Morning Sessions Rangitoto 3 Tourism Marketing V Tourists & Impact Foctors Dr Vikneswaran Nair Promotions and accommodation facilities of Fiesta Republica: An assessment Angelyn Dy Tioco, Gloria Lulu (Bulacan Sasessment Development Center) Development Center) Authitudes towards Hong Kong outbound tour tipping policy between tour escorts and tour participants Winnie Weil Ling Chiu, Shuofeng Wu, Ophelia Pul Yan Wong, Morman Aun, The Hong Kong Polytechnic University, Hainan University), Hainan University, Hainan Huniversity Eventualing Derailing trajectories: Evaluating	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ung Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsuur, Wonglodda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 e ANZ Viaduct Events Centre unless ottopen (Level 1 reception) so pen (Level 2 fover) see tup (Level 3 fover) shan Botica, Kawau 1 Panel lists: Christina Aquino, Lyceum of Breiter, University of Central Florida Tec. Tec. Tec. Tec. Tec. Tec. Tec. Tec.	sensory perception of wine — from the physiological and psychological perspectives Hsu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktails A case study of making daiquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih L, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Hospitality/Tourism (H/T) teachers in of the Phillippines University / David Jond A Brian King, Hong Kong Polytechnic University Hospitality Management I De Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the tourism/hospitality industry Ruth M W Yeung, Wolloce M S Yee, Kenia Zamarripa (Institute for Tourism Studies, Macau, University) of Liverpool) The sharing economy adoption model: The case of Alvano, Sootheong (Shawn) Jang (Purdue University)	cultural perspective Eliane Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 25, Singapore Institute of Technology / Debora liversity / Lindo O'Nelli, Auckland University of inic University Sessions: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international hotel operations Chien Yun Chang, Homer Wu, Tzu-Chint Lai (Hisbippin University of Science and Technology, National Taichung University) Disaggregate food and labour cost
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospiti Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine I Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntyre (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism Ann Allen (Auckland University of Technology) Cheese tourism: Exploratory comparison between local cheese	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University of Land Lind Lind Lind Lind Lind Lind Lind Li	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Sharleen Howston, Glenn Finger (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration seeds Exhibitor boott Poster display Keynote 3: Kreening world (Ragitoto 1) Inviersity / Freya Higgins-Desbiolles, / Robert Li, University of South Carolina South Carolina Tourism Marketing V Tourism Mark	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tsaur, Wongladda Weerapaiboon (National Chioyi University, Silpokom University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless oft open (Level 2 Toyer) See tup (Level 3 Toyer) Shina Botica, Kawau 1 Panellists: Christina Aquino, Lyceum of Breiter, University of Centrol Florida Tec. gtea, Kawau 1 Sessions Kovaru 1 Emotional Labour 8. Job Satisfaction Dr Emily Ma Workplace including roles of perceived organizational support and emotional intelligence Meehee Cho, Mark Bonn, Sujin Han (Florida State University, Hoseo University) Employee experiences of sexual harassment by customers in the Cook Islands hospitality industry Liss Sadaroka, helies Schänzel (Auckland University of Technology)	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chan Wel (Le Cellier des Poètes, Tunghal University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making dalquiri Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liuo, Ruey-Chih Li, Wu-Kai Wei, Shu- Tai Wang (Tunghal University) Terwise stated) Hospitality/Tourism (H/T) teachers in young the Philippines University / David Jond, Palian King, Jong Kong Polytechnic Uri hnology / Qu Xiao, Hong Kong Roman young Kong Kong Mang Mang hnology / Qu Xiao, Hong Kong hnology / Qu Xiao, Hong Kong hnology / Qu Xiao, Hong hnology / Qu	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 2s, Singapore Institute of Technology / Debora wersity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mork Johnson, Tolani Lowson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international bordo perations Chien Yun Chang, Homer Wu, Tzu-Chint Loi (Hisbuping University of Science and Technology, Maional Taichung University) Disaggregate food and labour cost performance from the total-factor
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospiti Panellists: Amy So (Moderator), Uni University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine I Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntyre (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism Ann Allen (Auckland University of Technology) Cheese tourism: Exploratory comparison between local cheese	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin Hsing Liu, Yong Quan I, Dochin University, Ming Chuan University, Ming Liu, Washing Liu, Wa	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samson loyalter (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration swill be at the Registration will be at the	University International College) The impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hshing Tour, Wongladda Weerapaiboon (National Chioyi University, Silpakorn University) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless ottopen (Level 1 reception) his open (Level 2 foyer) see to plevel 2 foyer) see to plevel 3 foyer) shina Botics, Kawau 1 Panellists: Christina Aquino, Lyceum on Breiter, University of Central Florida Teco grea, Kawau 1 Sessions Kawau 1 Organisational Behaviour III Emotional Labour 8. Job Satisfaction Dr Emily Ma Workplace inciviliary of perceived organizational support and emotional intelligence Meehee Cho, Mark Bonn, Sujin Han (Floridod State University) Employee experiences of sexual harassment by customers in the Cook Islands hospitality industry Las Sadaroka, Heike Schänzel (Auckland University of Technology) An empirical study of the effects of emotional labour on tour guides' role omotional labour on tour guides' role	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tai Wang, Tao-Chun Wei (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liu, Ruey-Chiu Liu, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) Perwise stated) Hospitality/Tourism (H/T) teachers in of the Philippines University / David Jone, Brian King, Hong Kong Polytechnic University (Mary Ling) Fersions (Management I Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the current Sections (Kawa) 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the current Studies, Macau, University of Liverpool) The sharing economy adoption model: The case of Airbnb Jaemun Byun, Soocheong (Shawn) Jang (Purdue University) An analysis of lodging preferences for food tourists Jamie Levitz, Brian Mihalik (University Jamie Levitz, Brian Mihalik (University)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Cotherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) 2s, Singapore Institute of Technology / Debora wersity / Lindo O'Neill, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mork Johnson, Tolani Lowson, A.J. Singh (Michigan State University) An empirical investigation of the relationsh between international bordo perations Chien Yun Chang, Homer Wu, Tzu-Chint Loi (Hisbuping University of Science and Technology, Maional Taichung University) Disaggregate food and labour cost performance from the total-factor
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:00am - 9:45am 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences Chies S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellist: Amy So (Moderator), Lin University of South Australia / Jill Poulst Meaning of Food & Food Tourism Michael Krues! Menale Krues Menale Kru	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsoi, Chin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin Hsing Liu, Yong Quan I, DoChin University, Ming Chuan University, Ming Ling Ling Ling Ling Ling Ling Ling L	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Samson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Samson loyalter (Otago Polytechnic, Griffith University) APacCHRIE 12 June 2015 (All sessions will be at the Registration swill be at the Registration will be at the	University International College) In lempact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' viewpoints Sheng-Hishing Tsour, Wongladda Weerapaiboon (National Chiayi University, Silpakom Univesity) AGM, Rangitoto 1 E ANZ Viaduct Events Centre unless of open (Level 1 reception) In open (Level 2 Toyer) Set up (Level 3 Toyer) Shina Botica, Kawau 1 Panellists: Christino Aquino, Lyceum o Breiter, University of Central Florida Fore, University of Central Florida Competer, University of Central Florida Tec	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Li, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) The Wang (Tunghai University) The Philippines University / David Janu for the Philippines University of Liverpool Sessions Kawau 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the tourism/hospitality industry Rath M Yeung, Wallace M S Yee, Kenio Zamaring (Institute for Tourism Studies, Macau, University of Liverpool The sharing economy adoption model: The case of Airbah Jaemun Byun, Soocheong (Shawn) Jang (Purdue University) An analysis of lodging preferences for food tourists Jamie Levitt, Brian Mihalik (University of South Carolina)	cultural perspective Elaine Chiao Ling Yang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) s, Singapore Institute of Technology / Debora wherestly / Lindo O'Neill, Auckland University of inic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lawson, A.J. Singh (Michigan State University) An empirical investigation of the relationshi between international tourists and Taiwanese international hotel operations Chien Yun Chang, Konere Wu, Tz-Chint Lai (Hisbaping University of Science and Technology, National Taichung University) Disaggregate food and labour cost performance from the total-factor framework to enhance menu performance ic Chinese: and Japanese-style restaurant chains
8:30am - 10:00pm 8:30am - 6:00pm 8:30am - 2:00pm 9:30am - 2:45am 9:45am - 11:00am 11:00am - 11:30am Stream Chair 11:30am - 1:00pm	attendees for hospitality and tourism conferences Chice S Kim, Peter B Kim, Lindo O'Neill, Simon Miline (Auckland University of Technology) Panel discussion 2: Hospit Panellists: Amy 50 (Moderator), University of South Australia / Jill Poulst Session: Rangitoto 1 Food & Wine II Meaning of Food & Food Tourism Michael Kruesi Food as a language: A Malaysian perspective Nancy McIntyre (Auckland University of Technology) Indigenous self-determination, the contribution of food tourism Ann Allien (Auckland University of Technology) Cheese tourism: Exploratory comparison between local cheese producers in Vall de Boi (Catalonia, Spain) and Banks Peninsula	between Taiwan and China: Scale development and validation Jeou Shyan Horng, Chang Yen Tsai, Chih Hsing Liu, Yong Quan I, Dochian II, Shih Chien University, Ming Dau University, Ming Chuan University in hospitality management education: A student perspective Myong Jae Lee, Neho Singh (California State Polytechnic University) Friday: Friday: Friday: Wersity Mocou / Chris Ryan, Waikato University Mocou / Chris Ryan, Waikato University Myong Jae Lee, Neho Singh (California State Polytechnic University of Technology, / Shown Jang, Purdue University Session: Rangitoto 2 Events Management I Plonning & Management Dr Lisa Slevitch Leveraging and activating sponsorship through music festivals: The Case of Circuit of the Americas and Jae Chang Mindia (University of South Carolinia) Auckland Jae Changement Jared Mackley-Crump (Auckland University of Technology) Major events in Auckland: Exploring the outcomes-driven approach to portfolio design Major events in Auckland: Exploring the outcomes-driven approach to portfolio design	satisfaction and the mediating role of complaint intention between satisfaction and loyalty Somson lo Kei Leong, Cotherine Zhuo Li (Institute for Tourism Studies) Are Chinese visitor service perceptions and expectations being met when travelling in New Zealand? An exploratory study Shorleen Howson, Glenn Finger (Jotago Polytechnic, Griffith University) APacCHRIE 12. June 2015 (All sessions will be at the Registration boot Poster disparent Services (Archiversity) APacCHRIE 12. June 2015 (All sessions will be at the Registration will be at the Registration of Poster disparent Keynote 3: Kriening world (Ragistoot 1) Inviversity / Freyo Higgins-Desbiolles, Andert U, University of South Corollina Morning Session: Rangistoot 3 Tourism Marketing V Tourism And Exploration of Poster disparent Angelyn Dy Troco, Gloria Lulu (Bulacon State University, Research Development Center) Attitudes towards Hong Kong outbound tour tipping policy between tour escorts and tour participants Winnie Wai Ling Chiu, Shuofeng Wu, Ophelia Pul Yan Wong, Norman Au (The Open University) Hong Kong, The Hong Kong apeny within Australian thoroughbred horse racing Michael Lee, Mothew Nicholson (Lu Deralling trajectories: Evaluating leisure and agency within Australian thoroughbred horse racing Michael Lee, Mothew Nicholson (Lu M	University International College) The Impact of green enterprise culture on employee job satisfaction and organizational citizenship behavior Cheng-Chung Chen, Ming-Shih Chen, Yu-Ling Chang (Tunghai University) Pride in the airline industry: Flight attendants' wiewpoints Sheng-Hishing Tsour, Wongladda Weerapaiboon (National Chiayi University, Silpakorn University) AGM, Rangitoto 1 ANZ Viaduct Events Centre unless ottoepen (Level 1 Creeption) Ins open (Level 2 Coyer) Set up (Level 3 Goyer) Shana Botica, Kawau 1 Panellists: Christina Aquina, Lyceum of Breiter, University of Centrol Florida Teco Ig tea, Kawau 1 Organisational Behaviour III Session: Kawau 1 Organisational Behaviour III Tecnional Labour & Job Satisfaction Dr Emily Ma Workplace incivility, emportonal exhaustion and Labour & Job Satisfaction The moderating roles of perceived organizational support and emotional intelligence Meehee Cho, Mark Bonn, Sujin Han (Florida State University, Juseo University) Lisa Sadaraka, Heike Schänzel (Auckland University of Technology) An empirical study of the effects of emotional labour on tour guides' role performance in Hong Kong Fiorence Yim, Catherine Cheung (Hong Frence Yim, Cather	sensory perception of wine — from the physiological and psychological perspectives HSu-Kun (Morris) Tao, Shu-Tal Wang, Tao-Chun Wel (Le Cellier des Poètes, Tunghai University, Taiwan Hospitality and Tourism University). The effect of air bubbles on sensory perception of the cocktail: A case study of making diajuin' Tzu-Hsien Lin, Ling-Chieh Chien, Jheng Liou, Ruey-Chih Li, Wu-Kai Wei, Shu- Tai Wang (Tunghai University) The Wang (Tunghai University) The Philippines University / David Janu for the Philippines University of Liverpool Sessions Kawau 2 Hospitality Management I Dr Erwin Losekoot Destination marketing: Image turn around strategies for SMEs from the tourism/hospitality industry Rath M Yeung, Wallace M S Yee, Kenio Zamaring (Institute for Tourism Studies, Macau, University of Liverpool The sharing economy adoption model: The case of Airbah Jaemun Byun, Soocheong (Shawn) Jang (Purdue University) An analysis of lodging preferences for food tourists Jamie Levitt, Brian Mihalik (University of South Carolina)	cultural perspective Eliane Chioa Uni yrang, Catheryn Khoo- Lottimore, Charles Arcodia (Griffith University) Bringing life to learning: A study of active learning in hospitality education Solott Chou, Catherine Cheung (Hong Kong Polytechnic University) a greening world (Kawau 1) as greening world (Kawau 1) as greening world (Kawau 1) as greening world (Kawau 1) bes, Singapore institute of Technology / Debora wiversity / Lindo O'Neili, Auckland University of nic University Session: Browns Island Operations & Finance Dr Fred Fang Data breaches: Should managers of hospitality firms be alarmed? Mark Johnson, Tolani Lousson, A.J. Singh (Michigan State University) An empirical investigation of the relationshi between international hotel operations Chien Yun Chang, Homer Wu, Tzu-Chint Lai (Hsiuping University of Science and Taiwanese international hotel operations Chien Yun Chang, Homer Wu, Tzu-Chint Lai (Hsiuping University) of Science and Technology, National Taichung University of Education, National Koohsiung University) Disaggregate food and labour cost performance from the total-factor framework to enhance menu performance I chineses and Japanese-style restaurant

International Content of the Conte			A church of the!-!!	Malandari on maland 4 and 200	Emptional lakes to be 1995	Decidental attitudes to	Comply shalp man
March Private Company Compan		Tourism, local food and online	A study of the relationships among				Supply chain management in the hospitality
Responsible Company							
See							
International Content of Conten							
Access control and control process (Control Control Co						.,	
TABLE TO SERVICE SERVI			Huang (National Taichung University				
Temporary Company Co			of Education, Yuanpei University of				
Linguis (James and process) process of proce			Medical Technology)				
Linguis (James and process) process of proce		Suntantana tha ann air Bantina ann an t		The color of the barbon of the	Donat	A	D
Anterior Control of Co							
Disput (Cont. Approxy 2) - Design D							
District Vision The Section Septiment The S					servers		
September 1990 - Septem		Pourfakhimi (University of Otago,	Ubaldino Couto (Institute for Tourism	(National Kaohsiung University of		Nigel Hemmington, Peter B Kim,	
TOTAL STATES AND ADMINISTRATION OF THE PROPERTY OF THE PROPERT		Zhejiang University)	Studies)				
Section of Section (1997) Section of Section (1997)				Chiayi University)			
Selber 1-100-10 The Selber 1-						Group)	
Tables - 1-20 part 1-20 part							
Street 1 flows Control Sequence Control Sequen							
Table 1 - 1900 -							
The contract of the contract o							
Total of the St. P. The St. St. P. St. All the St. P. The St. St. P. St. All the St. P. The St. St. P. St. All the St. P. The St. St. P. St. All the St. P. The St. St. P. St. P. St. P. St. P. The St. St. P. St. P. St. P. St. P. St. P. St. P. The St. St. P. St.	1:00pm - 2:00pm						
The state of the control of the cont	Ctroom						
The Part of the Pa	Stream					nospitality Management II	
Segment that is the production of the control of th	Chair					Dr Andrew Jenkins	
And the control of state of th	2:00pm - 3:30pm		Can hosting festivals help increase	Holiday in Cambodia: Exploring the	Perceived corporate social	Developing a star rating system for	Franchise knowledge transfer and
Secretary of fictorizing of Automatics and Secretary of Automatics (Automatics) and Automatics (Automatics) and Automatics (Automatics) and Automatics) and Automatics) and Automatics) and Automatics) and Automatics (Automatics) and Automatics) and Au				experiences of high school volunteer		tourism accommodation providers in	
And the second program of the part of the control of the part of second process of the part of the control of the part of the part of second process of the part o							
Fine met and pagin. The building of earth and the control of the particular of a pagin of a particular pagin. The building of earth and the control of the particular of earth and the control of the particular of earth and the control of the particular of the particular of earth and the control of the particular of earth and the control of the particular of earth and the control of earth and the control of the particular of earth and the control of earth and the contr		University of Technology)	(University of Macau)				(Oxford Brookes University and ICHRIE)
Fig. 16 Actions for Early larger Tay Maring (and an information of the larger of specific powers) on the larger of specific powers o				[Auckluliu University of Technology]			
where well by place The taking and a place of aparting point as to be and type of aparting point as to be an aparting point as to be an aparting of aparting point as to be an aparting of aparting point as to be an aparting point as aparting point as appropriate point as appropriate point as appropriate point as to be appropriate point as appropri						-,	
processed by price of the control of prices of the control of the							
International Content of the Conte					Hong Kong)		
And all and exchange of the control products of the co							Non-equity entry modes in the hotel sector:
Administration promouses (Inc.) When a plant of more than the more approximately and the process of the proces							An examination of the factors prompting the
Anterwijs was produced frameworkers and state of the filteration of the state of							
The control and information or infor				1 ' '	(Lamkang University)		
The first of machinoral information or instrument machinoral and machinoral information or instrument machinoral informati		Oniversity)					
extear or make a consumer in the control of terminal in the control of term				gnor omversity/			, racinaria criversity of reciniology)
extear or make a consumer in the control of terminal in the control of term							
extear or make a consumer in the control of terminal in the control of term		Effects of nutritional information on	Beach sport event tourism and	Have dog – will travel: An	Relationship quality: Does	Exploring the relationships among	Exploring the moderated influence of
Procurround Scribbinstances, Or Bottomical Particular (Controlled Controlled			linkages with physical activity on	examination of dog owner travel	Generation Y care?	coffee brand image, customer	environmental uncertainty on the
Seption A. D. Histon Lets Conversity of Trimmental policy of Control (April 1997) Con			local residents of Mount Maunganui:	desires using the model of goal-		l'	relationship between organizational
Coloranity of Tennessees) Complex Becarder (Accident Coloranity of Tennessee) Coloranity of Tennessees) Co					Sciences Western Switzerland)		capabilities and organizational performance
International Information International							
Woo will are notificed information in the control of the control in the control i		(University of Tennessee)					-
Who self use authinized information Who self use authinized information Any You, Trung record in Control				rendaj		.cc.morogy)	
Who will are unintimized information in pressure and extraction characters designed by income mapets and extraction of the control mapped and an extraction of the control mapped and of the control mapped and of the control mapped and the contr							
we restaurant terms in South Korea. All continues in South Ko		Who will use nutritional information	The relationship between residents'	Identifying sport tourists'	Formulation of human resources	Becoming a social space: How food	
Many Journ, Young Hoot day, Yo		on restaurant menus in South Korea: A	perceptions of tourism impacts and	characteristics	strategies in the tourism and	and drink establishments can build	university education and research hotel?
About Assembly Service Conversity of Control C		cluster segmentation approach	attitudes toward development of				Mei Fung Candy Tang, Brian EM King
Batter de Nation (Christo) (Percel Point, Found, (Point) (Percel Point) (Percel P				(University of Central Florida)			
According of Shorth Team, Synappural (university) According (shorth Team) According (shorth Team, Synappural (university) According (shorth Team) According (shorth Team, Synappural (university) According (shorth Team) According (short		Znao, Jiaoyang Sun, Hakeseon Kim,	Haiwan				
Mean analysis — New deep do 1 needs of secondary first of floring for a contraction of age of the secondary first of flory Tomes (applied of the secondary). First of floring (applied of the seco	l		Chin M. Chan (Markana) Comme				r diytecimic dinversity)
Mes aualysis - box deep dis raed to 62 to		Bharath Josiam			Loretta Pang, Mandy Mak (The Hong		rolytechnic oniversity)
bit of age Refresculation for the Plant, Thom Southern Cross University of Endougher South Assembly Plant of Plant (Southern Cross University Of Plant (Southern Cross Unive		Bharath Josiam (University of North Texas, Kyungsung			Loretta Pang, Mandy Mak (The Hong		Folytechnic Onversity)
word or Notes of Exercising Systems of Exchanging Conference Sprategies and the Conference Sprategies and the Conference Sprategies		Bharath Josiam (University of North Texas, Kyungsung University)	University)	Travel motivations and constraints of	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University)	Mihalik (University of South Carolina)	
Authorition Cost University of Technology Authorition (Chipy University) Bullet		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need	University) Residents' perceptions of spring		Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential	Mihalik (University of South Carolina) Macroeconomic determinants of	Who I know determines where I go as a
Southern Cross Lowership (Livership of Month Trans. Autonomous University of the State of Victoria Supplied Section Registed 5 Section Registed 1 Section Registed 2 Section Registed 1 Section Registed 2 Section Registed 1 Section Registed 2 Section Registed		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig?	University) Residents' perceptions of spring break tourism: The	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Colore C		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt	University) Residents' perceptions of spring break tourism: The involvement/empowerment perspective	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kaohsiung University of	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rosita, Abu Saad Hazizi, Mohd Taib	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data. A. J. Singh, Seung Hyun Kim, Robert	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Autonomous Liversity of the State of Mexico) Alternative State of Mexico) Alternative State of Mexico State of Sta		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology,	University) Residents' perceptions of spring break tourism: The involvement/empowerment perspective Carlos Monterrubio, Daniel Spears,	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kaohsiung University of Hospitality and Tourism, National	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fohmi, Jamaluddin Rosita, Abu Saad Hazizi, Mohd Taib Mohd Nasir (Universiti Putra	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Additional to the companies of the com		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology,	University) Residents' perceptions of spring break tourism: The involvement/empowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kaohsiung University of Hospitality and Tourism, National	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fohmi, Jamaluddin Rosita, Abu Saad Hazizi, Mohd Taib Mohd Nasir (Universiti Putra	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Sestions Enrolleto 3 Sestions Enrolleto 3 Food & Wine IV Food & Wine Industry A systematic review of research Article from 2021 2021 201 Food & Wine IV Food & Wine Industry A Systematic review of research Article from 2021 2021 201 Food & Wine IV		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology,	University) Residents' perceptions of spring break tourism: The involvement/empowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas,	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kaohsiung University of Hospitality and Tourism, National	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fohmi, Jamaluddin Rosita, Abu Saad Hazizi, Mohd Taib Mohd Nasir (Universiti Putra	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Section English 3 Section English 4 Section Engl		Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology,	University) Residents' perceptions of spring break tourism: The involvement permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kaohsiung University of Hospitality and Tourism, National	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fohmi, Jamaluddin Rosita, Abu Saad Hazizi, Mohd Taib Mohd Nasir (Universiti Putra	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Food, BW Mine N Information Technology Horitage Fourism Soutainability in Hoopitality Strategic Management II Prof. Prof	3:30pm - 4:00pm	Bharath Josiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology,	University) Residents' perceptions of spring break tourism: The involvement permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-bui In (National Kaohsiung University of Hospitality and Tourism, National Chiayi University)	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rosto, Abu Saod Hazil, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA)	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Food, BW Mine N Information Technology Horitage Fourism Soutainability in Hoopitality Strategic Management II Prof. Prof	3:30pm - 4:00pm 3:30pm - 4:30pm	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University)	University) Residents' perceptions of spring break tourism: The involvement permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of	wellness travellers in Taiwan Fong-ching Hsu, Ching-hue Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Food, BW Mine N Information Technology Horitage Fourism Soutainability in Hoopitality Strategic Management II Prof. Prof		Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University)	University) Residents' perceptions of spring break tourism: The involvement permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of	wellness travellers in Taiwan Fong-ching Hsu, Ching-hue Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of
Detailed by Private Colors 4.30pm - 6.00pm Determinanted foliang satisfaction in and post-faining behavioral intentions of manifer process of the control of manifer process of management, comparison between types of and medium-steed hotels in Malaysis of manifer process of management, comparison between types of manifered process of military personnel of the process of military personnel of mi		Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico)	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsing University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michipan State University, PKF Hospitality Research)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology)
4.30pm - 6.00pm and post-dising behavioral Intentions and post-dising behavioral Intentions and post-dising behavioral Intentions of milistry personnel and post-dising behavioral Intentions of the post-district personnel and p		Bharath Ioslam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1	University) Residents' perceptions of spring break tourism: The involvement/empowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senna Pyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) tuillaume Tiberghien, Kawau 1 Session: Kawau 2	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island
and pact-drining behavioral intentions of military personnel (Note) and Apole Falsia (University) and Falsian (University	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dning & Eating	University) Residents' perceptions of spring break tourism: The Involvement Jempowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology	wellness travellers in Taiwan Fang-ching Hsu, Ching-hue Ho, Jo-bui Lin (National Konisung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mack Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Sessions Kawau 2 Sustainability in Hospitality	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development
sinds, New Zealand and Hong Kong The Ching Su (Tunghol University) The roles of interpersonal relationship and dining-need satisfaction in CCCC residents' quality of life Alman Zabakar, Chilyung (Richael) Alma	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck	University) Residents' perceptions of spring break tourism: The involvement/permpoverment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michipian State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes
Charles (International University) Sydney) Charles (International University)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-bui Lin (National Koohsiung University of Hospitality and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of	Laretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamahuddin Rosita, Abu Saod Hazizi, Mohd Taib Mohd Masir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) itililaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with bospitality: The adaptation of
Auckland Inherestly of Technology, International Travel College) Rasamarin Auronthologipus, Jimmy, Chl Enk Borg, Kipil Lungbo, Christopher Harris Yeb Young, Penn, Yube-Haisu In (National Roohshung University, Again Higher Education) Yeb Young, Penn, Yube-Haisu In (National Roohshung University, Again Higher Education) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? And A Basiar, Chilyyung (Michoel) Culifor Hamilton (Chilerest) (Inherest) (Part Moloysia, Temple University) Chilerest (Part Moloysia, Temple University) Technology (Inherest) (Part Moloysia, Temple University	3:30pm - 4:30pm Stream	Bharath Iosiam (University of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions	University) Residents' perceptions of spring break tourism: The involvement permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and
The roles of interpersonal relationship optimizing e-commerce marketing and dising-need satisfaction in CRCL esidents' quality of life Almiz A Bakov. Chilyrung (Michor Childry) of Canterbury, New Zealand, Authenticity and disorientation in garding and dising-need satisfaction in CRCL esidents' quality of life (Almiz A Bakov. Chilyrung (Michor Childry) of Canterbury, New Zealand, Authenticity and disorientation in garding and dising-need satisfaction in CRCL esidents' quality of life (Almiz A Bakov. Childry) of Canterbury, New Zealand, Authenticity and disorientation in garding theory, tip distance and information of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity and disorientation in garding theory, tip distance and information of Childry of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity and disorientation in garding theory, tip distance and information of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity and disorientation in garding theory, tip distance and information of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity and disorientation in garding theory, tip distance and information of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity of Childry (Michor Str.) of Canterbury, New Zealand, Authenticity of Canterbury, New Zealand, Authenticity of Canterbury, New Zealand, Authenticity of Canterbury, New Zealand, and Canterbury, Michor Str., and Canterbury, New Zealand, an	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Ecting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel	University) Residents' perceptions of spring break tourism: The firmovlement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zesland and Hong Kong Stands, New Zesland and Hong Kong Kong	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Juillaume Tiberghien, Kawau 1 Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital
The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Annual ZA Back, Chiphung Michoel Ost (Inhiberativ) and disorientation in addition-need satisfaction in CCRC residents' quality of life Annual ZA Back, Chiphung Michoel Ost (Inhiberativ) and disorientation in analysis, Temple University) and Carlos (Chiphung Albace) College of Applied Education) Korean Food diffusion stage of Chimer Cell Chinage Chang Chen, Cho-Ying Yu. Vi-Hish Chen. Tai-life Yong, Won-Trag Shen. Timp-Jyun Lin, Julini (Show) Wu, Rob Law, Tanuting Chinage (Inhiberativ) and challenges to food and eating in society) Pinterest: Opportunities and challenges for food and eating in society (Julian) and challenges for food and eating in society (Julian) and the challenges of Chinage Chen. Austrolian College of Applied Education) Objetal disruption in the New Zealand wholesale travel sector Helen Andreasen (Julian) and University of Technology) All sate of sustainability: How can restaurates: optimized in examination of continuous contents of sustainability How can derive restaurants: (Julian) Allowershy of Technology (Julian) Allowershy of Canterbury, New Zealand, Allowershy of Canterbury, New Zealand, Allowershy of Canterbury, University of Otogo) Tourism versus economic development of What really matters to the US Canterbury, University of Otogo) Whose Do (Kyongg) University) Pinterest: Opportunities and challenges for food and eating in society (Julian) Allowershy of Canterbury, New Zealand, Allowershy of Canterbury, University of Manila's Canterbury, New Zealand, Allowershy of Canterbury, University of Toute University of Canterbury, University of Toute University of Canterbury, New Zealand, Allowershy of Canterbury, University of Canterbury, New Zealand, Allowershy of Canterbury, New Zealand, Allowershy of Canterbury, New Zealand, Allowershy of Canterbury, New Z	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel	University) Residents' perceptions of spring break tourism: The firmovlement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fang-ching Hsu, Ching-hue Ho, Jo-bui Lin (National Koohsiung University of Hospitolity and Tourism, National Chiayi University) Afterno Poster presentations Sessions Rangitoto 3 Heritage Tourism A comparison Homer Wu A comparison between types of horitage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuki Monito Charles Johnston, Takeyuki Monita	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mack Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research artists from 2010-2014	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospitality management of hospitality management.
The roles of interpersonal relationship and dining-need satisfaction in CRC residents' quality of life influence of option framing theory, in distance and information riches and full part of Market and Indiana (Auckland University) of Technology) interesting the properties of the Consumers (Assumption Interest). The socio-economic impact of Yappiled Education) The roles of interpersonal relationship and dining-need satisfaction in CRC residents' quality of life influence of option framing theory, in distance and information riches. Cheng-Chung Chen, Che Ying Yu, Yu, Histin Chen, Tsui-Ho Yang, Wan-Ting Shen, Ting-Qhung Chen, Che Ying Yu, Yu, Histin Chen, Tsui-Ho Yang, Wan-Ting Shen, Ting-Qhung Chen, Che Ying Yu, Yu, Histin Chen, Tsui-Ho Yang, Wan-Ting Shen, Ting-Qhung Chen, Che Ying Yu, Yu, Histin Chen, Tsui-Ho Yang, Wan-Ting Shen, Ting-Qhung Chen, Cheng-Chung Cheng Chung Cheng Cheng Chung Cheng Cheng Chung Cheng Cheng Chung Cheng Cheng Cheng Chung Cheng Che	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel	University) Residents' perceptions of spring break tourism: The firmovlement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Chorles Johnston, Tokeyuki Morita (Auckland University of Technology,	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research articles from 2010-2014	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Sessions Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management of hospitality management of hospital services - a tri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris Goderton Juniversity, Koplan Higher
and dining-need satisfaction in CRC residents' quality of life findlunce of option framing theory, life influence of point framing influence of the option of mobile approval to revisit mensure of the use of the us	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel	University) Residents' perceptions of spring break tourism: The firmovlement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Chorles Johnston, Tokeyuki Morita (Auckland University of Technology,	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research around the properties of the State of the	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Sessions Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management of hospitality management of hospital services - a tri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris Goderton Juniversity, Koplan Higher
and dining-need satisfaction in CRC residents' quality of life findlunce of option framing theory, life influence of point framing influence of the option of mobile approval to revisit mensure of the use of the us	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel	University) Residents' perceptions of spring break tourism: The firmovlement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia and-medium-sized hotels in Malaysia	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Chorles Johnston, Tokeyuki Morita (Auckland University of Technology,	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research around the properties of the State of the	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Sessions Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management of hospitality management of hospital services - a tri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris Goderton Juniversity, Koplan Higher
residents' quality of life Anut 2 As Baok, Chilyyang (Michael) old trigology of the Community Asset and the dealer of the desired of the desired of the desired of the desired of the followersity of Technology of Contentury, New Zealand: (University) European (University) Chief Charles) of the Contentury of Contentury, New Zealand: (University) European (University) Chief Charles) of the Contentury of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (University) European (University) Chief Charles) of Contentury, New Zealand: (Earch (University) Chief Charles) Chief Charles) Chief Chief Charles) Chief Charles) Chief Chi	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dhinga & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University)	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2. Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney)	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitolity and Tourism, National Chiayi University) Afterno Poster presentations Sessions Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuk Morita (Auckland University of Technology, international Travel College)	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senan Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research analysis from 2010-2014 Rosomorin Arunotholipion, Jimmy, Chi Yah Yung, Peda, Yuch-Hsiu In (National Kaohsiung University of Hospitality and Tourism)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality wanagement, concepts and training to the management of hospitality paragrent, concepts and training to the management of hospitality Park Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Kaplan Higher Education)
Anul Z A Bokar, Chilyung (Michael) oit, trip distance and information (University I yra Malaysia, Temple University) and the section of the Section of Cheng Chung Chen, Cho-Ying Yu, Yu-Hain Chen, Tso-Ho Yang, Wan-Ting Shen, Ting-Yu-Ching Ching (Tunghal University) Korean food diffusion stage of Chinese (Sheng Sunday) and the Section of Chinage Ching (Tunghal University) Korean food diffusion stage of Chinese (Sheng Sunday) and the Section of Chinage Ching (Tunghal University) Korean food diffusion stage of Chinese (Sheng Sunday) and the Section of Chinage Chinage (Tunghal University) Korean food diffusion stage of Chinese (Sheng Sunday) and the Section of Chinage Chinage (Tunghal University) Korean food diffusion stage of Chinese (Sheng Sunday) and the Section of Chinage Chinage (Tunghal University) Mook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Miniage (Australian School of Sheng April as Chinage Chinage) Miniage (Australian School of Sheng April as Chinage) Miniage (Australian School of Sheng Chinage	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Winer IV Food, Dning & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship	University) Residents' perceptions of spring break tourism: The univolvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zesland and Hong Kong Charles Johnston, Takeyuki Monita (Auckland University of Technology, International Travel College) Authenticity and disorientation in	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Llu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research articles from 2010-2014 Rosomaria Arunthalipipat, Immy, Chi Yeh Yung, Pearl, Yueh-Hsiu Lin (National Konsham Quinvesity of Hospitality and Tourism) A taste of sustainability: How can	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Pilanning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital services - a tri-continental case study Errik Borg, (Rel Ljumpbo, Christopher Harris (Soderton University, Kaplan Higher Education) Earthquake impacts, organizational resilienc
(University) Change Chang Chen, Cho-Ying Yu, Vasin Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tsu-Chung Chang (Trunghai University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunmi Kim, Hyon Wook Do (Kyonggi University) Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Milis (Australian School of Mangement, Australian College of Applede Education) Digital disruption in the New Zealand University) Digital disruption in the New Zealand University of Technology) Change Change Chen, Cho-Ying Yu, Yu, Hsian Tsai, Tsuring disaster into economic development of Canterbury, University of Otago) Turning disaster into economic development of What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, Ms Landin Hu (California State Polytechnic University Pomana, Tamkang University) Pinterest: Opportunities and challenges for food and eating in society Milis (Australian School of Mangement, Australian College of Applede Education) Digital disruption in the New Zealand University of Technology) Applede Education) Digital disruption in the New Zealand University of Technology) Citation analysis of a dassic tourism paper Along Ka Leong (Sunway University) Citation analysis of a dassic tourism paper Along Ka Leong (Sunway University) Citation analysis of a dassic tourism paper Along University, Griffith University) Citation analysis of Singapore Apple Challenge of Name of Parkshot Singh University)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dhining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghal University) The roles of interpersonal relationship and dining-need satisfaction in CCRC	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University) of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sixed hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitolity and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangtoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zesland and Hong Kong Charles Johnston, Tokeyuki Morito (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review or research articles from 2010-2014 Rosamarin Arunothalipipat, Jimmy, Chi Yeh Yung, Pearl, Yeh-Haiu Lin (National Koohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management of hospitality management of hospitality management, concepts and training to the management of hospital Firk Borg, Kjell Ljungbo, Christopher Harris (Soderton University, Kaplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food
University) Cheng-Chung Chen, Cho-Ying Yu, Yu- Hain Chen, Tsoi-Ho Yang, Won-Ting, Shen, Ting-Jyun Lin, Yi-Hasuan Tsoi, Tzu-Ching Ching (Tunghai University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyumil Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamile Murphy, Rohan Wills (Australian School of Management, Australian College of Appilled Education) Digital disruption in the New Zealand Whiles (Technology) Cheng-Chung Chen, Cho-Ying Yu, Yu- Hain Chen, Tsoi-Ho Yong, Won- Heira, Andreassen (Auckland University) of Technology) Four in the Management in the New Zealand Whiles (Technology) April Loy Dopedin (Far Eastern University) The mechanism of identity tourism' in KwaZulu-Natal, South wholesale travel sector Helen Andreassen (Auckland University of Technology) April Loy Dopedin (Far Eastern University) The socio-economic impact of "route tourism' in KwaZulu-Natal, South wholesale travel sector Helen Andreassen (Auckland University of Technology) April Loy Dopedin (Far Eastern University) The mechanism of identity tourism' in KwaZulu-Natal, South with Carolina) Four in the New Zealand Whiles (Australian School of Appilled Education) Digital disruption in the New Zealand wholesale travel sector Helen Andreassen (Auckland University of Technology) Heritage or hesitate? Preserving wholesale travel sector Helen Andreassen (Auckland University of Technology) Heritage or hesitate? Preserving and the Heritage or hesitate? Preserving (Robert) L., Yingsha Zhang (Roming University) Land Huritage April April Opportunities of Cassand Courism paper Citation analysis of a classic tourism paper April Opportunities (Australian College April University, University) Citation analysis of a classic tourism paper April Opportunities (Australian College April University, University) Citation analysis of a classic tourism paper All Opportunities (Australian College April University, Univ	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life	University) Residents' perceptions of spring break tourism: The involvement/permpoverment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-steel hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of politon framing theory,	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Milne	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review (National Kondinal University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs controls:	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital services - at Ir-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food are services sector in Canterbury, New Zealand:
Seen, Ting-yun Lin, Yi-Hsuan Tsol, Tuu-Chiang Chiang (Tungha) University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunmi Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of Management, Australian College of Applied Education) Seen Line Andreassen (Auckland University) Seen Line Andreassen (Auckland University of Technology) Seen Time Advance Fredicting the adoption of mobile development: The demise of What really matters to the US Consumers? Linehi Kwok, Yung-Kuel Huang, MS Lanian Hu (California State Polytechnic University, Finland) Almini School of Management, Australian College of Applied Education) Seen University Digital disruption in the New Zealand University of Technology) The mediation effect of attraction planning wholesale travel sector Helen Andreassen (Auckland University of Technology) Tourism versus economic development: The demise of What really matters to the US Consumers? Linehi Kwok, Yung-Kuel Huang, MS Lanian Hu (California State Polytechnic University Pomono, Tamkang University) The mechanism of identity tourism of rotet tourism of rotet tourism of vote tourism of rotet tourism of rotet tourism of vote	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Diming & Eating Dr Michael Lucek Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bakar, Chilyung (Michael) Ok	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Joslam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Milne	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Senap Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Llu Green management, corporate social responsibility and sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in Hospitality Most industry: A systematic review of research articles from 2010-2014 Rosamarin Arunotholipipat, Jimmy, Chi Yeh Yung, Pearl, Yeh-Hsiu Lin (National Koahsung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Frey Higgins Desbiolles,	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospital islangement, concepts and training to the management of hospital services - a throutinental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resillenc and recovery of the accommodation/food eservices sector in Canterbury, New Zealand:
Tru-Chinag Chinage Tru-Chinage Tru-Chi	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universiti Purkologisia, Temple	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Milne	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) itullaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research analysis from 2010-2014 Rosamorin Arunotholipion, Jimmy, Chi Pkh Yung, Pearl, Yueh-Hsiu Lin (National Koahsiung University of Hospitality) and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyyath Wilginsipe (University of	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality wanagement, concepts and training to the management of hospitality paragement, concepts and training to the management of hospitality Park Borg, Kiell Ljungbo, Christopher Horris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services setcr in Canterbury, New Zealand: A comparative assessment
University Uni	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universiti Purkologisia, Temple	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr. Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, ChVing Yu, Yu-Hsin Chen, Tsal-Ho Yang, Wan-Ting	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Miline	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) itullaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research analysis from 2010-2014 Rosamorin Arunotholipion, Jimmy, Chi Pkh Yung, Pearl, Yueh-Hsiu Lin (National Koahsiung University of Hospitality) and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyyath Wilginsipe (University of	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality wanagement, concepts and training to the management of hospitality paragement, concepts and training to the management of hospitality Park Borg, Kiell Ljungbo, Christopher Horris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services setcr in Canterbury, New Zealand: A comparative assessment
Korean food diffusion stage of Chinese college students in South Korea Kyung Soo than, Hyunni Kin, Hyon Wook Do (Kyonggi University) Printerest: Opportunities and challenges for food and eating in society Mhair in Finlayson, Jamie Murphy, Roban Willis (Jaustralian School of Management, Australian College of Applied Education) Digital disruption in the New Zealand Winversity of Technology) Tourism versus economic development (development: The demise of development: The demise of development: The demise of development: The demise of development: The demise of Somporn Noksuetrong Somporn Noksuetron	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universiti Purkologisia, Temple	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Jun In, Yi-Hsuan Tsai,	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Miline	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) itullaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research analysis from 2010-2014 Rosamorin Arunotholipion, Jimmy, Chi Pkh Yung, Pearl, Yueh-Hsiu Lin (National Koahsiung University of Hospitality) and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyyath Wilginsipe (University of	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality wanagement, concepts and training to the management of hospitality paragement, concepts and training to the management of hospitality Park Borg, Kiell Ljungbo, Christopher Horris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services setcr in Canterbury, New Zealand: A comparative assessment
college students in South Korea Kyung Soo Han, Hyunmi Kim, Hyon Wook Do (Kyanggi University) Ilingyan Liu, Jialin (Snow) Wu, Rob Law, Tinathing Che (The Hong Kong Polytechnic University, Sun Yot-Sen University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Roban Milis (Australian School of Management, Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) development: The demise of Manila's cultural heritage sites April Joy Dopen (For Eastern University of Manila's University of Technology) Malia's cultural heritage sites April Joy Oppelo (For Eastern University Manila's University Manila's University of Manila's University of Manila's University of Manila's University of Technology) Malia's cultural heritage sites April Joy Oppelo (For Eastern University Manila's University of Technology) The dewlopment: The demise of Manila's cultural heritage sites April Joy Oppelo (For Eastern University Manila's University of Technology) Thoiliand) The Moule University of Technology What really matters to the US Consumers? Lunin Hu (California State Polytechnic University Pomona, Tamkong University of Sustainalbe water management in the hotel industry: A preliminary route tourism: A thematic approach to silk tourism: KwaZulu-Natal, South the hotel industry: A preliminary route tourism: A thematic approach to silk tourism: KwaZulu-Natal, South the hotel industry: A preliminary route tourism: A thematic approach to silk voite tourism: A thematic approach to silk tourism: A thematic approach to silk voite tourism: A thematic approach to s	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universiti Purkologisia, Temple	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of North Texas, Autonomous University of the State of Mexico) Session: Rangittota 2 Information Technology Dr. Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Iyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai)	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluome Tibergine, Simon Miline	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) itullaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research analysis from 2010-2014 Rosamorin Arunotholipion, Jimmy, Chi Pkh Yung, Pearl, Yueh-Hsiu Lin (National Koahsiung University of Hospitality) and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyyath Wijesinghe (University of	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality wanagement, concepts and training to the management of hospitality paragement, concepts and training to the management of hospitality Park Borg, Kiell Ljungbo, Christopher Horris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services setcr in Canterbury, New Zealand: A comparative assessment
Raming R	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (University)	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangiboto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-steel hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-His Chen, Tso-Hon Young, Wan Ying Shen, Ting-Jyun Lin, Yi-Hsuan Tsoi, Tzu-Chinag Chiong (Tunghai) University)	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuk Morita (Auckland University of Technology, international Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Milne (Auckland University of Technology)	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) John State University, PKF Hospitality Research Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social reseponsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review (Mational Kondshung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs existence the sustainability efforts? Alse Kim, Treya Higgins Desbiolles, Govythri Wijssinghe (University of South Australia)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitalist wanagement, concepts and training to the management of hospitalist processions of the procession of
Wook Do (Kyonggi University) Inayan Liu, Jialin (Snow) Wu, Rab Low, Tranting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) Pinterest: Opportunities and challenges for food and eating in society Milis (Australian School of Management, Australian College of Applied Education) Digital disruption in the New Zealand Wilks (Australian School of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Applied Education) Applied Formation College of Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Moholesale travel sector Helen Andreassen (Auckland University of Technology) Applied Formation College of Applied Formatio	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine VI Food, Diming & Eating Dr Michael Lucek Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bakar, Chilyung (Michael) Ok (Universiti Putra Malaysia, Temple University) Korean food diffusion stage of Chinese	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysis Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness. Shen, Tiag-Juni, Yi-Hsia Chen, Tsai-Ho Yang, Wan-Ting Shen, Tiag-Juni, Yi-Hsuan Tsai, Tzu-Chiang Chiang Tombolie	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsing University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Pof Homer Wu A comparison between types of heritage Tourism Pof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Milne (Auckland University of Technology) Tourism versus economic	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Sengal Pyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Llu Green management, corporate social responsibility and sustainability in Hospitality hotel industry: A systematic review of research articles from 2010-2014 Rosamorin Arunotholipipat, Jimmy, Chi Yeh Yung, Pearl, Yueh-Hsiu Lin (National Koohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of Mospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of South Australia)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Pilanning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital services - a tri-continental case study Errik Borg, (Reil Ljumpbo, Christopher Harris (Soderton University, Kaplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Conterbury, University of Ctago) Turning disaster into economic development
Polytechnic University, Sun Yat-Sen University Pinterest: Opportunities and challenges for food and eating in society virtual community. A case study on a Mineria Finlayson, Jamie Murphy, Rohan Wills (Australian School of Monagement, Australian College of Applied Education) Digital disruption in the New Zealand Wills (Substive) of Technology) Digital disruption in the New Zealand University of Technology) Polytechnic University, Sun Yat-Sen University) The socio-economic impact of 'route counts in KwaZulu-Natal, South the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago) Wills (Australian School of Monagement, Australian College of Applied Education) Digital disruption in the New Zealand Wholesale travel sector Helen Andreassen (Auckland University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the New Zealand University of Technology) Wills (Australian College of Applied Education) Digital disruption in the N	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Wine IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Annul Z A Bakar, Chilyung (Michoel) Ok (University Putro Mulaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea	Iniversity) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr. Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsa-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiong (Tunghai University) Predicting the adoption of mobile applor visitor environmental	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Sessions Rangloto 3 Heritage Tourism A comparison between types of heritage Tourism A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuk Monita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senan Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research artistics from 2010-2014 Rosamarin Arunotholippat, Jimmy, Chi Yah Yung, Pearl, Yuhe-Heis Lim (National Koohsiung University of Hospitality) and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Ales Kim, Freys Higjins Desbiolles, Gooythri Wijesinghe (University of South Australia)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Piloning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospitality with hospitality. Print Borg, Kell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilienca and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong
Pinterest: Opportunities and challenges for food and eating in society Mhair finilayson, Jamie Murphy, Rohan Gangbou couch-surfing community Heritage Route Setuly on the Inanda Mills (Australian School of Applied Education) Digital disruption in the New Zealand Wills (Australian School of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rongbou) Wills (Australian School of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rongbou) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rongbou) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong tourism (Rong tourism)) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong tourism) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong tourism) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong tourism) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong tourism) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Rong Kong tourism) Will (Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Robert) II, ringsha Zhong (Robert) II, ringsha Zhong (Robert) II, ringsha Zhong (Robert) II, ringsha Z	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul Z. A Bokar, Chilhyung (Michael) Ok (University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kam, Hyunni Kam, Hyunni Kam, Hyun Soo Hon, Hyunni Kam, Hy	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University) of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Foliza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Ching (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Oppedi Grar Eastern	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Sendar Hyun Kim, Robert Mandelbaum, Mack Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research articles from 2010-2014 Rosamarin Arunotholipipat, Jimmy, Chi Yeh Yung, Pearl, Yeh-Hsiu Lin (National Koohsung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Frey Higgins Desbioiles, Goyothri Wiylesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US Consumers? Linchik Kwok, Yung-Kuel Huang, Ms	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitals with hospitality: The adaptation of hospitals with pospitality management, concepts and training to the management of hospital services - at Iri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food Erik Braya, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of
Pinterest: Opportunities and challenges for food and eating in society Mahair Finlayson, Jamie Murphy, Rohat Mills (Australian College of Applied Education) Digital disruption in the New Zealand Muriessity of Technology) Digital disruption in the New Zealand University of Technology) The socio-economic impact of "route tourism" in KwaZulu-Natal, South with a knair Finlayson, Jamie Murphy, Rohat Maragement, Australian College of Applied Education) Route fourism of kealthy on the Inanda policy network analysis of Singapore Aroute Ourism development in India policy network analysis of Singapore Aroute Ourism development in India policy network analysis of Singapore Aroute Ourism Chord Wyllie (Tourism KwaZulu-Natal) Applied Education) Digital disruption in the New Zealand wholesale travel sector Helen Andreassen (Auckland University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand Wholesale travel sector Helen Andreassen (Auckland University of Technology) Digital disruption in the New Zealand University of Technology) Digital disruption in the New Zealand Wholesale travel sector Helen Andreassen (Auckland University of Technology) Digital disruption in the New Zealand Wholesale travel sector Helen Andreassen (Auckland University of Technology) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism Chong Ka Leona (Innaham) Citation analysis of a classic tourism paper Alia Wang, David B. Weever, Xiang (Robert II, Yingsha Zhang (Naning Inne	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul Z. A Bokar, Chilhyung (Michael) Ok (University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kam, Hyunni Kam, Hyunni Kam, Hyun Soo Hon, Hyunni Kam, Hy	Iniversity) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Straelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Folza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of politon framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Hvo Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile apply of visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Low, Tonting Che (The Hong Kong	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Oppedi Grar Eastern	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in Motel industry: A systematic review (National Konbianu) pulviersity of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyothri Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuei Huang, Ms Lanlan Hu (Colifornio State	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitals with hospitality: The adaptation of hospitals with pospitality management, concepts and training to the management of hospital services - at Iri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food Erik Braya, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of
challenges for food and eating in society society Mini Finlayson, Jamie Murphy, Roban Mini Murphy, Roban Murphy, Roban Mini Murphy, Roban Mini Murphy, Roban Mini Murphy, Roban Murphy, Roban Mini Murphy, Roban Mini Murphy, Roban Mini Murphy, Roban Murphy, Roban Murphy, Roban Mini Murphy, Roban Murphy, Roban Mini Murphy, Roban Mur	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul Z. A Bokar, Chilhyung (Michael) Ok (University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kam, Hyunni Kam, Hyunni Kam, Hyun Soo Hon, Hyunni Kam, Hy	Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2. Information Technology Dr. Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Folia (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Shen, Ting-Juni, Mi-Hsuan Tsoi, Tzu-Chiang Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsoi-Ho Yang, Wan-Ting Shen, Ting-Juni, Mi-Hsuan Tsoi, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jiolin (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University, Sur Not-Sen	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Oppedi Grar Eastern	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Sendar plyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in Hospitality hotel industry: A systematic review of research articles from 2010-201a Rosamarin Arunothalpipat, Jimmy, Chi Yeh Yung, Pearl, Yuch-Haiu Lin (National Koahsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of More forts? A Kase Kim, Freya Higgins Desbiolles, Goyothri Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuei Huang, Ms Lanlon Hu (Coilfornia State	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitals with hospitality: The adaptation of hospitals with pospitality management, concepts and training to the management of hospital services - at Iri-continental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food Erik Braya, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of
society Mhairi Filalyson, Jamie Murphy, Rohan Mills (Australian School of Management, Australian College of Management, Australian College of Management, Australian College of Mell discussion Digital disruption in the New Zealand wholesale travel sector Helen Andreassen (Auckland University of Technology) Are the Condina) Afficia: A case study on the Inanda Mills (Australian School of Management, Australian College of Management, Australian College of Management, Australian College of Monagement, Australian	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Esting Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universit Puto Molaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kim, Hyan Wook Da (Kyonggi University)	Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangiboto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hisuan Tsai, Tzu-Chiang Chiong (Tunghoi University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Julain (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University), Sun Yot-Sen University)	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-bui Lin (National Koohsiung University of Hospitolity and Tourism, National Chieyi University) Afterno Poster presentations Sessions Rangitoto 3 Heritage Tourism A comparison between types of heritage Tourism A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuki Monita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila So ubtural heritage sites Anila So ubtural heritage sites University Manilo)	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research arisets from 2010-2014 Rosamorin Arunotholipion, Jimmy, Chi Yeh Yung, Pearl, Yueh-Hsiu Lin (National Kaohsiung University of Hospitality) and Sustainability: How can restaurateurs; contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyathri Wijsinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, MS Lanlon Hu (Californio State Polytechii University) pomona, Tamkang University)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality management, concepts and training to the management of hospitality have been dependent of the property of the services - at troiniental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilien and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Singsh Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of Thailand)
Mahiari Finlayson, Jamie Murphy, Rohan Guangshou couch-surfing community Heritage Route (Ville (Australian School of Monagement, Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (Chong Ka Leong (Sunway University) (Robert) L. Yingsha Zhang (Nanjing Indiversity, Griffith University of Technology) (Inversity of Otago) (University of Jammu) (University of Otago) (University of Jammu)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine VI Food, Diming & Eating Dr Michael Lucek Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bakar, Chilyung (Michael) Ok (Universiti Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunmi Kim, Hyon Wook Da (Kyonggi University)	University) Residents' perceptions of spring break tourism: The univolvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness. Seen, Ting-Juni In; VI-Hsuam Tsoi, Tzu-Chiang Chiang Chang (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Law, Jianting Che (The Hong Kong Polytechnic University). The mechanism of identity	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsing University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghen, Simon Milne (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Dopeño (Far Eastern University Manila) The socio-economic impact of 'route	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Senap Hyun Kim, Robert Mandelbaum, Mark Johnson (Mikhigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Llu Green management, corporate social responsibility and sustainability in Hospitality hotel industry: A systematic review of research articles from 2010-2014 Rosamorin Arunotholiplat, Jimmy, Chi Yeh Yung, Pearl, Yeh-Hsiu Lin (National Koohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of Mospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of South Australia) Green attributes for restaurants: What really matters to the US consumers? Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, MS Lanlon Hu (Colifornio State Polytechnic University) Pomono, Tamkang University)	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality are displayed by the body of the body of the body of the services - a tri-continental case study Erik Borg, Kjell Jungbo, Christopher Harris Goderton University, Koplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services sector in Canterbury, Koplan Higher Education Gratish Prayag, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of Thailand)
Wills (Australian School of Management, Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism (hong Ko Leong (Sunway University) University of Technology) Wills (Australian School of Management, Australian College of Applied Education) Digital disruption in the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism paper University of Technology) Chang Ko Leong (Sunway University) Chang Ko Leong (Sunway University) (Robert) II, Yingsha Zhang (Nanjing University, Griffith University, Cinfirst) Loronian] Wills (Australian School of Management, Australian College of Applied Education) Natal The mediation effect of attraction planning on the relationship between motivation and experiential value of theme park visitors - case study of Uplane Land in Tailway - a Cas	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania van der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Winer IV Food, Dinning & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Aniul Z A Bokar, Chilyung (Michael) Ok (University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kim, Hyon Wook Do (Kyonggi University)	Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small- and-medium-site dhotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu- Hsin Chen, Tsol-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsoi, Tru-Chiang Chiong (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of identity Construction in a travel-related	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality) and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangtoto 3 Heritage Tourism Port Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Dopedin (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research artistics from 2010-2014 Rosamarin Arunotholippat, Jimmy, Chi Yah Yung, Pearl, Yuhe-Heis Lim (National Koohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Ferya Higgins Desbiolles, Goyothi Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linch Kwok, Yung-Kuel Huang, MS Lanlon Hu (California State Polytechnic University Pomona, Tomkang University) Sustainable water management in the hotel industry: A preliminary	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality Prince of the Augustian Management of hospitality in the prince of the Augustian Management, concepts and training to the management of hospitality Erik Borg, Kigli Ljungbo, Christopher Harris (Soddertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayog, Coroline Orchiston (University of Conterbury, University of Otogo) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism development in India
Management, Australian College of Applied Education) Digital disruption in the New Zealand wholesale travel sector Helen Andreassen (Auckland University of Technology) University of Technology) Heritage or hesitate? Preserving authenticity in Hong Kong tourism Chong Ka Leong (Sunway University) Chong Ka Leong (Sunway University) (Robert) Li, Yingsha Zhang (Nanjing University, Griffith University, Griffith University, University of South Carolina)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Winer IV Food, Dinning & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul Z A Bakar, Chihyung (Michael) Ok (Universit Putra Molaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society	University) Residents' perceptions of spring break tourism: The involvement/permpowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-state of hotels in Malaysia Ayab Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Ho Yang, Wan-Ting Sen, Ting-Jyun In, Yi-Hsuan Tsai, Tzu-Chiang Chiong (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University), Sun Yat-Sen University) The mechanism of identity construction in a travel-related virtual community: A case study on a virtual community. A case study on a virtual community.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuk Monito (Lauckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilluoum Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Dopeño (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the linanda	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A J. Singh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) suillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research anising University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyarchi Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, Ms Lanlan Hu (California State Polytechiic University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital services - at 1r-continental case study Erik Borg, Kjell Ljungbo, Christopher Horris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilien and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Noksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route fourism development in India Pariskand Singh Mondays, Parvinder Kour
Digital disruption in the New Zealand Meritage or hesitate? Preserving wholesale travel sector authenticity in Hong Kong tourism Helen Andreassen (Aucklond University of Technology) University of Technology) We see the season of the New Zealand Heritage or hesitate? Preserving authenticity in Hong Kong tourism Chong Ko Leong (Sunway University) Chong Ko Leong (Sunway University) We see the season of a classic tourism on the relationship between motivation and the Roman (Robert) LI, Yingsha Zhong (Robert) LI, Yi	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dhining & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunni Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Motor Iningsyson, Jamie Murphy, Rohan Motori Finlayson, Jamie Murphy, Rohan Motori Finlayson, Jamie Murphy, Rohan	University) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittot 2 Information Technology Dr. Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang, Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai) University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University) The mechanism of identity construction in a travel-related virtual community: A case study on a Gaungshou couch-surfing community community.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Kondsiung University of Hospitality) and Tourism, National Chiayi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Milne (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Dopéno (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A J. Singh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) suillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research anising University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyarchi Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, Ms Lanlan Hu (California State Polytechiic University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospital type and training to the management of hospital training to the management of hospital prices a tricontinental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Soderton University, Koplan Higher Education) Earthquake impacts, organizational resiliench are covery of the accommodation/food aservices sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Noksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism: A thematic appro
wholesale travel sector authenticity in Hong Kong tourism Heller Andreossen (Auckland University of Technology) University (Robert) Li, Yingsha Zhang (Nonling University, Griffith University, University of South Carolina) University (Inversity) (Tunghai University)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Auckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Session: Rangitoto 1 Food & Winer IV Food, Dinning & Eating Dr Michael Lueck Determinants of dining satisfaction and post-dining behavioral intentions of military personnel Yu-Cheng Su (Tunghal University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Ainul 2 A Bakar, Chihyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunmi Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mikis (Australian School of	Iniversity) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-steel hotels in Malaysia Ayob Foiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of polion framing theory, trip distance and information richness Cheng-Chung Chen Cho-Ving Yu, Yu-Hisi Chen, Tasi Che	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality) Afterno Poster presentations Sessions Rangitoto 3 Heritage Tourism Poster Presentations Heritage Tourism A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuki Monita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites Anyil Joy Opedo (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Heritage Route Richard Willie (Tourism KwaZulu-Heritage Route	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A J. Singh, Senang Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) suillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research and sustainability in hotel industry: A systematic review of research anising University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyarchi Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, Ms Lanlan Hu (California State Polytechiic University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospital type and training to the management of hospital training to the management of hospital prices a tricontinental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Soderton University, Koplan Higher Education) Earthquake impacts, organizational resiliench are covery of the accommodation/food aservices sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Noksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism: A thematic appro
Helen Andreassen (Auckland University of Technology) University of Technology) Kia Wang, David B. Weaver, Xiang (Robert) L, Yingsha Zhang (Nanjing University, Griffith University, University of South Carolina) Kia Wang, David B. Weaver, Xiang experiential value of theme park visitors - a case study of Uhipao Land in Taiwan Jessica Shiang, Shu-Tai Wang, Kay H. Chu University, University of South (Tunghai University)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Iniversity) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterrubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangiboto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sized hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hisi Chen, Tsa-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsal, Tzu-Chiang Chiang (Tunghoi University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Julain (Snow) Wu, Rob Law, Tianting Che (The Hong Kong Polytechnic University). The mechanism of Identity construction in a travel-related virtual community: A case study on a Guangzhou couch-surfing community Qiuju Luo, Lingwen Huang (SunYat-Sen University)	wellness travellers in Taiwan Fong-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsiung University of Hospitality) and Tourism, National Chioyi University) Afterno Poster presentations Session: Rangitoto 3 Heritage Tourism Port Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuk Monita (Auckland University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Guilloume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Opopie (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal)	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research arisets from 2010-2014 Rosomorin Arunotholiplota, Jimmy, Chi Yah Yung, Pead, Yueh-Hsiu Im (National Kaohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyarth (Wijesinghe (University of South Austrolia) Green attributes for restaurants: What really matters to the US consumer? Linchi Kwok, Yung-Kuel Huang, Ms Lanlon Hu (Colifornia State Polytechnic University Pomono, Tamkang University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management. Concepts and training to the management of hospitality management, concepts and training to the management of hospitality in the services - at tricontinental case study Erik Borg, Kjell Ljungbo, Christopher Harris (Sodertorn University, Koplan Higher Education) Earthquake impacts, organizational resilien and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrang (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism development in India Parikshat Singh Manhas, Parvinder Kour (University of Jammu)
University of Technology) (Robert) Li, Yingsha Zhang (Nanjing Indiversity, Griffith (Indiversity, University of South (Tunghai University) (Carolina)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Iniversity) Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strzelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-sixed hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The Influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsai-Ho Yang, Wan-Ting Shen, Ting-Jun In, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Law, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) Digital disruption in the New Zealand	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Koohsing University of Hospitality and Tourism, National Chiayi University) Afterna Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Takeyuk Morita (Lauckiand University of Technology, International Travel College) Authenticity and disorientation in Kazakhstani tourism encounters Culliuame Tibergine, Simon Milne (Auckiand University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Dopeño (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu- Natal) Heritage or hesitate? Preserving	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A J. Singh, Sending Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) iuillaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research ariand sustainability in hotel industry: A systematic review of research ariand sustainability of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyothri Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumen? Linchi Kwok, Yung-Kuel Huang, Ms Lanlan Hu (California State Polytechnic University) Sustainabile water management in the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago)	Who I know determines where I go as a tourist 8. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality. The adaptation of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality are displayed by the body of the body of the body of the services - a tri-continental case study Erik Borg, Kjell Jungbo, Christopher Harris Goderton University, Koplan Higher Education) Earthquake impacts, organizational resilienc and recovery of the accommodation/food services sector in Canterbury, Koplan Higher Education A comparative assessment Girish Prayog, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism development in India Pariskato Singh Manhas, Parvinder Kour (University of Jammu)
(Nonling University, Griffith Lessica Shiong, Shu-Tai Wang, Kay H. Chu University, University of South (Tunghai University) Carolina)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Residents' perceptions of spring break tourism: The involvement perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Strelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangitoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small-and-medium-site of hotels in Malaysia Ayob Faiza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu-Hsin Chen, Tsa-Ho Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tru-Chiang Chiong (Tunghai University) Predicting the adoption of mobile app for visitor environmental learning Jingyan Liu, Jialin (Snow) Wu, Rob Low, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of Identity Construction in a travel-related virtual community: A case study on a Guangshou couch-surfing community Cliylu Luo, Lingwen Huang (Sun'Yat-Sen University)	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality) and Tourism, National Chioyi University) Alterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology) International Travel Callege) Authenticity and disorientation in Kazakhatani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Doped (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal) Heritage or hesitate? Preserving authenticity in Hong Kong tourism	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Sendar Hyun Kim, Robert Mandelbaum, Mack Johnson (Michigan State University, PKF Hospitality Research) Tuillaume Tiberghien, Kawau 1 Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research articles from 2010-2014 Rosamarin Arunotholipipat, Jimmy, Chi Yeh Yung, Pead, Yueh-Hsiu Lin (National Koohsung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability and Tourism) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huong, Ms Lanlon Hu (Colifornia State Polytechnic University Pomona, Tamkong University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago)	Who I know determines where I go as a tourist B. Monique Brock (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitalisty hanagement of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality management, concepts and training to the management of hospitality hospitality management of hospitality hosp
University, University of South (Tunghai University) Caralina)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Residents' perceptions of spring break tourism: The involvement Jempowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small- and-medium-sized hotels in Malaysia Ayob Folza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu- Hsin Chen, Tsai-Hvo Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental Law, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of identity construction in a travel-related virtual community: A case study on a Guangshou couch-surfing community Cinylu Luo, Lingen Huang (SunYot- Sen University) Digital disruption in the New Zealand wholesale travel sector.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality) and Tourism, National Chioyi University) Alterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology) International Travel Callege) Authenticity and disorientation in Kazakhatani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Doped (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal) Heritage or hesitate? Preserving authenticity in Hong Kong tourism	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Senga Plyun Kun, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Juliaume Tiberghien, Kawau 1 Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social reseases highly and sustainability in hotel industry: A systematic review of research aridus strainability in hotel industry: A systematic review of research aridus strain Lin (National Konshiung University of Hospitality and Tourism) At taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Treya Higgins Desbiolles, Govyatri Vilysianghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuei Huang, Ms Lonlan Hu (California State Polytechnic University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago) Citation analysis of a classic tourism paper Xiao Wang, David B. Weever, Xiang	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospital prices - at tro-continental case study Erik Borg, Kjell Ljungho, Christopher Harris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilien and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girish Prayag, Caroline Orchiston (University of Canterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrang (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism development in India Parikshot Singh Manhas, Parvinder Kour (University of Jammu) The mediation effect of attraction planning on the relationship between motivation and experiential value of theme park visitors - a
(Carolina)	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finlayson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Residents' perceptions of spring break tourism: The involvement Jempowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small- and-medium-sized hotels in Malaysia Ayob Folza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu- Hsin Chen, Tsai-Hvo Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental Law, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of identity construction in a travel-related virtual community: A case study on a Guangshou couch-surfing community Cinylu Luo, Lingen Huang (SunYot- Sen University) Digital disruption in the New Zealand wholesale travel sector.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality) and Tourism, National Chioyi University) Alterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology) International Travel Callege) Authenticity and disorientation in Kazakhatani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Doped (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal) Heritage or hesitate? Preserving authenticity in Hong Kong tourism	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mack Johnson (Michigan State University, PKF Hospitality Research) Sessions Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research articles from 2010-201a Rosamarin Arunothalipiant, Jimmy, Chi Yeh Yung, Pearl, Yuhe-Hsiu Lin (National Koohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyothri Wijesinghe (University of South Australia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuei Huang, Ms Lonlon Hu (Colifornia State Polytechnic University Pomono, Tamkong University) Sustainable water management in the hotel industry: A preliminary policy network analysis of Singapore Xiao Hu (University of Otago) Citation analysis of a classic tourism paper Xia Wang, David B. Weover, Xiang (Robert) Li, Vingsha Zhang	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Sessions Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management of hospitality of hospitality of hospitality of the december of hospitality of Landerbury, University of Otogo) Turning disaster into economic development of Canterbury, University of Otogo) Turning disaster into economic development in India Portikshot Singh Monins, Pavinder Kour (University of Jammu) Route tourism: A thematic approach to silk route tourism development in India Portikshot Singh Monins, Pavinder Kour (University of Jammu) The mediation effect of attraction planning on the relationship between motivation and experiential value of theme park visitors - a case study of Libpo Land In Talbapo Land In Ta
	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finloyson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Residents' perceptions of spring break tourism: The involvement Jempowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small- and-medium-sized hotels in Malaysia Ayob Folza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu- Hsin Chen, Tsai-Hvo Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental Law, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of identity construction in a travel-related virtual community: A case study on a Guangshou couch-surfing community Cinylu Luo, Lingen Huang (SunYot- Sen University) Digital disruption in the New Zealand wholesale travel sector.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality) and Tourism, National Chioyi University) Alterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology) International Travel Callege) Authenticity and disorientation in Kazakhatani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Doped (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal) Heritage or hesitate? Preserving authenticity in Hong Kong tourism	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Sindh, Seung Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Session: Kawau 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in hotel industry: A systematic review of research artises from 2010-2014 Rosamorin Arunotholipiant, Immy, Chi Yah Yung, Pearl, Yuch-Hsiu Lin (National Kaohsiung University of Hospitality and Tourism) A taste of sustainability: How can restaurateurs contribute to sustainability efforts? Alse Kim, Freya Higgins Desbiolles, Goyathd Wijesinghe (University of South Austrolia) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuel Huang, MS Lanlan Hu (California State Polytechnic University) Sustainable water management in the hotel industry: A preliminary polity network analysis of Singapore Xiao Hu (University of Otago) Citation analysis of a classic tourism paper Xia Wang, David B. Weaver, Xiang (Robert) L, Yingsha Zhang paper	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospitality margines at the process of the proces
	3:30pm - 4:30pm Stream	Bharath Josiam (University) of North Texas, Kyungsung University) Menu analysis – how deep do I need to dig? Ben Nemeschansky, Peter B Kim, Tania von der Heidt (Jauckland University of Technology, Southern Cross University) EventsAIR workshop, Rangitoto 1 Food & Wine IV Food, Dning & Eating Dr Michael Lueck Determinants of dning satisfaction and post-dning behavioral intentions of military personnel Tu-Cheng Su (Tunghai University) The roles of interpersonal relationship and dining-need satisfaction in CCRC residents' quality of life Anul 2 A Bokar, Chilyung (Michael) Ok (Universit Putra Malaysia, Temple University) Korean food diffusion stage of Chinese college students in South Korea Kyung Soo Han, Hyunani Kim, Hyon Wook Do (Kyonggi University) Pinterest: Opportunities and challenges for food and eating in society Mhair Finloyson, Jamie Murphy, Rohan Wills (Australian School of) Management, Australian College of	Residents' perceptions of spring break tourism: The involvement Jempowerment perspective Carlos Monterubio, Daniel Spears, Bharath Josiam, Marianna Streelecka (University of North Texas, Autonomous University of the State of Mexico) Session: Rangittoto 2 Information Technology Dr Kwanglim Seo Website evaluation analysis of small- and-medium-sized hotels in Malaysia Ayob Folza (University of Western Sydney) Optimizing e-commerce marketing strategies for package tours: The influence of option framing theory, trip distance and information richness Cheng-Chung Chen, Cho-Ying Yu, Yu- Hsin Chen, Tsai-Hvo Yang, Wan-Ting Shen, Ting-Jyun Lin, Yi-Hsuan Tsai, Tzu-Chiang Chiang (Tunghai University) Predicting the adoption of mobile app for visitor environmental Law, Tianting Che (The Hong Kong Polytechnic University, Sun Yat-Sen University) The mechanism of identity construction in a travel-related virtual community: A case study on a Guangshou couch-surfing community Cinylu Luo, Lingen Huang (SunYot- Sen University) Digital disruption in the New Zealand wholesale travel sector.	wellness travellers in Taiwan Fang-ching Hsu, Ching-hua Ho, Jo-hui Lin (National Konisung University of Hospitality) and Tourism, National Chioyi University) Alterno Poster presentations Session: Rangitoto 3 Heritage Tourism Prof Homer Wu A comparison between types of heritage tourists in the Bay of Islands, New Zealand and Hong Kong Charles Johnston, Tokeyuki Morita (Auckland University of Technology) International Travel Callege) Authenticity and disorientation in Kazakhatani tourism encounters Guillaume Tiberghien, Simon Miline (Auckland University of Technology) Tourism versus economic development: The demise of Manila's cultural heritage sites April Joy Doped (Far Eastern University Manila) The socio-economic impact of 'route tourism' in KwaZulu-Natal, South Africa: A case study on the Inanda Heritage Route Richard Wyllie (Tourism KwaZulu-Natal) Heritage or hesitate? Preserving authenticity in Hong Kong tourism	Loretta Pang, Mandy Mak (The Hong Kong Polytechnic University) Foodservice in fully residential schools: Productivity and satisfaction Bibon Mohamad Fahmi, Jamaluddin Rostia, Abu Saad Hazili, Mohd Taib Mohd Mosir (Universiti Putra Malaysia, Universiti Teknologi MARA) on tea, Kawau 1 chaired by Dr Dominik Huber and Dr C	Mihalik (University of South Carolina) Macroeconomic determinants of hotel market performance: Pattern analysis of time-series data A. J. Singh, Sendar Hyun Kim, Robert Mandelbaum, Mark Johnson (Michigan State University, PKF Hospitality Research) Sessions Kewaru 2 Sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in Hospitality Dr Claire Liu Green management, corporate social responsibility and sustainability in Hospitality As systematic review of research articles from 2010-2014 Rosamarin Arunothalpipat, Jimmy, Chi Yeh Yung, Pearl, Yuch-Haiu Lin (National Koahsung University of Hospitality and Tourism) As taste of sustainability: How can restaurateurs contribute to sustainability efforts? Aske Kim, Freya Higgins Desbiolles, Goyothri Wijesinghe (University of South Austrolla) Green attributes for restaurants: What really matters to the US consumers? Linchi Kwok, Yung-Kuei Huang, Ms Lonlan Hu (California Stote What Fully and Tourishy Pomona, Tamkang University) policy network analysis of Singapore Xiao Hu (University of Otago) Citation analysis of a classic tourism paper Xiao Mang, David B. Weaver, Xiang (Robert) Li, Yingsha Zhang (Nanjing University, Griffith) inversity, Griffith) inversity, Griffith)	Who I know determines where I go as a tourist B. Monique Brocx (Auckland University of Technology) Session: Browns Island Strategic Management II Planning & Development Dr Maureen Brookes Hospitals with hospitality: The adaptation of hospitality management, concepts and training to the management of hospitality price of the property of the services - a tricontinental case study Erik Bora, Kjell Ljungbo, Christopher Harris (Sodertorn University, Kaplan Higher Education) Earthquake impacts, organizational resilience and recovery of the accommodation/food services sector in Canterbury, New Zealand: A comparative assessment Girls Prayag, Caroline Orchiston (University of Conterbury, University of Otago) Turning disaster into economic development Somporn Naksuetrong (Assumption International University of Thailand) Route tourism: A thematic approach to silk route tourism development in India Parikshot Singh Manhas, Parvinder Kour (University of Jammu) The mediation effect of attraction planning on the relationship between motivation and experiential value of theme park visitors - a case study of Liphoa Land in Tailwang. Say H. Chu