

MINERALS RESEARCH & RECOVERY, INC.

PRIVACY POLICY

Information We Collect

The privacy of your personal information is of the utmost importance to Minerals Research & Recovery, Inc., (“MR&R”, “we”, “us” or “our”, as appropriate). This Privacy Policy covers the information that we collect about you or that you provide to us online through www.mrrinc.com (“Site”), how we use that information, your choices regarding our use of that information, and your ability to review and correct that information.

Please read our complete Privacy Policy. By visiting our Website, you agree to be bound by the terms and conditions of this Privacy Policy.

Information Collected & Use of Collected Information:

MR&R collects various types of information from all of its customers including visitors to our Site. We may collect personal information such as your name, your company name, contact information and e--mail address when you contact us requesting more information about MR&R, our products and services, when you make an inquiry through our Site, or when you request product samples. We will only use this information to contact you in order to answer your questions and requests or to provide you with the information you have requested.

MR&R’s web server collects general (sometimes referred to as “non-personally identifiable information”) data pertaining to each Site visitor, including the IP address, the domain name, the web page, the length of time spent and the pages accessed while visiting this Site, information which is used to improve the content of this Site, customize the product research experience for Site visitors and customers, and generally improve customer service. While this data tracks user traffic patterns throughout the website, we do not correlate this information with data about individual users. Tracking information is only used to determine which areas of our website users like and don't like based on traffic to those areas, but NOT what individual users read.

MR&R may use the information collected to notify Site visitors of changes to this Site, to notify Site visitors of new products, and for any other legitimate and lawful business purpose of MR&R.

MR&R may retain the content of the communications that are sent to MR&R customer service representatives. This information helps MR&R to respond to inquiries regarding this Site.

Sharing of Personal Information:

MR&R’s Site may be linked to other websites that are not owned, maintained or operated by MR&R and not subject to the same Privacy Policy. MR&R is not responsible for the content of those websites or the use of any information collected from you by those websites. The inclusion of any link to such websites does not imply any recommendation or sponsorship of such websites and MR&R disclaims any liability for links: (i) from another website to this Site, and (ii) to another website from this Site. MR&R does not endorse, approve, certify, or control these other websites, and we do not guarantee the accuracy, completeness, efficacy, or timeliness of the information contained on these Sites. MR&R is not responsible for the privacy practices or

content of such websites. Any information you provide to one of these other websites will be governed by the Privacy Policy of that website. We strongly recommend that you refer to each website's Privacy Policy before giving out any personal information on their Site.

MR&R may choose to share information with third parties, such as suppliers, financial institutions, third party service providers and internal service providers that we use to facilitate or outsource one or more aspects of the operation of our Site. These parties are subject to confidentiality agreements with us and other legal restrictions that prohibit their use of the information we provide them for any purpose other than to facilitate the specific outsourced related operation, unless you have explicitly agreed or given your prior permission to them for additional uses.

MR&R may transfer your personal information to a third party in the context of a business transaction such as a sale of our assets, in which case, we will ensure that the third party has agreed to the terms of this Privacy Policy prior to the said transfer.

MR&R may disclose information about any Site visitor in response to subpoenas, investigative requests (with or without subpoena) and other legal process, to exercise MR&R's legal rights and defend against legal claims.

Security Policy

Website Security:

MR&R continually reviews and updates the security methods implemented to protect information transmitted via this Site, including measures to secure and protect all personally identifiable information from loss, misuse, and alteration.

Protect Your Personal Information from Online Fraud:

Often called "spoofing" or "phishing", the most current methods of online fraud are fake emails, websites and pop-up windows, or any combination of these. Spoof emails are phony emails, which appear to have originated from a legitimate company. These phony emails ask you to go to a spoof website and provide your personal account information. To bait you, often these deceptive emails may allude to an urgent matter concerning your account.

In many cases there is no easy way to determine that you are on a phony website because the URL may contain the name of the company it is spoofing. However, if you type, or cut and paste the URL into a new web browser window and it does not take you to a legitimate website, or you get an error message, it was probably just a cover for a fake website.

Children's Privacy (under the age of 13):

MR&R's Site is not intended for children under the age of 13. If you are under the age of 13, do not use this Site. If we become aware that child under 13 is submitting personal information to any part of the MR&R Site, it is deleted upon discovery, ensuring that it is neither used for any purpose, nor disclosed to third parties. Should a parent request review or deletion of information about their child before we have discovered and deleted it, we will of course comply with that request.

Security Tips

- Delete suspicious emails without opening them.

- If you do open a suspicious email, never click on a link or open an attachment contained in the suspicious email.
- Do not provide your sensitive information by email or phone unless you initiated the contact.
- When entering private information, confirm your security by looking for a closed lock on the Web page. Click on the lock icon to verify that the security certificate has been issued to www.mrrinc.com.
- To report a suspicious email that uses MR&R's name, immediately forward it to mis@mrrinc.com. Remember, however, that you are responsible for maintaining the secrecy of your user IDs and passwords and absolute security on the Internet cannot be guaranteed.

Cookies & Other Technology Information

MR&R may place a text file called a "cookie" in the browser files of your computer. A cookie is a small file (pieces of information that a website sends to your computer while you are viewing the website, which may then be stored on your hard drive so you can be recognized when you return to the same website) stored on your computer by a web site to give you a unique ID (each, a "cookie"). The cookie itself does not contain personal information, although it will enable us to relate your use of this Site to information that you have specifically and knowingly provided. A cookie can't read data off your hard disk or read cookie files created by other websites. If you receive a cookie when you visit our website, it may be stored by your computer and will enable us to identify you when you visit our Site again. MR&R uses cookies to track new visitors to this Site and recognize past customers. Cookies are used to assist MR&R in improving Site information to better serve its customers.

IMPORTANT NOTE: You can reset your browser to refuse the collection of certain information such as "cookies" or to indicate when a cookie is being sent. If you configure your computer to block or erase cookies you will not be able to use this Site.

Unsubscribing from E-Mail Marketing

Each Site visitor can unsubscribe from receiving e-mails containing promotional offers from MR&R simply by sending a request indicating such desire to info@mrrinc.com.

Policy Updates

MR&R may, from time to time, update this Privacy Policy. Please check the Site periodically for updates. Policy updates shall be effective the date the change is posted on the Site. Notice of any material changes in the manner in which MR&R handles personally identifiable information under this policy will be provided on the Site.

Consent

By your use of this Site, you consent to this Privacy Policy. MR&R reserves the right to change this Privacy Policy at any time. All changes will be posted on this page. Your continued use of the Site will constitute your acceptance of such changes. Check back regularly for updates to this Privacy Policy and the latest Privacy Policy information.

Contact for Questions and Concerns

If you have questions or concerns regarding this Privacy Policy, or if you wish to review, edit your personal information or request that we delete personally identifiable information stored in

the databases we actively use, please contact: inquiries--m@mrrinc.com. Please note that if you delete certain information, you may not be able to continue to access certain portions of our Site without entering additional information.

Unless restricted by law, we will take all reasonable steps to functionally delete your information from our database(s) upon request, although we may keep a copy for archival purposes for as long as necessary in our opinion. We will respond to your request to access, update or delete your information within thirty (30) business days. Before we are able to provide you with any information, correct any inaccuracies or delete any information, however, we may ask you to verify your identity and to provide other details (in a secure manner) to help us to respond to your request.

This Privacy Policy was last updated on March 28, 2013.