



Abbey Tours UK Ltd. Terms & Conditions

1. Bookings

These terms constitute the entire agreement and understanding between you and Abbey Tours UK Limited.

Your booking once accepted and confirmed in writing to you represents a contract between all persons named on the booking form and Abbey Tours UK Limited.

In circumstances where Abbey Tours UK Limited act as an agent for a tour operator, carrier or hotel, bookings will also be subject to that tour operator's, carrier's or hotel's terms and conditions.

2. Pricing & Payment

Prices shown on Abbey Tours UK website are per person unless otherwise stated. These prices are subject to change without notice at any time.

What is included in your tour cost is stated specifically on each page.

Prices do not include (unless stated otherwise) - gratuities to the guide, driver or tour manager, food and beverages and transfers to/from stations. Gratuities are at your discretion.

Senior Prices apply for customers 60 years and over. Students at the time of booking must provide an ID card and bring it with them on the day of travel. Children under sixteen must be accompanied by an adult.

Payments are accepted via PayPal (accounts@abbeytravel.com). Card payments can be accepted via a PayPal invoice. Contact us for more information.

3. Amendments & Cancellations

Any amendments to your booking must be made 36 hours in advance and during the hours of Monday – Friday 10am-5pm. No charge will be made for an initial amendment, but further amendments may be subject to an admin fee.

Cancellations must be made at least 36 hours in advance of your tour. In this case, you will be fully refunded. Any cancellations after this time will be subject to a 100% charge.

Refunds will not be offered if passengers miss the coach.

4. General Conditions

Each tour operates subject to sufficient demand. In the event of 'Places of Interest' being closed, or road conditions en-route prevent the tour as advertised being operated, every endeavour will be made to substitute an alternative, but the Company reserves the right to cancel or alter arrangements. If this is the case, a partial refund may be made at our discretion.

We may, at our discretion, require any person to withdraw from any tour if we deem their acts or conduct offensive or a nuisance to other passengers, and we shall have no further liability. All matters concerning this booking shall be subject to English Law.

Your guide will give you clear instructions as to when you should return to the coach after each visit, please be punctual. Our tours operate within EU Driving Hours Regulations; therefore we are unable to wait for late returning passengers.

Personal Insurance is not included. If this is required passengers must arrange their own.

5. Accident or loss

Abbey Tours UK Ltd. have no liability for loss, damage, delay, inconvenience, or direct or consequential loss, however caused, unless due to our employees' negligence, in which case our liability is limited (except for death or personal injury) to a maximum of the refund of the tour cost. We do not own or manage the train, ships, vehicles, accommodation and restaurants used and we have no liability for loss or damage caused by the proprietors or operators thereof.

6. Smoking

Smoking is not permitted on our vehicles at any time.