

**Press Releases**  
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**Kensington, CT** - - (January 23, 2003) - In a move to bolster its position as a solutions-oriented provider of network-surveillance technology, Network Expert Software Systems, Inc. has commissioned the services of two of the telecommunications industry's most experienced leaders. Barbara Kemp and Garry Anderson now provide the strategic and tactical support required for NESS to maintain its ability to offer low-cost software solutions as it continues to develop its suite of innovative products.

As a seasoned industry executive, Kemp is mapping out the road ahead for both existing technology and new capabilities, and the means by which to introduce NESS to a larger portion of the telecommunications market. To do this she is drawing on her extensive project management background.

Kemp has over 35 years of experience working for some of the most well known companies in the telecommunications industry. Since January 1999, Kemp has offered her project management services as President and CEO of Kemp Telecom Solutions. Before founding her own company, she served as Senior Vice President of Process and Security at ICG Communications. In that role, she was in charge of business process engineering, new product development, and total company security.

Prior to ICG, Kemp spent six years at Ameritech (now part of SBC), where she held numerous positions before progressing to Acting General Manager of Network Reliability and Security. During her tenure at Ameritech, she assisted the company in achieving more than 50% improvements in the areas of maintenance and provisioning.

Complimenting Kemp's role as a strategic planner, Anderson contributes tactical support for NESS network surveillance technology. As a former network traffic manager with surveillance and performance expertise collected during his 30 years in the industry, Anderson understands NESS technology and the needs of its users. His role is to target client network requirements and help NESS deploy appropriate software solutions in an expeditious manner.

Previously, Anderson held positions with Lucent Technologies and Bellcore (now Telcordia Technologies). At Lucent, he assisted their customer sales team in marketing and deploying Network OSS software. In the late-1990s, Anderson delivered management technical support to Bellcore's telephone company clients and provided intelligent solutions for traffic-congestion problems.

"By adding the support of these two industry leaders, we've rounded out our existing team," said David Staub, President of NESS. "Now we can move forward as a more valuable partner to our clients."

Staub said Garry's Anderson's experience and knowledge enables NESS to make sure the company's software meets the needs of its users as they work to keep their networks healthy. With Barb Kemp's vision for long-term growth, NESS can ensure that its products and services remain closely aligned with the evolving needs its clients, he said.

NESS, Inc. designs, installs, and supports customized software solutions for the operating systems of major telecommunications companies. The company's browser-based operating support systems (OSS) improve a teleco's response time to network glitches affecting end-user service, therefore reducing the number of incidents reported to the FCC and helping to drive cost out of network operations.

For additional company information please visit:[www.nessinc.com](http://www.nessinc.com)

**Kensington, CT.** - - (June 7, 2001) - Network Expert Software Systems, Inc. has announced it signed a Statement of Work contract with ICG Telecom Group, Inc., of Englewood, CO, to upgrade the company's E911 monitoring software. The cost-effective upgrade will enhance ICG's ability to troubleshoot E911 network glitches and provide its local phone service customers with superior 911 assistance.

NESS, Inc. will install its ICG Reliability Platform (IRP) 2.0, an upgraded version of an E911 monitoring system developed for ICG in 1998. The new system will afford ICG the ability to monitor additional 5E switches and 911 trunks within the company's ever-expanding trunk groups.

David B. Staub, president of NESS, Inc., said the customized software system increases the visibility of existing E911 data, organizes it and then supplements it with other essential information. This reduces the time it takes to respond to outages within the network, Staub said.

"Having a great 911 network is a competitive edge for local telephone companies," Staub said. "Since ICG offers local phone service, they need to ensure the availability of 911 service and they must have good utilities to monitor their 911 network for customers. This contract shows the level of commitment they have to making their system the best it can be."

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