



RETURN/EXCHANGE FORM

INVOICE ID _____

RETURN & EXCHANGE POLICY

At Artesano we want you to be satisfied with your purchase. Returns and exchanges are accepted within 14 days of purchase. Merchandise must be received in the original condition and packaging that it was sent. We reserve the right to refuse returns on items that have been worn, soiled, laundered or altered in any way. Original shipping charges will not be refunded. Sale items are Final Sale. Shipping and handling charges for the first domestic exchange will be complimentary (international shipments excluded); in the event of an additional exchange, shipping charges will apply. We are not responsible for customer returns that are damaged or lost in transit.

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS: RETURN EXCHANGE

Name _____ Address _____
 City _____ State _____ Zip _____
 Phone _____ Email _____

PLEASE SHIP ITEMS FOR RETURN OR EXCHANGE TO:

Artesano Creations LLC
 540 nw 28 Street
 Miami, FL, 33127

RETURN ITEM(S)

Please let us know the reason for your return by entering a Reason Code in the Reason Code(s) column to the left of the style number in the chart below. A list of reason codes are provided below. Your feedback is appreciated.

REASON CODE(S)	DESCRIPTION	STYLE NUMBER	SIZE	QTY	PRICE
					\$
					\$
					\$
					\$
					\$

REASON CODES	1. Ordered wrong size	6. Defective Construction	COMMENTS:
	2. Wrong item shipped	7. Damaged	
	3. Did not like color	8. Color not as shown	
	4. Did not like style	9. Received too late	
	5. Did not like fit		

EXCHANGE ITEM(S)

Exchange for another item(s) listed below. No Shipping charges for the first domestic exchange.

REASON CODE(S)	DESCRIPTION	STYLE NUMBER	SIZE	QTY	PRICE
					\$
					\$
					\$
					\$
					\$

METHOD OF PAYMENT

If the total of your exchange order exceeds the value of your returned items, please provide us with a method of payment.

- Visa American Express Artesano Gift Card
 MasterCard Discover ** Please provide Artesano Gift Code

Card Number _____ Exp Date _____ Signature _____