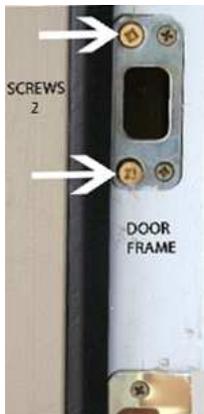


Possible Door Lock Problem

The deadbolt units in many SCLH homes were installed incorrectly. This applies to:

- Front entry door
- Door from yard to garage
- Door from garage to living quarters



The Problem

A deadbolt strike plate is installed in a door frame with two long screws and two shorter screws. Unless the two long screws are the proper length they can be torn loose making the deadbolt lock ineffective. The two screws in question are those closest to the weatherstrip. For safety's sake, those two screws should be long enough to be driven into the stud inside the wall. (Note: the other two screws on the opposite side of the plate towards the interior can be shorter since they will not be anchored into a stud.)



To determine whether or not the screws in your door frames are adequate, remove the two screws closest to the outside of the door (next to the weatherstrip) and measure them to make sure they are 3" in length. If you have a **Kwikset** brand door lock and the screws are **not** 3" long, contact Del Webb/Pulte to replace the screws. There are three ways to submit your request:

- e-mail sacreno@delwebb.com
- Fax a request to 1-800-917-2201
- Send a letter to 4196 Douglas Blvd. Suite 100, Granite Bay, CA 95746

If your door lock brand is NOT Kwikset, or if Pulte is unwilling to change out the screws for you, just call Neighbors InDeed at 223-2763 and we will change them for you.

Can't remove the screws to check them?

If you are unable to remove the screws to check them, please call Neighbors InDeed at **223-2763** and we will be happy to have one of our Handy Helpers check them for you. Neighbors InDeed services are always FREE and available to any resident of Sun City Lincoln Hills.

Learn more about our FREE services at <http://www.neighborsindeed.org>