



Community Services Association
Kigali /Rwanda
Tel: (+25) 0782173149/0785510364
E-mail: info.csarwanda2015@gmail.com

Whatsapp Code of Conduct

Community Services Association

CSA-RWANDA



CSA Rwanda Information and Knowledge Platform whatsapp Group consists of a network of all members in 30 districts of Rwanda along youth self-employment, sharing opportunities, events, knowledge, information and references related to farming, agriculture, entrepreneurship and general business. Relevant posts are cross-posted by the admin and shared among the groups. We are also associated to other entrepreneurship groups on specific topics. It is a corporate social responsibility initiative of young graduates in Rwanda

04-April-2016

"Never doubt that a small group of thoughtful, committed citizens can change the world"
- Margaret Mead

Revised code of conduct, policies & privacy

Code of Conduct:

1. We post and share on the platform on daily basis from Monday to Sunday between 6am to 8pm as per Rwanda time. Any post out of range time or posting unrelated information may lead to one week suspension and if persisted, the member is completely removed from the group.
2. You should avoid over posting pictures or videos. We post acceptable numbers like 2 to 3 pictures/videos per post. However if someone is interested then you can inbox more pictures to them. This saves on internet data usage of members.
3. No posting political, abusive, pornography or any unacceptable community ethical related issues. The member may be subjected to definite removal.
4. We try to maintain a maximum of 100 posts per day per group such that each information is consumed thus the need to avoid unnecessary post like "wow, morning, hi, face smiley e.t.c.) Only post consumable relevant information.
5. We encourage you to use private chats (one on one) with the person you are interested in to close the deals, negotiate the prices or when it's beyond 8pm or before 6am.
6. We assume that you will network maturely to effectively share useful information, promote our business, brand, products and services and keep the platform relevant.
7. Every Saturday at 2pm to 4pm (Rwandan time) we carry out an online whatsapp forum on different topic where group members integrate after which they leave the group till the following week. To join CSA Rwanda, you can either apply online or inbox one of our Whatsapp Facilitators below.
8. To get CSA Rwanda's broad cast messages, request and save this number in your phone book: [+250782173149](tel:+250782173149) as CSA Rwanda. If the number is not saved, the broadcasted messages will never be delivered due to privacy policies of whatsapp.
9. Disclaimer: Neither CSA Rwanda nor its partners & advertisers can accept responsibility for any damages or inconveniences that may arise therefrom.
10. CSA Rwanda reserves the right to close/terminate/remove the groups at any moment with or without participants' permission.
11. CSA Rwanda may use certain information posted on the platform. We do our best to keep the privacy of our members.
12. CSA Rwanda does not charge any money or anyone for being a member on the whatsapp group platform. You can support the initiative by many ways put in place or by affording our products and services. You may also offer a Tip/contribution to motivate the platform mobilizing and facilitation team.
13. We strongly recommend you to follow all the business principles & procedures while dealing with other members especially before making any money transaction. We know about fraud and conning cases on other groups and we don't wish you to be a victim. Once investigated, we normally publish people involved in such cases.
14. You can put this group MUTE if you are busy or being disrupted by the message alerts. Otherwise, feel at home on CSA Rwanda Platform community. You can suggest an interested to be added to the group too. For any inquiries, whatsapp Platform

Facilitators:

Olivier: 250728221517
Grace: 250788438006
Josiane: 250785234976
Said: 250728410648
Aimée: 250788675647