Data Analyst

Nov 8th 2021

Job Type | Full Time
Salary | Competitive and based on experience
No. of Vacancies | 1
Location | Karnataka, Bangalore
Function | Product + Tech
Start Date | Immediately

TL;DR

● Pro: While impressing other Noorans with your data wizardry skills, you will be at the forefront of the booming digital healthcare sector for the next billion users
● Con: You will be asked to identify and embrace your inner spirit animal in your orientation

About Noora Health:
Noora Health’s mission is to improve outcomes and save lives of patients by empowering family caregivers with the skills they need to care for their loved ones.

Noora Health partners with health facilities across India and Bangladesh to design and deliver its proprietary Care Companion Program (CCP) -- a family caregiver service that empowers and equips.

The CCP has three components:

● an interactive in-hospital live training program for patients and families,
● a remote engagement platform for continued family support at home, and
● a healthcare provider platform to support and engage frontline healthcare workers to become healthcare educators.

The CCP is embedded in 165 health facilities across 6 states in India and has trained more than 1.3M people till date. Noora Health was launched out of Stanford University and Y-Combinator in 2014.
Our supporters include the Skoll Foundation, WHO, Mulago Foundation, Draper Richards Kaplan Foundation, Echoing Green, Ashoka among others.

At Noora Health, we value diversity. Diversity includes but is not limited to gender identity, caste, religious practice, sexual orientation, ability, among many others. We encourage people from all backgrounds to apply for positions at Noora Health. Today, we are a community of 200+ passionate Noorans that include talented designers, program managers, engineers from across geographies, ethnicities, and backgrounds.

For more information, please visit: 1) Introductory Deck 2) Website 3) 2020 Annual Report 4) Q2 2021 Report

About the product and tech team:
Noora Health is a design-first company and we have always prided ourselves in being closest to our users. The role that technology plays in the public health space is undeniable, and working here will give you an opportunity to be at the forefront of the movement to empower family caregivers with technology. We are a small product team at the moment, so you will have plenty of opportunities to lead and upskill yourself in this role - while also being accountable for your individual duties as a data analyst. Being part of the team from the start as we grow larger gives you a unique opportunity to shape the product vision of the organization and also the public health sector at large.

Job Description:
We are seeking an individual who loves to dig deep into data to uncover fresh insights. You believe in and rely on hard facts to make decisions. You see patterns where others do not. You have numerous Excel tricks up your sleeve and are not intimidated by new data wrangling tools. You will be responsible for analysing user, product, and program data, for flagging interesting trends and insights, and for recommending new product directions.

Expectations:

- **Data extraction, analysis, and reporting**
  - Cleaning of raw data that is received through various tracking tools and prepping them for analysis
○ Using various exploration and analysis tools to measure defined metrics as well as uncover new insights
○ Using visualization and reporting tools to define and develop data dashboards

● **Explore new product directions**
○ Explore new technologies that can be used for data wrangling, visualization, and rapid decision making
○ Understand user behaviour through analyzed data and suggest changes to existing products and services (or enable other team members to do so)
○ Collate the multiple data streams present in the organization and bringing them under one roof

**Must-haves:**

● An engineering degree in computer science, information science, or other relevant discipline
● 2-3 years of hands-on experience in data analysis
● Fluency with Excel/Google Sheets and other data manipulation tools
● Experience with data cleaning and working with unstructured data
● Experience working with visualization tools like PowerBI/Tableau/Google Data Studio/D3 etc.
● Ability to quickly learn a new tool/technique for data analysis, if required
● Strong ownership and ability to collaborate with multiple stakeholders to deliver output
● Ability to work with uncertainty and rapidly adapting to changes
● Excellent communication skills

**How to apply:**

Email the following materials with the subject line **Data Analyst** to hr@aurorahealthinnovations.org

○ A one-page cover letter describing your interest in the position and background
○ An updated resume, which includes languages spoken and relevant experiences