## **Project Connect - Client Contacts by Provider/Service, 2014 2016**

Provider/Service	Category	Oct-14	Mar-16	Oct-16
Dental Procedures	Dental	41	25	2
UNC Dental School (Oral Inspections)	Dental	41	N/A	
Durham Tech	Education/Career Services	35	20	
OC Career Services	Education/Career Services	12	6	
Blood Sugar Screening	Health	57	N/A	43
Cardinal Innovations Healthcare Solutions	Health	11	25	36
Health Education	Health	76	2	48
Massage	Health	N/A	9	
OC Health Department	Health	96	33	6
OC Health Department Flu Shots	Health	95	N/A	40
OC Health Dept. Height/Weight	Health	56	19	35
OC Health Dept. Tobacco Cessation	Health	N/A	N/A	38
OC Health Mammogram/Breast Health	Health	28	0	
Pharmacy Consult	Health	20	0	4
Piedmont Health/CHN/UNC Family Med.	Health		15	37
Podiatry	Health	45	30	37
School of Nursing (Immigrant & Refugee Community	Health	45	25	
UNC Kidney Center	Health	34	N/A	
UNC School of Nursing - blood pressure	Health	34	10	53
Vision Services	Health	115	44	70
CASA	Housing	N/A	N/A	38
CASA Housing for New Hope		23	N/A 8	N/A
OC Dept. of Social Services	Housing Housing	8	0	N/A 21
•		30	15	48
Orange County Housing Dept. Oxford House	Housing Housing	11	26	24
		11		24
Volunteers of America	Housing	24	0	21/2
Law Office of Judith Romanowski	Legal	24	10	N/A
Legal Aid	Legal	35	14	29
Carolina Outreach	Mental Health/Substance Abuse	14	N/A	
Freedom House Recovery	Mental Health/Substance Abuse	36	13	36
KidScope	Mental Health/Substance Abuse	11	N/A	
Lutheran Services Carolinas	Mental Health/Substance Abuse	22	18	22
NC Access to Recovery, Recovery Communities of NC	Mental Health/Substance Abuse		6	
Partners in Caring	Mental Health/Substance Abuse		7	
UNC - CECMH	Mental Health/Substance Abuse	18	10	31
UNC Horizons	Mental Health/Substance Abuse	31	8	
Carolina/PHS	Other/Misc.	26	N/A	
Craft table	Other/Misc.	N/A	N/A	20
Hair Salon	Other/Misc.	78	47	
OC Lee Werley	Other/Misc.	20	N/A	N/A
Story Booth	Other/Misc.	27	N/A	N/A
UNC Dept. of Public Safety "Watch for Me NC"	Other/Misc.	93	N/A	N/A
Unknown (unlabeled)	Other/Misc.	24	8	94
Voter registration	Other/Misc.		1	83
Winter clothing	Other/Misc.	N/A	N/A	35
CEF	Social Services	44	10	18
Child Care Services Association	Social Services	N/A	N/A	28
Compass Center	Social Services	63	14	45
Durham VA Homeless Programs	Social Services	9	3	15
El Centro Hispano	Social Services	18	N/A	40
Family Preservations Services	Social Services		15	40
FC	Social Services	69	18	
Lifeline Cellphones	Social Services	35	7	
NC Mentor (IFCS)	Social Services	13	N/A	
OC Child Support Enforcement	Social Services	12	5	4
OC DSS	Social Services	34	27	26
OC Rape Crisis Center	Social Services		3	15
OC Vet Services	Social Services	5	5	5
PTA Vouchers	Social Services	62	18	
Standard-Based Solutions	Social Services	N/A	N/A	30
Vocational Rehab	Social Services	42	9	
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## Demographics 2014 - 2016

	October 2014	April 2016	October 2016
	(N=221)	(N=78)	(N=205)
	Percent	Percent	Percent
	(Number) or	(Number) or	(Number) or
Characteristic	Mean (SD)	Mean (SD)	Mean (SD)
Age (years)	44.7 (13.3)	46.9 (13.3)	46.5 (13.6)
English-Speaking	99% (219)	100%	99% (203)
Female	51% (112)	41% (32)	47.3% (97)
Veteran	9.5% (21)	3.4% (1)	6.8% (14)
Race/Ethnicity			
African-American	55.5% (121)	59% (46)	59.5% (122)
Caucasian/White	35.3% (77)	32.1% (25)	27.3% (56)
Asian/Pacific Islander	.9% (2)	0	1% (2)
Native American	1.4% (3)	3.8% (3)	2% (4)
Latino/a	1.8% (4)	0	2% (4)
Multiracial	2.8% (6)	2.6% (2)	3.9% (8)
Other	2.3% (5)	2.6% (2)	4.4% (9)
Children under 18 in home (who			
primarily live with you)	29% (64)	12.8% (10)	13.7% (28)
Single Parent	39.4% (87)	23.4% (18)	32.2% (66)
Transportation to event			
Bussed	24.2% (52)	27.6% (21)	27.8% (57)
Drove	21.4% (46)	21.1% (16)	24.4% (50)
Walked	24.7% (53)	22.4% (17)	23.4% (48)
Biked	1.9% (4)	0	1.5% (3)
Dropped off	9.3% (20)	18.4% (14)	2.4% (5)
Agency transport	17.7% (38)	7.9% (6)	19% (39)
Other	.9% (2)	2.6% (2)	1% (2; scooter)
Living Situation			
Emergency shelter/transitional			
housing for homeless persons	17.8% (39)	27.6% (21)	17.6% (36)
Place not meant for habitation	7.3% (16)	13.2% (10)	10.2% (21)
Family/friend's room,			
apartment, house (name not on	20.5% (45)	30.3% (23)	22.2% (47)

lease)			
Rental by guest (name on lease,			
no subsidy)	14.6% (32)	10.5% (8)	17.6% (36)
Rental by guest with subsidy	12.8% (28)	2.6% (2)	7.3% (15)
Home owned without subsidy	5.5% (12)	5.3% (4)	4.9% (10)
Home owned with subsidy	3.2% (7)	1.3% (1)	0.5% (1)
Hotel paid for with shelter			
voucher	.9% (2)	1.3% (1)	0
Foster care/Group home	0	0	5.4% (11)
Psychiatric hospital	.5% (1)	0	0.5% (1)
Substance abuse treatment			
facility	16% (35)	6.6% (5)	10.2% (21)
Hospital (non-psychiatric)	0	0	0.5% (1)
Jail, prison, juvenile detention			
facility	0	0	0.5% (1)
			0.5% (1;
			Boarding
Other (e.g. live-in caregiver)	0.9% (2)	1.3% (1)	house)
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	[Of 142]	[Of 42]	[Of 79]
Chronically homeless	49% (70)	50% (21)	24.6% (50)
City of Residence	[154 Chapel Hill/Carrboro]	[69 Chapel Hill/Carrboro]	[146 Chapel Hill/Carrboro]
Efland	.6 % (1)	0	0.5% (1)
Hillsborough	7.7% (14)	1.4% (1)	2.9% (6)
Mebane	1.7% (3)	0	0.5% (1)
Pittsboro	2.2% (4)	0	0
Carrboro	13.3% (24)	27% (20)	11.2% (23)
Chapel Hill	71.9% (130)	66.2% (49)	60% (123)
Raleigh	.6% (1)	0	0.5% (1)
Burnsville	.6 % (1)	0	0
Durham	.9% (2)	1.4% (1)	4.8% (10)
Graham	0	1.4% (1)	0.5% (1)
Cary	0	1.4% (1)	0
Apex	0	1.4% (1)	0.5% (1)
Walkertown	0	0	0.5% (1)
Winston-Salem	0	0	0.5% (1)
Bennett	0	0	0.5% (1)
Burlington	0	0	4.9% (10)