

Analysis of Clinical Incidents

On 18th June, the PSA provided a session on the analysis of clinical incidents, led by Professor Peter McCulloch, Dr Helen Higham and Dr Ken Catchpole. This course provided a brief overview of Human Factors/Ergonomics in healthcare, followed by a practical session on the key elements of incident analysis. This included collecting information, analysing, questioning, and report writing in order to produce a set of recommendations which can form a useful basis for practical improvement strategies. Due to popular demand, a second course was held on 14th July, led by Professor Peter McCulloch and Dr Lauren Morgan. Further courses are due to be scheduled for Autumn 2015. Please email info@patientsafetyacademy.co.uk if you are interested in future courses.



Safety Issues for Senior Management

On 16th June 2015, the Patient Safety Academy held a seminar on Safety Issues for Senior Management, led by guest speaker Dr Ken Catchpole. Dr Catchpole is the Director of Human Factors and Surgical Safety at Cedars Sinai Medical Centre in Los Angeles. He delivered an interactive session focused on assessment of key problems and potential solutions facing senior managers in Trusts in the NHS.

Update: Senior Leader Workstream

The aim of this workstream is to engage with senior management staff in all the acute Trusts in the region to address an agenda around developing their patient safety infrastructure. We are currently in discussions with the five acute Trusts in the region as to how to develop a regional external review programme.

Update: Surgical Workstream

The PSA have supported acute surgical teams in the region by conducting workshops focused on the principles of Human Factors/Ergonomics and systems improvement, and assisting them in delivering various improvement projects to improve the pathway for patients admitted with right iliac fossa pain. These projects have been underway since November/December 2014 and are currently finishing up across each of the Trusts involved. We are now in the process of collecting data for the purposes of evaluation.

Primary Care Project

The aim for this workstream is to engage with local stakeholders and develop a pilot project to explore the patient safety issues in primary care. We recently conducted a survey across the region to gauge the size and shape of problems in primary care and are currently in the process of analysing the feedback. We plan to undertake Human Factors/Ergonomics training and improvement work across three or four practices in the region in Autumn 2015. If you are interested in being involved please email info@patientsafetyacademy.co.uk

Mental Health Project

The PSA are undertaking a pilot improvement project with Berkshire Healthcare focusing on medication rounds. This month we conducted our first training session with frontline staff. Training covered the practical application of Human Factors/Ergonomics and Quality Improvement to improve systems of work.



What is the Patient Safety Academy?

The PSA works across the Oxford AHSN area. We provide training and support to healthcare professionals in the application of Human Factors/Ergonomics and Quality Improvement within the clinical environment. We offer training tailored to your profession/organisation. This training can be carried out across a half day, day or two day sessions. Training generally comprises of a mixture of lectured content, with floor discussion, and worked case studies.

Our work is funded by HETV and we have an agreement with them as sponsors on prioritising requests for training and support. Bids for assistance will be considered through this mechanism. Please get in touch with us if you would like to get involved in our work or to be kept informed of our work at info@patientsafetyacademy.co.uk



Health Education Thames Valley